# KKYOCERZ 

## FS-3040MFP+ FS-3140MFP+

# SERVICE 

## CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

It may be illegal to dispose of this battery into the municipal waste stream. Check with your local solid waste officials for details in your area for proper disposal.

## ATTENTION

IL Y A UN RISQUE D'EXPLOSION SI LA BATTERIE EST REMPLACEE PAR UN MODELE DE TYPE INCORRECT. METTRE AU REBUT LES BATTERIES UTILISEES SELON LES INSTRUCTIONS DONNEES.

Il peut être illégal de jeter les batteries dans des eaux d'égout municipales. Vérifiez avec les fonctionnaires municipaux de votre région pour les détails concernant des déchets solides et une mise au rebut appropriée.

| Revision | Date | Replaced pages | Remarks |
| :---: | :---: | :---: | :---: |
|  |  |  |  |

## Safety precautions

This booklet provides safety warnings and precautions for our service personnel to ensure the safety of their customers, their machines as well as themselves during maintenance activities. Service personnel are advised to read this booklet carefully to familiarize themselves with the warnings and precautions described here before engaging in maintenance activities.

## Safety warnings and precautions

Various symbols are used to protect our service personnel and customers from physical danger and to prevent damage to their property. These symbols are described below:

A DANGER: High risk of serious bodily injury or death may result from insufficient attention to or incorrect compliance with warning messages using this symbol.

WARNING: Serious bodily injury or death may result from insufficient attention to or incorrect compliance with warning messages using this symbol.

A CAUTION: Bodily injury or damage to property may result from insufficient attention to or incorrect compliance with warning messages using this symbol.

## Symbols

The triangle ( $\triangle$ ) symbol indicates a warning including danger and caution. The specific point of attention is shown inside the symbol.


General warning.
 Warning of risk of electric shock.


Warning of high temperature.

Q indicates a prohibited action. The specific prohibition is shown inside the symbol.


Disassembly prohibited.
indicates that action is required. The specific action required is shown inside the symbol.


General action required.


Remove the power plug from the wall outlet.

Always ground the copier.

## 1. Installation Precautions

## A WARNING

- Do not use a power supply with a voltage other than that specified. Avoid multiple connections to one outlet: they may cause fire or electric shock. When using an extension cable, always check that it is adequate for the rated current.

- Connect the ground wire to a suitable grounding point. Not grounding the copier may cause fire or electric shock. Connecting the earth wire to an object not approved for the purpose may cause explosion or electric shock. Never connect the ground cable to any of the following: gas pipes, lightning rods, ground cables for telephone lines and water pipes or faucets not approved by the proper authorities. $\qquad$



## ACAUTION:

- Do not place the copier on an infirm or angled surface: the copier may tip over, causing injury. $\qquad$

- Do not install the copier in a humid or dusty place. This may cause fire or electric shock. $\qquad$

- Do not install the copier near a radiator, heater, other heat source or near flammable material. This may cause fire. $\qquad$

- Allow sufficient space around the copier to allow the ventilation grills to keep the machine as cool as possible. Insufficient ventilation may cause heat buildup and poor copying performance.

- Always handle the machine by the correct locations when moving it.

- Always use anti-toppling and locking devices on copiers so equipped. Failure to do this may cause the copier to move unexpectedly or topple, leading to injury.

- Avoid inhaling toner or developer excessively. Protect the eyes. If toner or developer is accidentally ingested, drink a lot of water to dilute it in the stomach and obtain medical attention immediately. If it gets into the eyes, rinse immediately with copious amounts of water and obtain medical attention. $\qquad$
- Advice customers that they must always follow the safety warnings and precautions in the copier's instruction handbook.



## 2. Precautions for Maintenance

## A warning

- Always remove the power plug from the wall outlet before starting machine disassembly $\qquad$
- Always follow the procedures for maintenance described in the service manual and other related brochures. $\qquad$
- Under no circumstances attempt to bypass or disable safety features including safety mechanisms and protective circuits.

- Always use parts having the correct specifications. $\qquad$

- Always use the thermostat or thermal fuse specified in the service manual or other related brochure when replacing them. Using a piece of wire, for example, could lead to fire or other serious accident.

- When the service manual or other serious brochure specifies a distance or gap for installation of a part, always use the correct scale and measure carefully.

- Always check that the copier is correctly connected to an outlet with a ground connection. $\qquad$

- Check that the power cable covering is free of damage. Check that the power plug is dust-free. If it is dirty, clean it to remove the risk of fire or electric shock.

- Never attempt to disassemble the optical unit in machines using lasers. Leaking laser light may damage eyesight.

- Handle the charger sections with care. They are charged to high potentials and may cause electric shock if handled improperly.



## $\triangle$ CAUTION

- Wear safe clothing. If wearing loose clothing or accessories such as ties, make sure they are safely
secured so they will not be caught in rotating sections. ...........................................................................
- Use utmost caution when working on a powered machine. Keep away from chains and belts.

- Handle the fixing section with care to avoid burns as it can be extremely hot. $\qquad$
- Check that the fixing unit thermistor, heat and press rollers are clean. Dirt on them can cause abnormally high temperatures

- Do not remove the ozone filter, if any, from the copier except for routine replacement. $\qquad$
- Do not pull on the AC power cord or connector wires on high-voltage components when removing them; always hold the plug itself.

- Do not route the power cable where it may be stood on or trapped. If necessary, protect it with a cable cover or other appropriate item.

- Treat the ends of the wire carefully when installing a new charger wire to avoid electric leaks. $\qquad$
- Remove toner completely from electronic components.

- Run wire harnesses carefully so that wires will not be trapped or damaged. $\qquad$
- After maintenance, always check that all the parts, screws, connectors and wires that were removed, have been refitted correctly. Special attention should be paid to any forgotten connector, trapped wire and missing screws.

- Check that all the caution labels that should be present on the machine according to the instruction handbook are clean and not peeling. Replace with new ones if necessary.

- Handle greases and solvents with care by following the instructions below: $\qquad$

- Use only a small amount of solvent at a time, being careful not to spill. Wipe spills off completely. - Ventilate the room well while using grease or solvents.
- Allow applied solvents to evaporate completely before refitting the covers or turning the power switch on.
Always wash hands afterwards.
- Never dispose of toner or toner bottles in fire. Toner may cause sparks when exposed directly to fire in a furnace, etc.

- Should smoke be seen coming from the copier, remove the power plug from the wall outlet immediately.



## 3. Miscellaneous


#### Abstract

A WARNING - Never attempt to heat the drum or expose it to any organic solvents such as alcohol, other than the specified refiner; it may generate toxic gas.




- Keep the machine away from flammable liquids, gases, and aerosols. A fire or an electric shock might occur.



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## 1-1-1 Specifications

## Basic functions

| Item |  | Specifications |  |
| :---: | :---: | :---: | :---: |
|  |  | 3 in 1 model (without FAX) | 4 in 1 model (with FAX) |
| Type |  | Desktop |  |
| Printing method |  | Electrophotography by semiconductor laser, single drum system |  |
| Originals |  | Sheet, Book, 3-dimensional objects (maximum original size: Folio/Legal) |  |
| Original feed system |  | Contact glass: fixed |  |
| Paper weight | Cassette | 60 to $120 \mathrm{~g} / \mathrm{m}^{2}$ (Duplex: 60 to $120 \mathrm{~g} / \mathrm{m}^{2}$ ) |  |
|  | MP tray | 60 to $220 \mathrm{~g} / \mathrm{m}^{2}$ |  |
| Paper type | Cassette | Plain, Recycled, Preprinted, Bond, Color (Colour), Prepunched, Letterhead, High Quality, Custom 1 to 8 (Duplex: Same as simplex) |  |
|  | MP tray | Plain, Transparency, Rough, Vellum, Labels, Recycled, Preprinted, Bond, Cardstock, Color (Colour), Prepunched, Letterhead, Thick, Envelope, High Quality, Custom 1 to 8 |  |
| Paper size | Cassette | A4, B5, A5, A6, Legal, Letter, Statement, Executive, Oficio II, Folio, 16K, Custom |  |
|  | MP tray | A4, B5, B5(ISO), A5, A6, B6, Envelope \#10, Envelope \#9, Envelope \#6, Envelope Monarch, Envelope DL, Envelope C5, Hagaki, Oufuku Hagaki, Youkei 2, Youkei 4, Legal, Letter, Statement, Executive, Oficio II, Folio, 16K, Custom |  |
| Zoom level |  | Manual mode: 25-400\%, 1\% increments <br> Auto mode: $400 \%$, $200 \%, 141 \%, 129 \%, 115 \%, 90 \%, 86 \%, 78 \%, 70 \%, 64 \%$, 50\%, 25\% |  |
| Copying speed | Simplex | A4R $: 40 \mathrm{ppm}$ <br> LetterR $: 42 \mathrm{ppm}$ <br> Legal $: 33 \mathrm{ppm}$ <br> B5R $: 33 \mathrm{ppm}$ <br> A5R/A6R $: 22 \mathrm{ppm}$  |  |
|  | Duplex | A4R $: 24.5 \mathrm{ppm}$ <br> LetterR $: 26 \mathrm{ppm}$ <br> Legal $: 16.5 \mathrm{ppm}$ <br> B5R $: 24 \mathrm{ppm}$ <br> A5R $: 21 \mathrm{ppm}$ |  |
| First copy time (A4, feed from cassette) |  | 7.0 second or less |  |
| Warm-up time$\left(22^{\circ} \mathrm{C} / 71.6^{\circ} \mathrm{F}, 60 \% \mathrm{RH}\right)$ |  | Power on: 22 second or less Recovery from the low power mode: 10 second or less Recovery from the sleep mode: 15 second or less |  |
| Paper capacity | Cassette | 500 sheets ( $80 \mathrm{~g} / \mathrm{m}^{2}$ ) |  |
|  | MP tray | 100 sheets ( $80 \mathrm{~g} / \mathrm{m}^{2}$, plain paper, Letter/A4 or smaller) |  |
| Output tray capacity |  | 500 sheets ( $80 \mathrm{~g} / \mathrm{m}^{2}$ ) |  |
| Continuous printing |  | 1 to 999 sheets |  |


| Item |  | Specifications |  |
| :---: | :---: | :---: | :---: |
|  |  | 3 in 1 model (without FAX) | 4 in 1 model (with FAX) |
| Scanning system |  | Flat bed scanning by CCD image sensor |  |
| Photoconductor |  | a-Si drum (diameter 30 mm ) |  |
| Image write system |  | Semiconductor laser (1 beam) |  |
| Charging system |  | Contact charger roller method (positive charging) |  |
| Developing system |  | Mono component dry developing method Toner replenishing: Automatic from the toner container |  |
| Transfer system |  | Transfer roller (negative-charged) |  |
| Separation system |  | Small diameter separation, discharger brush (negative-charged) |  |
| Cleaning system |  | Counter blade cleaning + cleaning roller |  |
| Charge erasing system |  | Exposure by eraser lamp (LED) |  |
| Fusing system |  | Heat roller system <br> Heat source: halogen heater <br> Abnormally high temperature protection devices: thermostat |  |
| CPU |  | PowerPC440 (667MHz) |  |
| Memory | Standard | 256MB |  |
|  | Maximum | 768MB |  |
| Interface |  | USB: 1 port (Hi-speed USB 2.0) <br> USB host: 1 port <br> Ethernet: 1 port (10BASE-T/100BASE-TX) |  |
| Resolution |  | $600 \times 600 \mathrm{dpi}$ |  |
| Operating environment | Temperature | 10 to $32.5{ }^{\circ} \mathrm{C} / 50$ to $90.5{ }^{\circ} \mathrm{F}$ |  |
|  | Humidity | 15 to 80\% |  |
|  | Altitude | 2,500 m/8,202 ft maximum |  |
|  | Brightness | 1,500 lux maximum |  |
| Dimensions ( $\mathbf{W} \times \mathrm{D} \times \mathrm{H}$ ) |  | $\begin{aligned} & 494 \times 497.1 \times 545.5 \mathrm{~mm} \\ & 197 / 16^{\prime \prime} \times 199 / 16^{\prime \prime} \times 211 / 2^{\prime \prime} \end{aligned}$ |  |
| Weight |  | Approx. $25.5 \mathrm{~kg} / 56.2 \mathrm{lb}$ (with toner container) | Approx. 25.8 kg / 56.9 lb (with toner container) |
| Space Space required$(W \times D)$ |  | Without MP tray: $494 \times 497.1 \mathrm{~mm}$$197 / 16^{\prime \prime} \times 199 / 16^{\prime \prime}$With MP tray $: 494 \times 656.1 \mathrm{~mm}$$197 / 16^{\prime \prime} \times 2513 / 16^{\prime \prime}$ |  |
| Power source |  | $120 \mathrm{~V} \mathrm{AC}, 60 \mathrm{~Hz}$, more than 10.0 A 220-240 V AC, $50 / 60 \mathrm{~Hz}$, more than 6.0A |  |
| Options |  | Paper feeder $\times 3$, Expanded memory |  |

Document processor functions

| Item | Specifications |
| :---: | :--- |
| Original feed method | Automatic feed |
| Supported original types | Sheet originals |
| Original sizes | Maximum: Legal/A4 <br> Minimum: Statement $/ \mathrm{A} 5$ |
| Original weights | Simplex: 50 to $120 \mathrm{~g} / \mathrm{m}^{2}$ <br> Duplex: 50 to $110 \mathrm{~g} / \mathrm{m}^{2}$ |
| Loading capacity | 50 sheets $\left(50\right.$ to $\left.80 \mathrm{~g} / \mathrm{m}^{2}\right)$ maximum |
| Dimensions $(\mathbf{W} \times \mathbf{D} \times \mathbf{H})$ | $490 \times 339 \times 104 \mathrm{~mm}$ <br> $195 / 16 " \times 135 / 16 " \times 41 / 8 "$ |
| Weight | 3 kg or less $/ 6.6 \mathrm{lb}$. or less |

## Printing functions

| Item | Specifications |
| :---: | :--- |
| Printing speed | Same as copying speed. |
| First print time <br> (A4, feed from cassette) | 9.5 seconds or less |
| Resolution | Fine 1200, Fast 1200, 600 dpi, 300 dpi, 200×400 dpi, 200×100 dpi |
| Operating system | Windows 2000, Windows XP, Windows XP Professional, <br> Windows Server 2003, Windows Server 2003 x64 Edition, <br> Windows Vista x86 Edition, Windows Vista x64 Edition, <br> Windows 2008 Server, Windows Server 2008 x64 Edition, Windows 7, <br> Apple Macintosh OS 10.x |
| Interface | USB: 1 port (Hi-speed USB 2.0) <br> USB host: 1 port <br> Ethernet: 1 port (10BASE-T/100BASE-TX) |
| Page description language | PRESCRIBE |

## Scanning functions

| Item | Specifications |
| :---: | :--- |
| Compatible <br> operation system | Windows 2000 (Service Pack 4), Windows XP, Windows Vista, <br> Windows Server 2003, Windows Server 2008, Windows 7 |
| System requirements | IBM PC/AT compatible <br>  <br>  <br>  <br>  <br>  <br>  <br>  <br>  <br>  <br>  <br> RPU: Celeron 600MHz or higher <br> HDD free space: 20MB or more <br> Interface: USB |
| Resolution | 600 dpi, 400 dpi, 300 dpi, 200 dpi |
| File format | JPEG, TIFF, PDF, XPS |


| Item | Specifications |
| :---: | :--- |
| Scanning speed | 1-sided: |
|  | B/W 35 images/min |
|  | Color 13 images/min |
|  | (A4 landscape, 600 dpi, Image quality: Text/Photo original) |
| Interface | Ethernet (10 BASE-T/100 BASE-TX) |
|  | USB2.0 (Hi-Speed USB) |
| Network protocol | TCP/IP |
| Transmission system | PC transmission |
|  | SMB Scan to SMB |
|  | FTP Scan to FTP, FTP over SSL |
|  | E-mail transmission |
|  | SNMP Scan to E-mail |
|  | TWAIN scan |
|  | WIA scan |
|  |  |
|  |  |

Fax functions : 4in1 model (with FAX) only

| Item | Specifications |
| :---: | :---: |
| Compatibility | Super G3 |
| Communication line | Subscriber telephone line |
| Transmission time | 3 seconds or less (33600 bps, JBIG, ITU-T A4 \#1 chart) |
| Transmission speed | 33600/31200/28800/26400/24000/21600/19200/16800/14400/12000/9600/ 7200/4800/2400 bps |
| Coding scheme | JBIG/MMR/MR/MH |
| Error correction | ECM |
| Original size | Max. width: 8 1/2"/215 mm Max. length: 14 "/355.6 mm |
| Automatic document feed | Max. 50 sheets |
| Scanner resolution | Horizontal $\times$ Vertical <br> $200 \times 100 \mathrm{dpi}$ Normal ( $8 \mathrm{dot} / \mathrm{mm} \times 3.85$ line $/ \mathrm{mm}$ ) <br> $200 \times 200 \mathrm{dpi}$ Fine ( 8 dot $/ \mathrm{mm} \times 7.7$ line $/ \mathrm{mm}$ ) <br> $200 \times 400 \mathrm{dpi}$ Super fine ( $8 \mathrm{dot} / \mathrm{mm} \times 15.4$ line $/ \mathrm{mm}$ ) <br> $400 \times 400 \mathrm{dpi}$ Ultra fine ( $16 \mathrm{dot} / \mathrm{mm} \times 15.4$ line $/ \mathrm{mm}$ ) |
| Printing resolution | $600 \times 600 \mathrm{dpi}$ |
| Gradations | 256 shades (Error diffusion) |
| One-Touch key | 22 keys |
| Multi-Station transmission | Max. 100 destinations |
| Substitute memory reception | 256 sheets or more (when using ITU-T A4 \#1) |
| Image memory capacity | 3.5 MB (standard) (for incoming faxed originals) |
| Report output | Sent result report, FAX RX result report, Activity report, Status page |

NOTE: These specifications are subject to change without notice.

## 1-1-2 Parts names

## (1) Overall



Figure 1-1-1

1. Platen (contact glass)
2. Original size Indicator plate
3. Operation panel
4. Front upper cover
5. Front cover
6. USB Interface connector (front)
7. Drum unit
8. Lock lever
9. Toner container
10. Inner tray
11. Paper length guide
12. Paper width guides
13. Cassette
14. Paper width guides (MP tray)
15. MP (Multi-Purpose) tray
16. MP tray extension
17. Rear unit
18. Main power switch
19. Power cord connector
20. USB Interface connector (rear)
21. Network Interface connector
22. Line connector (L1) *
23. Tel connector (T1) *
24. DP top cover
25. Original width guides
26. Original table
27. Original eject table
28. Opening handle

* 4in1 model (with FAX) only


## (2) Operation panel



Figure 1-1-2

1. System menu/Counter key (LED)
2. Status/Job Cancel key (LED)
3. Copy key (LED)
4. Address Book key
5. Address Recall/Pause key *
6. Confirm Destination key
7. Add Destination key
8. On Hook key *
9. One-touch keys
10. Message display
11. Document Box key (LED)
12. FAX key (LED) *
13. Send key (LED)
14. Shift Lock key (LED)
15. Left Select key
16. Print indicator
17. Send/Receive indicator
18. Right Select key
19. Memory indicator
20. Function Menu key (LED)
21. Numeric keys
22. Clear key
23. Reset key
24. Power key
25. Main power LED
26. Attention indicator
27. Back key
28. OK key
29. Cursor keys
30. Start key (LED)
31. Stop key
32. Program keys
33. Logout key (LED)

* 4in1 model (with FAX) only


## 1-1-3 Machine cross section



Figure 1-1-3

1. Cassette
2. MP tray
3. Paper feed/conveying section
4. Toner container
5. Developing unit
6. Main charger unit
7. Drum unit
8. Laser scanner unit (LSU)
9. Transfer/separation section
10. Fuser unit
11. Rear unit
12. Eject section
13. Duplex/conveying section
14. Scanner unit


Figure 1-1-4
15. Image scanner unit (ISU)
16. Document processor (DP)

## 1-2-1 Installation environment

1. Temperature: 10 to $32.5^{\circ} \mathrm{C} / 50$ to $90.5^{\circ} \mathrm{F}$
2. Humidity: 15 to $80 \%$ RH
3. Power supply: $120 \mathrm{~V} \mathrm{AC}, 10.0 \mathrm{~A}$

$$
220-240 \text { V AC,6.0 A }
$$

4. Power source frequency: $50 \mathrm{~Hz} \pm 2 \% / 60 \mathrm{~Hz} \pm 2 \%$
5. Installation location

Avoid direct sunlight or bright lighting. Ensure that the photoconductor will not be exposed to direct sunlight or other strong light when removing paper jams.
Avoid locations subject to high temperature and high humidity or low temperature and low humidity; an abrupt change in the environmental temperature; and cool or hot, direct air.
Avoid places subject to dust and vibrations.
Choose a surface capable of supporting the weight of the machine.
Place the machine on a level surface (maximum allowance inclination: $1^{\circ}$ ).
Avoid air-borne substances that may adversely affect the machine or degrade the photoconductor, such as mercury, acidic of alkaline vapors, inorganic gasses, NOx, SOx gases and chlorine-based organic solvents.
Select a well-ventilated location.
6. Allow sufficient access for proper operation and maintenance of the machine.


Figure 1-2-1

## 1-2-2 Unpacking

## (1) Unpacking



Figure 1-2-2

1. Machine
2. Outer case
3. Bottom case
4. Bottom pad L
5. Bottom pad R
6. Machine spacer
7. Machine cover
8. Top pad L
9. Top pad R
10. Accessory spacer
11. Hinge joints
12. Plastic bag $(250 \times 600)$
13. Toner container
14. Waste toner box
15. Power cord
16. Plastic bag $(240 \times 350)$
17. Installation guide etc.
18. CD-ROM *
19. Cassette cover
20. Plastic bag $(250 \times 600)$
21. Operation labels
22. Operation label pad
23. Modular cable *
24. Ferrite core
25. Plastic bag
26. Machine spacer B

* 120V/240V AC model only.


## (2) Removing the tapes

## <Procedure>

1. Remove the tape.


Figure 1-2-3
2. Open the DP.
3. Remove the plastic bag by pulling upwards.
4. Remove two tapes.
5. Remove the sheet and paper.


Figure 1-2-4
6. Remove the tape A.
7. Move the lock lever to the position of release.

* : When turning on power if the lock lever is not released, the error message is displayec

8. Close the DP.
9. Remove nine tapes B.
10. Open the left side cover and then remove the tape C and spacer.
11. Close the left side cover.


Figure 1-2-5
12. Remove the tape.


Figure 1-2-6
13. Open the front cover.
14. Remove the tape and pad.
15. Close the front cover.


Figure 1-2-7

## 1-2-3 Installing the expansion memory (option)

## <Procedure>

1. Turn off the main power switch. Caution: Do not insert or remove expansion memory while machine power is on.
Doing so may cause damage to the machine and the expansion memory.
2. Remove the right side cover.
3. Remove the screw.
4. Open the memory slot cover.
5. Insert the expansion memory into the memory socket so that the notches on the memory align with the corresponding protrusions in the slot.
6. Close the memory slot cover.
7. Secure the screw.
8. Refit the right side cover.
9. Print a status page to check the memory expansion.
If memory expansion has been properly performed, information on the installed memory is printed with the total memory capacity has been increased. Standard memory capacity 256 MB.

Figure 1-2-8


Figure 1-2-9

## 1-3-1 Maintenance mode

The machine is equipped with a maintenance function which can be used to maintain and service the machine.

## (1) Executing a maintenance item



## (2) Maintenance modes item list

| Section | Item No. | Content of maintenance item | Initial setting |
| :---: | :---: | :---: | :---: |
| General | U000 | Outputting an own-status report | - |
|  | U002 | Setting the factory default data | - |
|  | U004 | Setting the machine number | - |
| Operation panel and support equipment | U203 | Checking DP operation | - |
|  | U222 | Setting the IC card type | Other |
| Mode setting | U250 | Setting the maintenance cycle | 100000 |
|  | U251 | Checking/clearing the maintenance count | - |
|  | U252 | Setting the destination | - |
|  | U253 | Switching between double and single counts | Double count |
|  | U260 | Selecting the timing for copy counting | EJECT |
|  | U285 | Setting service status page | ON |
|  | U332 | Setting the size conversion factor | 1.0 |
|  | U345 | Setting the value for maintenance due indication | 0 |
| Image processing | U411 | Adjusting the scanner automatically | - |
|  | U425 | Setting the target | - |
| Fax | U600 | Initializing all data | - |
|  | U601 | Initializing permanent data | - |
|  | U603 | Setting user data 1 | DTMF |
|  | U604 | Setting user data 2 | $\begin{gathered} 2(120 \mathrm{~V}) \\ 1(220-240 \mathrm{~V}) \end{gathered}$ |
|  | U605 | Clearing data | - |
|  | U610 | Setting system 1 <br> Setting the number of lines to be ignored when receiving a fax at 100\% magnification <br> Setting the number of lines to be ignored when receiving a fax in the auto reduction mode <br> Setting the number of lines to be ignored when receiving a fax (A4R/LetterR) in the auto reduction mode | $3$ |
|  | U611 | Setting system 2 <br> Setting the number of adjustment lines for automatic reduction <br> Setting the number of adjustment lines for automatic reduction when A4 paper is set <br> Setting the number of adjustment lines for automatic reduction when letter size paper is set | 7 <br> 22 $26$ |
|  | U612 | Setting system 3 <br> Selecting if auto reduction in the auxiliary direction is to be performed <br> Setting the automatic printing of the protocol list | ON OFF |


| Section | Item No. | Content of maintenance item | Initial setting |
| :---: | :---: | :---: | :---: |
| Fax | U620 | Setting the remote switching mode | ONE |
|  | U625 | Setting the transmission system 1 Setting the auto redialing interval <br> Setting the number of times of auto redialing | $\begin{gathered} 3(120 \mathrm{~V}) \\ 2(220-240 \mathrm{~V}) \\ 2(120 \mathrm{~V}) \\ 3(220-240 \mathrm{~V}) \end{gathered}$ |
|  | U630 | Setting communication control 1 <br> Setting the communication starting speed <br> Setting the reception speed <br> Setting the waiting period to prevent echo problems at the sender <br> Setting the waiting period to prevent echo problems at the receiver | $\begin{gathered} \text { 14400bps/V17 } \\ \text { 14400bps } \\ 300 \\ \\ 75 \end{gathered}$ |
|  | U631 | Setting communication control 2 <br> Setting ECM transmission <br> Setting ECM reception <br> Setting the frequency of the CED signal | $\begin{gathered} \text { ON } \\ \text { ON } \\ 2100 \end{gathered}$ |
|  | U632 | Setting communication control 3 <br> Setting the DIS signal to 4 bytes <br> Setting the short protocol transmission <br> Setting the reception of a short protocol transmission Setting the CNG detection times in the fax/telephone auto select mode | $\begin{gathered} \text { OFF } \\ \text { ON } \\ \text { ON } \\ \text { 2TIME } \end{gathered}$ |
|  | U633 | Setting communication control 4 <br> Enabling/disabling V. 34 communication <br> Setting the V. 34 symbol speed ( 3429 Hz ) <br> Setting the number of times of DIS signal reception <br> Setting the reference for RTN signal output | ON <br> ON <br> ONCE <br> 15\% |
|  | U634 | Setting communication control 5 | 0 |
|  | U640 | Setting communication time 1 <br> Setting the one-shot detection time for remote switching <br> Setting the continuous detection time for remote switching | $\begin{gathered} 7 \\ 80 \end{gathered}$ |
|  | U641 | Setting communication time 2 Setting the T0 time-out time Setting the T1 time-out time Setting the T2 time-out time Setting the Ta time-out time Setting the Tb1 time-out time Setting the Tb2 time-out time Setting the Tc time-out time Setting the Td time-out time | $\begin{gathered} 56 \\ 36 \\ 69 \\ 30 \\ 20 \\ 80 \\ 60 \\ 9(120 \mathrm{~V}) \\ 6(220-240 \mathrm{~V}) \end{gathered}$ |
|  | U650 | Setting modem 1 <br> Setting the G3 transmission cable equalizer Setting the G3 reception cable equalizer Setting the modem detection level | $\begin{gathered} 0 \mathrm{~dB} \\ 0 \mathrm{~dB} \\ 43 \mathrm{dBm} \end{gathered}$ |


| Section | Item No. | Content of maintenance item | Initial setting |
| :---: | :---: | :---: | :---: |
| Fax | U651 | Setting modem 2 <br> Modem output level <br> DTMF output level (main value) <br> DTMF output level (level difference) | $\begin{gathered} 9(120 \mathrm{~V}) \\ 10(220-240 \mathrm{~V}) \\ 5(120 \mathrm{~V}) \\ 10.5(220-240 \mathrm{~V}) \\ 2(120 \mathrm{~V}) \\ 2.5(220-240 \mathrm{~V}) \end{gathered}$ |
|  | U660 | Setting the NCU <br> Setting the connection to PBX/PSTN <br> Setting PSTN dial tone detection <br> Setting busy tone detection <br> Setting for a PBX <br> Setting the loop current detection before dialing | PSTN ON ON LOOP ON |
|  | U670 | Outputting lists | - |
|  | U695 | FAX function customize | ON/OFF |
|  | U699 | Setting the software switches | - |
| Others | U910 | Clearing the black ratio data | - |
|  | U917 | Setting backup data reading/writing | - |
|  | U977 | Data capture mode | - |

## (3) Contents of the maintenance mode items

| Item No. | Description |
| :---: | :--- |
| U000 | Outputting an own-status report <br> Description <br> Outputs lists of the current settings of the maintenance items and paper jam and service call <br> occurrences. Outputs the event log. Also sends output data to the USB memory. <br> Printing a report is disabled either when a job is remaining in the buffer or when [Pause All Print <br> Jobs] is pressed to halt printing. <br> Purpose <br> To check the current setting of the maintenance items, or paper jam or service call occurrences. <br> Before initializing or replacing the backup RAM, output a list of the current settings of the mainte- <br> nance items to reenter the settings after initialization or replacement. <br> Method <br> 1. Press the start key. <br> 2. Select the item to be output using the cursor up/down keys. <br> Display <br> MAINTENANCE <br> EVENT <br> ALL |

3. Press the start key. A list is output.

## Method: Send to the USB memory

1. Press the power key on the operation panel, and after verifying the main power indicator has gone off, switch off the main power switch.
2. Insert USB memory in USB memory slot.
3. Turn the main power switch on.
4. Enter the maintenance item.
5. Press the start key.
6. Select the item to be send.
7. Select [TEXT] or [HTML].

| Display | Output list |
| :--- | :--- |
| Print | Outputs the report |
| USB (TEXT) | Sends output data to the USB memory (text type) |
| USB (HTML) | Sends output data to the USB memory (HTML type) |

8. Press the start key.

Output will be sent to the USB memory.

## Completion

Press the stop key. The screen for selecting a maintenance item No. is displayed.


Figure 1-3-1

| Item No. | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| U000 | Detail of event log |  |  |  |  |
|  | No. | Items | Description |  |  |
|  | (1) | System version |  |  |  |
|  | (2) | System date |  |  |  |
|  | (3) | Engine soft version |  |  |  |
|  | (4) | Engine boot version |  |  |  |
|  | (5) | Operation panel mask version |  |  |  |
|  | (6) | Machine serial number |  |  |  |
|  | (7) | Paper Jam Log | \# | Count. | Event |
|  |  |  | Remembers 1 to 16 of occurrence. If the occurrence of the previous paper jam is less than 16, all of the paper jams are logged. When the occurrence excesseds 16, the oldest occurrence is removed. | The total page count at the time of the paper jam. | Log code (2 digit, hexa decimal, 5 categories) <br> (a) Cause of a paper jam <br> (b) Paper source <br> (c) Paper size <br> (d) Paper type <br> (e) Paper eject |
|  |  |  | (a) Cause of paper jam (Hexadecimal) |  |  |
|  |  |  | Refer to P.1-4-2 for paper jam location <br> 10: Paper does not arrive at the registration sensor. (MP tray) <br> 10: Paper does not arrive at the registration sensor. (Cassette) <br> 10: Paper does not arrive at the registration sensor. (Paper feeder) <br> 10: Paper does not arrive at the registration sensor. (Duplex) <br> 11: Paper does not pass the registration sensor <br> 12: Paper remains at the registration sensor when power is turned on. <br> 20: Paper does not arrive at the eject sensor. <br> 21: Paper does not pass the eject sensor. <br> 22: Paper remains at the eject sensor when power is turned on. <br> 30: Paper does not arrive at the PF paper feed sensor 1. <br> (Paper feeder 1) <br> 30: Paper does not arrive at the PF paper feed sensor 1. <br> (Paper feeder 2) <br> 31: Paper does not pass the PF paper feed sensor 1. (Paper feeder 1) <br> 32: Paper remains at the PF paper feed sensor 1 when power is turned on. (Paper feeder 1) <br> 40: Paper does not arrive at the PF paper feed sensor 2. (Paper feeder 2) <br> 41: Paper does not pass the PF paper sensor 2.(Paper feeder 2) <br> 42: Paper remains at the PF paper feed sensor 2 when power is turned on. (Paper feeder 2) <br> 50: Paper does not arrive at the PF paper feed sensor 3. (Paper feeder 3) <br> 51: Paper does not pass the PF paper sensor 3.(Paper feeder 3) <br> 52: Paper remains at the PF paper feed sensor 3 when power is turned on. (Paper feeder 3) |  |  |


| Item No. | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  | (7) cont. | Paper Jam Log | 70: No original feed <br> 71: An original jam in the original conveying section 1. <br> 72: An original jam in the original conveying section 2. <br> 73: An original jam in the original switchback section. <br> 74: An original jam in the original switchback/feed section. <br> 78: Top cover open. <br> A1: Paper does not arrive at the duplex sensor. <br> A2: Paper does not pass the duplex sensor. <br> A3: Paper does not arrive at the duplex jam sensor. <br> A4: Paper does not pass the duplex jam sensor. <br> A5: Paper remains at the duplex sensor or the duplex jam sensor when power is turned on. <br> E0: Paper misfeed occurs due to forced stop when an error occurs during printing. <br> F0: Paper does not arrive at the paper full sensor. <br> F1: Paper misfeed by system error. <br> F2: Paper misfeed by system error. |  |  |
|  |  |  | (b) Detail of paper source (Hexadecimal) |  |  |
|  |  |  | 00: MP tray <br> 01: Cassette 1 <br> 02: Cassette 2 (paper feeder 1) <br> 03: Cassette 3 (paper feeder 2) <br> 04: Cassette 4 (paper feeder 3) <br> 05 to 09: Reserved |  |  |
|  |  |  | (c) Detail of paper size (Hexadecimal) |  |  |
|  |  |  | 00: (Not specified) 01: Monarch 02: Busines 03: International DL 04: International C5 05: Executive 06: Letter-R 86: Letter-E 07: Legal 08: A4R 88: A4E 09: B5R 89: B5E 0A: A3 | OB: B4 <br> OC: Ledger <br> OD: A5R <br> OE: A6 <br> 0F: B6 <br> 10: Commercial \#9 <br> 11: Commercial \#6 <br> 12: ISO B5 <br> 13: Custom size <br> 1E: C4 <br> 1F: Postcard <br> 20: Reply-paid postcard <br> 21: Oficio II | 22: Special 1 <br> 23: Special 2 <br> 24: A3 wide <br> 25: Ledger wide <br> 26: Full bleed paper $(12 \times 8)$ <br> 27: 8 K <br> 28: 16K-R <br> A8: 16K-E <br> 32: Statement-R <br> B2: Statement-E <br> 33: Folio <br> 34: Western type 2 <br> 35: Western type 4 |



| Item No. | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  | (10) | Unknown Toner | \# | Count. | Item |
|  |  | Log | Remembers 1 to 5 of occurrence of unknown toner detection. If the occurrence of the previous unknown toner detection is less than 5, all of the unknown toner detection are logged. | The total page count at the time of the [Toner Empty] error with using an unknown toner container. | Unknown toner log code (1 byte, 2 categories) <br> First byte <br> 01: Fixed (Toner container) <br> Second byte <br> 00: Fixed (Black) |
|  | (11) | Counter Log | (f) Paper jam | (g) Self diagnostic error | (h) Maintenance item replacing |
|  |  | Comprised of three log counters including paper jams, self diagnostics errors, and replacement of the toner container. | Indicates the log counter of paper jams depending on location. <br> Refer to Paper Jam Log. <br> All instances including those are not occurred are displayed. | Indicates the log counter of self diagnostics errors depending on cause. <br> (See page 1-4-6) <br> Example: <br> C6000: 4 <br> Self diagnostics error 6000 has happened four times. | Indicates the log counter depending on the maintenance item for maintenance. <br> T: Toner container <br> 00: Black <br> M: Maintenance kit <br> 00: MK-350/MK-370 <br> Example: <br> T00: 1 <br> The toner container has been replaced once. |




| Item No. | Description |
| :---: | :---: |
| U222 | Setting the IC card type <br> Description <br> Sets the type of IC card. <br> Purpose <br> To change the type of IC card. <br> Setting <br> 1. Press the start key. <br> 2. Select the item using the cursor up/down keys. <br> *: Initial setting: Other <br> 3. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U250 | Setting the maintenance cycle <br> Description <br> Displays, clears and changes the maintenance cycle. <br> Purpose <br> To check and change the maintenance cycle. <br> Method <br> 1. Press the start key. The currently set maintenance cycle is displayed. <br> Setting <br> 1. Select [M.CNT A] using the cursor up/down keys. <br> 2. Change the setting using the cursor left/right keys or numeric keys. <br> 3. Press the start key. The value is set. <br> Clearing <br> 1. Select [CLEAR] using the cursor up/down keys. <br> 2. Press the start key. The count is cleared. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :--- | :--- | :--- |
| U251 | Checking/clearing the maintenance count <br> Description <br> Displays, clears and changes the maintenance count. <br> Purpose <br> To check the maintenance count. <br> Also to clear the count during maintenance service (replacing the maintenance kit). <br> Method <br> 1. Press the start key. The maintenance count is displayed. <br> Setting <br> 1. Select [M.CNT A] using the cursor up/down keys. <br> 2. Change the setting using the cursor left/right keys or numeric keys. <br> Description <br> Maintenance count <br> 3. Press the start key. The count is set. <br> Clearing <br> 1. Select [CLEAR] using the cursor up/down keys. <br> 2. Press the start key. The count is cleared. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :---: |
| U252 | Setting the destination <br> Description <br> Switches the operations and screens of the machine according to the destination. <br> Purpose <br> To be executed after initializing the backup RAM, in order to return the setting to the value before replacement or initialization. <br> Setting <br> 1. Press the start key. <br> 2. Select the destination using the cursor up/down keys. <br> 3. Press the start key. <br> 4. Turn the main power switch off and on. <br> Supplement <br> The specified initial settings are provided according to the destinations in the maintenance items below. To change the initial settings in those items, be sure to run maintenance item U021 after changing the destination. |
| U253 | Switching between double and single counts <br> Description <br> Switches the count system for the total counter and other counters. <br> Purpose <br> Used to select, according to the preference of the user (copy service provider), if folio size paper is to be counted as one sheet (single count) or two sheets (double count). <br> Setting <br> 1. Press the start key. <br> 2. Select the count system using the cursor up/down keys. <br> *: Initial setting: DBL COUNT(FOLIO) <br> 3. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :---: |
| U260 | Selecting the timing for copy counting <br> Description <br> Changes the copy count timing for the total counter and other counters. <br> Purpose <br> To be set according to user request. <br> Setting <br> 1. Press the start key. <br> 2. Select the copy count timing using the cursor up/down keys. <br> *: Initial setting: EJECT <br> 3. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U285 | Setting service status page <br> Description <br> Determines displaying the digital dot coverage report on reporting. <br> Purpose <br> According to user request, changes the setting. <br> Setting <br> 1. Press the start key. <br> 2. Select ON or OFF using the cursor up/down keys. <br> *: Initial setting: ON <br> 3. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :---: |
| U332 | Setting the size conversion factor <br> Description <br> Sets the coefficient of nonstandard sizes in relation to the A4/Letter size. The coefficient set here is used to convert the black ratio in relation to the A4/Letter size and to display the result in user simulation. <br> Purpose <br> To set the coefficient for converting the black ratio for nonstandard sizes in relation to the A4/Letter size. <br> Setting <br> 1. Press the start key. <br> 2. Change the setting using the cursor left/right keys or numeric keys. <br> 3. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U345 | Setting the value for maintenance due indication <br> Description <br> Sets when to display a message notifying that the time for maintenance is about to be reached, by setting the number of copies that can be made before the current maintenance cycle ends. When the difference between the number of copies of the maintenance cycle and that of the maintenance count reaches the set value, the message is displayed. <br> Purpose <br> To change the time for maintenance due indication. <br> Setting <br> 1. Press the start key. <br> 2. Select [COUNT] using the cursor up/down keys. <br> 3. Change the setting using the cursor left/right keys. <br> 4. Press the start key. The value is set. <br> Clearing <br> 1. Select [CLEAR] using the cursor up/down keys. <br> 2. Press the start key. The value is cleared. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :---: |
| U411 | Adjusting the scanner automatically <br> Description <br> Uses a specified original and automatically adjusts the following items in the scanner and the DP scanning sections. <br> Scanner section: Original size magnification, leading edge timing, center line, input gamma, input gamma in monochrome mode and matrix <br> DP scanning section: Original size magnification, leading edge timing, center line <br> Purpose <br> To perform automatic adjustment of various items in the scanner and the DP scanning sections. <br> Method <br> 1. Press the start key. <br> 2. Select the item. The screen for executing is displayed. |
|  | Display Description Original to be used <br> for adjustment (P/N) |
|  | ALL Performs automatic adjustment in the DP <br> scanning section following automatic <br> adjustment in the scanner section $302 F Z 56990 /$ <br> $303 L J 57010$ <br> ADJUST TABLE Automatic adjustment in the scanner sec- <br> tion 302FZ56990 <br> ADJUST DP Automatic adjustment in the DP scanning <br> section: 303LJ57010 |
|  | Method: TABLE <br> 1. Enter the target values which are shown on the specified original (P/N: 302FZ56990) executing maintenance item U425. <br> 2. Set a specified original (P/N: 302FZ56990) on the platen. <br> 3. Enter maintenance item U411. <br> 4. Select [ADJUST TABLE] using the cursor up/down keys. <br> 5. Press the start key. Auto adjustment starts. <br> 6. When automatic adjustment has normally completed, $[O K]$ is displayed. If a problem occurs during auto adjustment, [ $N G X X$ ] ( XX is replaced by an error code) is displayed and operation stops. Should this happen, determine the details of the problem and repeat the procedure from the beginning. <br> 7. To return to the screen for selecting an item, press the stop key. <br> Method: DP <br> 1. Select [ADJUST DP] using the cursor up/down keys. <br> 2. Set a specified original (P/N: 303LJ57010) in the DP. <br> 3. Press the start key. Auto adjustment starts. <br> 4. When automatic adjustment has normally completed, $[O K]$ is displayed. If a problem occurs during auto adjustment, [ $N G X X$ ] ( XX is replaced by an error code) is displayed and operation stops. Should this happen, determine the details of the problem and repeat the procedure from the beginning. <br> 5. To return to the screen for selecting an item, press the stop key. |


| Item No. |  | Description |
| :---: | :---: | :---: |
| U411 | Error Codes |  |
|  | Codes | Description |
|  | 01 | Black band detection error (scanner leading edge registration) |
|  | 02 | Black band detection error (scanner center line) |
|  | 03 | Black band detection error (scanner main scanning direction magnification) |
|  | 04 | Black band is not detected (scanner leading edge registration) |
|  | 05 | Black band is not detected (scanner center line) |
|  | 06 | Black band is not detected (scanner main scanning direction magnification) |
|  | 07 | Black band is not detected (scanner auxiliary scanning direction magnification) |
|  | 08 | Black band is not detected <br> (DP main scanning direction magnification far end) |
|  | 09 | Black band is not detected <br> (DP main scanning direction magnification near end) |
|  | 0a | Black band is not detected <br> (DP auxiliary scanning direction magnification leading edge) |
|  | Ob | Black band is not detected <br> (DP auxiliary scanning direction magnification leading edge original check) |
|  | 0c | Black band is not detected (DP auxiliary scanning direction trailing edge) |
|  | 0d | Black band is not detected (DP auxiliary scanning direction trailing edge 2) |
|  | 0 e | DMA time out |
|  | Of | Auxiliary scanning direction magnification error |
|  | 10 | Auxiliary scanning direction leading edge detection error |
|  | 11 | Auxiliary scanning direction trailing edge detection error |
|  | 12 | Auxiliary scanning direction skew 1.5 error |
|  | 13 | Maintenance request error |
|  | 14 | Main scanning direction center line error |
|  | 15 | Main scanning direction skew 1.5 error |
|  | 16 | Main scanning direction magnification error |
|  | 17 | Service call error |
|  | 18 | DP paper misfeed error |
|  | 19 | PWB replacement error |
|  | 1 a | Original error |
|  | Completion Press the stop | y. The screen for selecting a maintenance item is displayed. |




Figure 1-3-2

## Completion

Press the stop key. The screen for selecting a maintenance item No. is displayed.


| Utem No. | Description |
| :---: | :--- |
| U601 | Initializing permanent data <br> Description <br> Initializes software switches on the FAX control PWB according to the destination and OEM. <br> Purpose <br> To initialize the FAX control PWB without changing user registration data. <br> Method <br> 1. Press the start key. <br> 2. Select [Execute]. The screen for entering the destination code and OEM code is displayed. <br> 3. Select [Country Code] and enter a destination code using the numeric keys (refer to the des- <br> tination code list on page 1-3-22 for the destination code). <br> 4. Press the start key. <br> There is no operation necessary on this screen. <br> The destination code and the OEM code are displayed with the values currently set. <br> 5. Press the start key. Data initialization starts. To cancel data initialization, press the back key. <br> 6. After data initialization, the entered destination, OEM codes and ROM version are displayed. <br> A ROM version displays three kinds, application, boot, and IPL. |
| U603 | Setting user data 1 <br> Description <br> Makes user settings to enable the use of the machine as a fax. <br> Purpose <br> To be run after installation of the facsimile kit if necessary. <br> Method <br> 1. Press the start key. <br> 2. Select [LINE TYPE] and press the start key. <br> 3. Select the setting using the cursor up/down keys. <br> Display <br> DTMF <br> 10PPS <br> 20PPS <br> *: Initial setting: DTMF <br> 4. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :---: |
| U604 | Setting user data 2 <br> Description <br> Makes user settings to enable the use of the machine as a fax. <br> Purpose <br> Use this if the user wishes to adjust the number of rings that occur before the unit switches into fax receiving mode when fax/telephone auto-select is enabled. <br> Method <br> 1. Press the start key. <br> 2. Select [RINGS(F/P)\#]. <br> 3. Change the setting using the cursor left/right keys or numeric keys. <br> *: If you set this to 0 , the unit will start fax reception without any ringing. <br> 4. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U605 | Clearing data <br> Description <br> Initializes data related to the fax transmission such as transmission history. <br> Purpose <br> To clear the transmission history. <br> Method <br> 1. Press the start key. <br> 2. Select [CLEAR COM.REC.]. <br> 3. Press the start key. Initialization processing starts. When processing is finished, [Completed] is displayed. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |



| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U610 | Setting the number of lines to be ignored when receiving a fax (A4R/LetterR) in the auto reduction mode <br> Sets the maximum number of lines to be ignored if the received data volume exceeds the recording capacity when the data is recorded in the auto reduction mode onto A4R or LetterR paper under the conditions below. <br> If the number of excess lines is below the setting, those lines are ignored. If over the setting, the entire data on a page is further reduced so that it can be recorded on the same page. <br> 1. Change the setting using the cursor left/right keys or numeric keys. |  |  |  |
|  | Description | Setting range | Initial setting | Change in value per step |
|  | Number of lines to be ignored when receiving a fax (A4R, letter) in the auto reduction mode | 0 to 22 | 0 | 16 lines |
|  | *: Increase the setting if a page received in the reduction mode is over-reduced and too much trailing edge margin is left. Decrease it if the received image does not include all transmitted data. <br> 2. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |






| Item No. | Description |
| :---: | :---: |
| $\begin{gathered} \hline \text { U630 } \\ \text { (cont.) } \end{gathered}$ | Setting the reception speed <br> Sets the reception speed that the sender is informed of using the DIS or NSF signal. When the destination unit has V .34 capability, V .34 is selected, regardless of the setting. <br> 1. Select the setting using the cursor up/down keys. |
|  | Display ${ }^{\text {a }}$ Description |
|  | 14400bps V.17, V.33, V.29, V.27ter <br> 9600bps V.29, V.27ter <br> 4800bps V.27ter <br> 2400 bps V.27ter (fallback only) |
|  | *: Initial setting: 14400bps <br> 2. Press the start key. The setting is set. <br> Setting the waiting period to prevent echo problems at the sender <br> Sets the period before a DCS signal is sent after a DIS signal is received. Used when problems occur due to echoes at the sender. <br> 1. Select the setting using the cursor up/down keys. |
|  | Display ${ }^{\text {a }}$ Description |
|  | 500 Sends a DCS 500 ms after receiving a DIS. <br> 300 Sends a DCS 300 ms after receiving a DIS. |
|  | *: Initial setting: 300 <br> 2. Press the start key. The setting is set. <br> Setting the waiting period to prevent echo problems at the receiver <br> Sets the period before an NSF, CSI or DIS signal is sent after a CED signal is received. Used when problems occur due to echoes at the receiver. <br> 1. Select the setting using the cursor up/down keys. |
|  | Display ${ }^{\text {a }}$ Description |
|  | 500 Sends an NSF, CSI or DIS 500 ms after receiving a CED. <br> 75 Sends an NSF, CSI or DIS 75 ms after receiving a CED. |
|  | *: Initial setting: 75 <br> 2. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :---: |
| U631 | Setting communication control 2 <br> Description <br> Makes settings regarding fax transmission. <br> Method <br> 1. Press the start key. <br> 2. Select the item to be set using the cursor up/down keys. |
|  | Display ${ }^{\text {a }}$ Description |
|  | ECM TX Sets ECM transmission. <br> ECM RX Sets ECM reception. <br> CED FREQ. Sets the frequency of the CED signal. |
|  | Setting ECM transmission <br> To be set to OFF when reduction of transmission costs is of higher priority than image quality. This should not be set to OFF when connecting to the IP (Internet Protocol) telephone line. <br> 1. Select the setting using the cursor up/down keys. |
|  | Display $\quad$ Description |
|  | ON ECM transmission is enabled. <br> OFF ECM transmission is disabled. |
|  | *: Initial setting: ON <br> 2. Press the start key. The setting is set. <br> Setting ECM reception <br> To be set to OFF when reduction of transmission costs is of higher priority than image quality. This should not be set to OFF when connecting to the IP (Internet Protocol) telephone line. <br> 1. Select the setting using the cursor up/down keys. |
|  | Display ${ }^{\text {a }}$ Description |
|  | ON ECM reception is enabled. <br> OFF ECM reception is disabled. |
|  | *: Initial setting: ON <br> 2. Press the start key. The setting is set. <br> Setting the frequency of the CED signal <br> Sets the frequency of the CED signal. Used as one of the measures to improve transmission performance for international communications. <br> 1. Select the setting using the cursor up/down keys. |
|  | Display ${ }^{\text {a }}$ Description |
|  | 2100 2100 Hz |
|  | 1100 1100 Hz |
|  | *: Initial setting: 2100 <br> 2. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. |  | Description |
| :---: | :---: | :---: |
| U632 | Setting communication <br> Description <br> Makes settings for fax tran <br> Method <br> 1. Press the start key. <br> 2. Select the item to be | trol 3 <br> ission regarding the communication. <br> using the cursor up/down keys. |
|  | Display | Description |
|  | DIS 4BYTE <br> SHORT PRTCL TX <br> SHORT PRTCL RX <br> NUM OF CNG(F/T) | Sets the DIS signal to 4 bytes. <br> Sets the short protocol transmission. <br> Sets the reception of short protocol transmission. <br> Sets the CNG detection times in the fax/telephone auto select mode. |
|  | Setting the DIS signal to 4 bytes <br> Sets if bit 33 and later bits of the DIS/DTC signal are sent. <br> 1. Select the setting using the cursor up/down keys. |  |
|  | Display | Description |
|  | ON OFF | Bit 33 and later bits of the DIS/DTC signal are not sent. <br> Bit 33 and later bits of the DIS/DTC signal are sent. |
|  | Setting the short protocol transmission Sets if short protocol transmission is performed. <br> 1. Select the setting using the cursor up/down keys. |  |
|  | Display | Description |
|  | ON <br> OFF | Short protocol transmission is performed. <br> Short protocol transmission is not performed. |
|  | Setting the reception of a short protocol transmission <br> Selects whether to receive or ignore transmission using short protocol. If a short protocol transmission is received when an auto switching device is attached to the machine, communication problems, including auto switching inability, sometimes occur. Change the setting to ignore short protocol transmission to prevent such problems. <br> 1. Select the setting using the cursor up/down keys. |  |
|  | Display | Description |
|  | ON <br> OFF | Receives short protocol transmission. Ignores short protocol transmission. |
|  | *: Initial setting: ON <br> 2. Press the start key. The setting is set. |  |


| Item No. | Description |
| :---: | :---: |
| U632 | Setting the CNG detection times in the fax/telephone auto select mode Sets the CNG detection times in the fax/telephone auto select mode. <br> 1. Select the setting using the cursor up/down keys. <br> *: Initial setting: 2TIMES <br> 2. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U633 | Setting communication control 4 <br> Description <br> Makes settings for fax transmission regarding the communication. <br> Purpose <br> To reduce transmission errors when a low quality line is used. <br> Method <br> 1. Press the start key. <br> 2. Select the item to be set using the cursor up/down keys. <br> Enabling/disabling V. 34 communication <br> Sets whether V. 34 communication is enabled/disabled for transmission and reception. <br> 1. Select the setting using the cursor up/down keys. <br> *: Initial setting: ON <br> 2. Press the start key. The setting is set. |



| Item No. | Description |
| :---: | :---: |
| U634 | Setting communication control 5 <br> Description <br> Sets the maximum number of error bytes judged acceptable when receiving a TCF signal. Used as a measure to ease transmission conditions if transmission errors occur. <br> Setting <br> 1. Press the start key. <br> 2. Change the setting using the cursor left/right keys or numeric keys. <br> 3. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U640 | Setting communication time 1 <br> Description <br> Sets the detection time when one-shot detection is selected for remote switching. (This setting item will be displayed, but the setting made is ineffective.) <br> Sets the detection time when continuous detection is selected for remote switching. (This setting item will be displayed, but the setting made is ineffective.) <br> Method <br> 1. Press the start key. <br> 2. Select the item to be set using the cursor up/down keys. <br> Setting the one-shot detection time for remote switching <br> 1. Change the setting using the cursor left/right keys. <br> 2. Press the start key. The value is set. <br> Setting the continuous detection time for remote switching <br> 1. Change the setting using the cursor left/right keys. <br> 2. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U641 | Setting communication time 2 <br> Description <br> Sets the time-out time for fax transmission. <br> Purpose <br> To improve transmission performance for international communications mainly. <br> Method <br> 1. Press the start key. <br> 2. Select the item to be set using the cursor up/down keys. |  |  |  |
|  | Display | Description |  |  |
|  | TO TIME OUT T1 TIME OUT T2 TIME OUT Ta TIME OUT Tb1 TIME OUT Tb2 TIME OUT Tc TIME OUT Td TIME OUT | Sets the T0 time-out time. Sets the T1 time-out time. Sets the T2 time-out time. Sets the Ta time-out time. Sets the Tb1 time-out time. Sets the Tb2 time-out time. Sets the Tc time-out time. Sets the Td time-out time. |  |  |
|  | Setting the TO time-out time <br> Sets the time before detecting a CED or DIS signal after a dialing signal is sent. <br> Depending on the quality of the exchange, or when the auto select function is selected at the destination unit, a line can be disconnected. Change the setting to prevent this problem. <br> 1. Change the setting using the cursor left/right keys. |  |  |  |
|  | Description |  | Setting range | Initial setting |
|  | T0 time-out time |  | 30 to 90 s | 56 |
|  | 2. Press the start key. The value is set. <br> Setting the T1 time-out time <br> Sets the time before receiving the correct signal after call reception. No change is necessary for this maintenance item. <br> 1. Change the setting using the cursor left/right keys. |  |  |  |
|  | Description |  | Setting range | Initial setting |
|  | T1 time-out time |  | 30 to 90 s | 36 |
|  | 2. Press the start key. The value is set. |  |  |  |


| Item No. | Description |  |  |
| :---: | :--- | :--- | :--- |
| U641 | Setting the T2 time-out time <br> The T2 time-out time decides the following. <br> From CFR signal output to image data reception <br> From image data reception to the next signal reception <br> In ECM, from RNR signal detection to the next signal reception <br> 1. Change the setting using the cursor left/right keys. |  |  |
| Description Setting <br> range Initial <br> setting Change in value <br> per step <br>  T2 time-out time 255 69 100 ms |  |  |  |

## Setting the Ta time-out time

In the fax/telephone auto select mode, sets the time to continue ringing an operator through the connected telephone after receiving a call as a fax machine (see figure 1-3-3). A fax signal is received within the Ta set time, or the fax mode is selected automatically when the time elapses. In fax/telephone auto select mode, change the setting when fax reception is unsuccessful or a telephone fails to receive a call.

1. Change the setting using the cursor left/right keys.

| Description | Setting range | Initial setting |
| :--- | :--- | :--- |
| Ta time-out time | 1 to 255 | 30 |

2. Press the start key. The value is set.


Figure 1-3-3 Ta/Tb1/Tb2 time-out time

## Setting the Tb1 time-out time

In the fax/telephone auto select mode, sets the time to start sending the ring back tone after receiving a call as a fax machine (see figure 1-3-3). In fax/telephone auto select mode, change the setting when fax reception is unsuccessful or a telephone fails to receive a call.

1. Change the setting using the cursor left/right keys.

| Description | Setting <br> range | Initial <br> setting | Change in value <br> per step |
| :--- | :--- | :--- | :--- |
| Tb1 time-out time | 1 to 255 | 20 | 100 ms |

2. Press the start key. The value is set.


| Item No. | Description |
| :---: | :---: |
| U650 | Setting modem 1 <br> Description <br> Sets the G3 cable equalizer. Sets the modem detection level. <br> Purpose <br> Perform the following adjustment to make the equalizer compatible with the line characteristics. <br> To improve the transmission performance when a low quality line is used. <br> Method <br> 1. Press the start key. <br> 2. Select the item to be set using the cursor up/down keys. <br> Setting the G3 transmission cable equalizer <br> 1. Select [0dB], [4dB], [8dB] or [12dB] using the cursor up/down keys. <br> *: Initial setting: 0dB <br> 2. Press the start key. The setting is set. <br> Setting the G3 reception cable equalizer <br> 1. Select [ 0 dB$],[4 \mathrm{~dB}],[8 \mathrm{~dB}]$ or $[12 \mathrm{~dB}]$ using the cursor up/down keys. <br> *: Initial setting: 0dB <br> 2. Press the start key. The setting is set. <br> Setting the modem detection level <br> 1. Select [33dBm], [38dBm], [43dBm] or [48dBm] using the cursor up/down keys. <br> *: Initial setting: 43 dBm <br> 2. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U651 | Setting modem 2 <br> Description <br> Sets the modem output level. <br> Sets the DTMF output level of a push-button dial telephone. <br> Purpose <br> Used if problems occur when sending a signal with a push-button dial telephone. <br> Setting <br> 1. Press the start key. <br> 2. Select the item to be set using the cursor up/down keys. <br> 3. Change the setting using the cursor left/right keys or numeric keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | SGL LV MDM DTMF LV(C) DTMF LV(D) | Modem output level <br> DTMF output level (main value) <br> DTMF output level (level difference) | 1 to 15 <br> 0 to 15.0 <br> 0 to 5.5 | $\begin{aligned} & \hline 9(120 \mathrm{~V}) \\ & 10(220-240 \mathrm{~V}) \\ & 5(120 \mathrm{~V}) \\ & 10.5(220-240 \mathrm{~V}) \\ & 2(120 \mathrm{~V}) \\ & 2.5(220-240 \mathrm{~V}) \end{aligned}$ |
|  | 4. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |



| Item No. | Description |
| :---: | :---: |
| U660 | Setting busy tone detection <br> When a fax signal is sent, sets whether the line is disconnected immediately after a busy tone is detected, or the busy tone is not detected and the line remains connected until T0 time-out time. Fax transmission may fail due to incorrect busy tone detection. When set to 2 , this problem may be prevented. However, the line is not disconnected within the TO time-out time even if the destination line is busy. <br> 1. Select the setting using the cursor up/down keys. |
|  | Display ${ }^{\text {a }}$ Description |
|  | ON Detects busy tone. <br> OFF Does not detect busy tone. |
|  | *: Initial setting: ON <br> 2. Press the start key. The setting is set. <br> Setting for a PBX <br> Selects the mode to connect an outside call when connected to a PBX. According to the type of the PBX connected, select the mode to connect an outside call. <br> 1. Select the setting using the cursor up/down keys. |
|  | Display |
|  | EARTH Earth mode <br> FLASH Flashing mode <br> LOOP Code number mode |
|  | *: Initial setting: LOOP <br> 2. Press the start key. The setting is set. <br> Setting the loop current detection before dialing Sets if the loop current detection is performed before dialing. <br> 1. Select the setting using the cursor up/down keys. |
|  | Display $\quad$ Description |
|  | ON Performs loop current detection before dialing. <br> OFF Does not perform loop current detection before dialing. |
|  | *: Initial setting: ON <br> 2. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |



| Item No. |  | Description |
| :---: | :---: | :---: |
| U695 | FAX function custom <br> Description <br> Sets fax batch transm reception. <br> Purpose <br> To be executed as req <br> Setting <br> 1. Select the setting | N/OFF. Also changes the print size priority at the time of small size <br> e cursor up/down keys. |
|  | Display | Description |
|  | FAX BULK TX <br> A5 PT PRI CHG | fax batch transmission ON/OFF <br> Change of print size priority at the time of small size reception |
|  | Setting: [FAX BULK TX] <br> 1. Select ON or OFF using the cursor left/right keys. |  |
|  | Display | Description |
|  | ON OFF | Fax batch transmission is enabled. <br> Fax batch transmission is disabled. |
|  | *: Initial setting: ON <br> 2. Press the start key. The setting is set. <br> Setting: [A5 PT PRI CHG] <br> 1. Select ON or OFF using the cursor left/right keys. |  |
|  | Display | Description |
|  | $\begin{aligned} & \text { ON } \\ & \text { OFF } \end{aligned}$ | At the time of A 5 size reception: $\mathrm{A} 5 \rightarrow \mathrm{~B} 5 \rightarrow \mathrm{~A} 4$ <br> At the time of A 5 size reception: $\mathrm{A} 5 \rightarrow \mathrm{~A} 4 \rightarrow \mathrm{~B} 5$ |
|  | *: Initial setting: OFF <br> 2. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |



| Item No. | Description |  |  |
| :---: | :---: | :---: | :---: |
| U699 | <Communication time setting> |  |  |
|  | No. | Bit | Item |
|  | 53 | 76543210 | T3 timeout setting |
|  | 54 | 76543210 | T4 timeout setting (automatic equipment) |
|  | 55 | 76543210 | T5 timeout setting |
|  | 60 | 76543210 | Time before transmission of CNG ( 1100 Hz ) signal |
|  | 63 | 76543210 | T0 timeout setting (manual equipment) |
|  | 64 | 7 | Phase C timeout in ECM reception |
|  | 66 | 76543210 | Timeout 1 in countermeasures against echo |
|  | 68 | 76543210 | Timeout for FSK detection start in V. 8 |
|  | <Modem setting> |  |  |
|  | No. | Bit | Item |
|  | 89 | 76543 | RX gain adjust |
|  | <NCU setting> |  |  |
|  | No. | Bit | Item |
|  | 121 | 7654 | Dial tone/busy tone detection pattern |
|  | 122 | 7654 | Busy tone detection pattern |
|  |  | 1 | Busy tone detection in automatic FAX/TEL switching |
|  | 125 | 76543210 | Access code registration for connection to PSTN |
|  | 126 | 7654 | FAX/TEL automatic switching ringback tone ON/OFF cycle |
|  | <Calling time setting> |  |  |
|  | No. | Bit | Item |
|  | 133 | 76543210 | DTMF signal transmission time |
|  | 134 | 76543210 | DTMF signal pause time |
|  | 141 | 76543210 | Ringer detection cycle (minimum) |
|  | 142 | 76543210 | Ringer detection cycle (maximum) |
|  | 143 | 76543210 | Ringer ON time detection |
|  | 144 | 76543210 | Ringer OFF time detection |
|  | 145 | 76543210 | Ringer OFF non-detection time |
|  | 147 | 76543210 | Dial tone detection time (continuous tone) |
|  | 148 | 76543210 | Allowable dial tone interruption time |
|  | 149 | 76543210 | Time for transmitting selection signal after closing the DC circuit |
|  | 151 | 76543210 | Ringer frequency detection invalid time |


| Item No. | Description |
| :---: | :--- |
| U910 | Clearing the black ratio data <br> Description <br> Clears the accumulated black ratio data for A4 sheet. <br> Purpose <br> To clear data as required at times such as during maintenance service. <br> Method <br> 1. Press the start key. <br> 2. Select [ALL CLEAR] using the cursor up/down keys. <br> 3. Press the start key. The accumulated black ratio data is cleared. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |



| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U917 | Error Codes |  |  |  |
|  | Codes | Description | Codes | Description |
|  | e002 | Parameter error | e31e | User managements error |
|  | e003 | File write error | e31f | User managements open error |
|  | e004 | File initialization error | e320 | User managements error |
|  | e005 | File error | e410 | Box file open error |
|  | e006 | Processing error | e411 | Box error in writing |
|  | e010 | Address book clear error (contact) | e412 | Box error in reading |
|  | e011 | Address book open error (contact) | e413 | Box list error |
|  | e012 | Address book list error (contact) | e414 | Box list error |
|  | e013 | Address book list error (contact) | e415 | Box error |
|  | e014 | Address book clear error (group) | e416 | Box error |
|  | e015 | Address book open error (group) | e417 | Box open error |
|  | e016 | Address book list error (group) | e418 | Box close error |
|  | e017 | Address book list error (group) | e419 | Box creation error |
|  | e110 | Job accounting clear error | e41a | Box creation error |
|  | e111 | Job accounting open error | e41b | Box deletion error |
|  | e112 | Job accounting open error | e41c | Box movement error |
|  | e113 | Job accounting error in writing | e510 | Program error in writing |
|  | e114 | Job accounting list error | e511 | Program error in reading |
|  | e115 | Job accounting list error | e710 | Fax memory open error |
|  | e210 | One-touch open error | e711 | Fax memory initialization error |
|  | e211 | One-touch list error | e712 | Fax memory list error |
|  | e212 | One-touch list error | e713 | Fax memory error |
|  | e310 | User managements backup error | e714 | Fax memory error |
|  | e311 | User managements clear error | e715 | Fax memory mode error |
|  | e312 | User managements open error | e716 | Fax memory error |
|  | e313 | User managements open error | e717 | Fax memory error |
|  | e314 | User managements open error | e718 | Fax memory mode error |
|  | e315 | User managements error in writing | e910 | File reading error |
|  | e316 | User managements list error | e911 | File writing error |
|  | e317 | User managements list error | e912 | Data mismatch |
|  | e318 | User managements list error | e913 | Log file open error |
|  | e319 | User managements list error | e914 | Log file error in writing |
|  | e31a | User managements open error | e915 | Directory open error |
|  | e31b | User managements error | e916 | Directory error in reading |
|  | e31c | User managements error | e917 | Synchronization error |
|  | e31d | User managements open error | e918 | Synchronization error |



## 1-3-2 Service mode

The machine is equipped with a maintenance function which can be used to maintain and service the machine.

## (1) Executing a service mode



## (2) Description of service mode

| Service items | Description |
| :---: | :--- |
| Service Status | Printing a status page for service purpose <br> Description <br> Prints a status page for service purpose. The status page includes various settings and <br> service cumulative. <br> Purpose <br> To acquire the current printing environmental parameters and cumulative information. <br> Method <br> 1. Enter the Service Setting menu. <br> 2. Select [Service Status] using the cursor up/down keys. <br> 3. Press the start key. <br> 4. Press [Yes] (the Left Select key). Two pages will be printed. <br> Completion <br> Press the stop key. |



Figure 1-3-4


| Service items | Description |  |
| :---: | :--- | :--- |
|  | Detail of service status page | Supplement |
|  | No. | Description |
| $(1)$ | Firmware version | - |
| $(2)$ | System date | - |
| $(3)$ | Engine soft version | - |
| $(4)$ | Engine boot version | - |
| $(5)$ | Operation panel mask version | - |
| $(6)$ | Machine serial number | - |
| $(7)$ | Standard memory size | - |
| $(8)$ | Optional memory size | - |
| $(9)$ | Total memory size | - |
| $(10)$ | Local time zone | - |
| $(11)$ | Report output date | - |
| $(12)$ | NTP server name | - |
| $(13)$ | Presence or absence of the <br> optional paper feeder | Paper feeder 2/Paper feeder 3/Paper feeder 4 |
| $(14)$ | Presence or absence of the <br> optional memory card | - |
| $(15)$ | Presence or absence of the card <br> authentication kit (B) | - |
| $(16)$ | Page of relation to the A4/Letter | - |
| $(17)$ | Average coverage for total | - |
| $(18)$ | Average coverage for copy | - |
| $(19)$ | Average coverage for printer | - |
| $(20)$ | Average coverage for fax | - |
| $(21)$ | Cleared date and output date | - |
| $(22)$ | Coverage on the final output <br> page | - |
| $(23)$ | Number of rings | 0 to 15 |
| $(24)$ | Number of rings before auto- <br> matic switching | 0 to 15 |
| $(25)$ | Number of rings before connect- <br> ing to answering machine | 0 to 15 |
| $(26)$ | FRPO setting | - |
|  |  |  |


| Service items | Description |  |
| :---: | :---: | :---: |
|  |  |  |
|  |  |  |
| (28) | Scanner firmware version | - |
| (29) | Fax firmware version |  |
| (30) | Mac address | - |
| (31) | Number of original feed from DP | - |
| (32) | The last sent date and time |  |
| (33) | Transmission address |  |
| (34) | Destination information |  |
| (35) | Area information | - |
| (36) | Margin settings | Top margin/Left margin |
| (37) | Top offset setting | - |
| (38) | Left offset setting | - |
| (39) | Margin/Page length/Page width settings | Top margin integer part/Top margin decimal part/ Left margin integer part/Left margin decimal part/ Page length integer part/Page length decimal part/ Page width integer part/Page width decimal part |
| (40) | Life counter (The first line) | Machine life/MP tray/Cassette 1/Cassette 2 / Cassette 3/Cassette 4 /Duplex |
|  | Life counter (The second line) | Maintenance kit |
| (41) | Panel lock information | 0: OFF/1: Partial lock/2: Full lock |
| (42) | USB information | 0: Not installed/1: Full speed/2: Hi speed |
| (43) | Paper handling information | 0: Paper source unit select/1: Paper source unit |



| Service items | Description |
| :---: | :---: |
| Network Status | Printing a status page for network <br> Description <br> Prints a status page for network. <br> Purpose <br> To acquire the detailed network setting information. <br> Method <br> 1. Enter the Service Setting menu. <br> 2. Select [Network Status] using the cursor up/down keys. <br> 3. Press the start key. <br> 4. Press [Yes] (the Left Select key). Network status page will be printed. <br> Completion <br> Press the stop key. |
| New Developer | Performing toner install <br> Description <br> Replenishes toner rapidly from the toner container into the developing unit. <br> Purpose <br> Perform the developer refreshing when the destiny is light or the faint of dark part occurs. <br> Method <br> 1. Enter the Service Setting menu. <br> 2. Select [New Developer] using the cursor up/down keys. <br> 3. Press the start key. <br> 4. Press [Yes] (the Left Select key). Toner install mode is performed. <br> Completion <br> Press the stop key. |


| Service items | Description |
| :---: | :---: |
| Auto DrumRefresh | Automatic drum refreshing <br> Description <br> Sets the specify the duration of automatic drum refreshing. <br> Purpose <br> To prevent bleeding of the output image when operating environment is one of high humidity. <br> Method <br> 1. Enter the Service Setting menu. <br> 2. Select [Auto DrumRefresh] using the cursor up/down keys. <br> 3. Press the start key. <br> 4. Select the setting using the cursor up/down keys. <br> 5. Press the start key. The setting is set. <br> Completion <br> Press the stop key. |
| Drum Refresh | Performing drum refreshing <br> Description <br> To perform drum refreshing. <br> Purpose <br> To clean the drum surface when image failure occurs due to the drum. This mode is effective when dew condensation on the drum occurs. <br> Method <br> 1. Enter the Service Setting menu. <br> 2. Select [Drum Refresh] using the cursor up/down keys. <br> 3. Press the start key. <br> 4. Press [Yes] (the Left Select key). Drum refresh is performed. <br> Completion <br> Press the stop key. |

## 1-4-1 Paper misfeed detection

## (1) Paper misfeed indication

When a paper misfeed occurs, the machine immediately stops printing and displays the paper misfeed message on the operation panel. To remove paper misfeed in the machine, pull out the paper cassette, pull out the rear unit, remove the developing unit or open the duplex cover.


Figure 1-4-1 Paper misfeed indication

## (2) Paper misfeed detection condition



Figure 1-4-2

| Section | Code | Conditions | Jam location |
| :---: | :---: | :---: | :---: |
| Machine | 0010 | Paper does not arrive at the registration sensor (RS) within specified time from start of paper feed (paper feed from MP tray). | A |
|  |  | Paper does not arrive at the registration sensor (RS) within specified time from start of paper feed (paper feed from cassette). | B |
|  |  | Paper does not arrive at the registration sensor (RS) within specified time of PF paper feed sensor turning on (paper feed from paper feeder). | B |
|  |  | Paper does not arrive at the registration sensor (RS) within specified time from start of paper switchback (duplex refeeding). | G |
|  | 0011 | Paper does not pass the registration sensor (RS) within specified time from start of secondary paper feed. | F |
|  | 0012 | Paper remains at the registration sensor (RS) when power is turned on. | F |
|  | 0020 | Paper does not arrive at the eject sensor (ES) within specified time from start of secondary paper feed. | F |
|  | 0021 | Paper does not pass the eject sensor (ES) within specified time of the registration sensor (RS) turning off. | H |
|  | 0022 | Paper remains at the eject sensor (ES) when power is turned on. | H |
|  | 00A1 | Paper does not arrive at the duplex sensor (DUS) within specified time from start of paper switchback. | H |
|  | 00A2 | Paper does not pass the duplex sensor (DUS) within specified time of the duplex sensor (DUS) turning on. | H |
|  | 00A3 | Paper does not arrive at the duplex jam sensor (DUJS) within specified time of the duplex sensor (DUS) turning on. | G |
|  | 00A4 | Paper does not pass the duplex jam sensor (DUJS) within specified time from start of secondary paper feed (duplex refeeding). | G |
|  | 00A5 | Paper remains at the duplex sensor (DUS) or the duplex jam sensor (DUJS) when power is turned on. | G |
|  | O0EO | Paper misfeed occurs due to forced stop when an error occurs during printing. | - |
|  | 00FO | Paper does not arrive at the paper full sensor (PFS) within specified time of the eject sensor (ES) turning on. | H |
|  | 00F1 | Paper misfeed by system error. | - |
|  | 00F2 | Paper misfeed by system error. | - |

[^0]| Section | Code | Conditions | Jam location |
| :---: | :---: | :---: | :---: |
| Paper feeder | 0030 | Paper does not arrive at the PF paper feed sensor 1 within specified time from start of paper feed (paper feed from paper feeder 1). | C |
|  |  | Paper does not arrive at the PF paper feed sensor 1 within specified time of the PF paper feed sensor 2 turning on (paper feed from paper feeder 2). | C |
|  |  | Paper does not arrive at the PF paper feed sensor 1 within specified time of the PF paper feed sensor 3 turning on (paper feed from paper feeder 3). | C |
|  | 0031 | Paper does not pass the PF paper feed sensor 1 within specified time of the PF paper feed sensor 1 turning on. | C |
|  | 0032 | Paper remains at the PF paper feed sensor 1 when power is turned on. | C |
|  | 0040 | Paper does not arrive at the PF paper feed sensor 2 within specified time from start of paper feed (paper feed from paper feeder 2). | D |
|  |  | Paper does not arrive at the PF paper feed sensor 2 within specified time of the PF paper feed sensor 3 turning on (paper feed from paper feeder 3). | D |
|  | 0041 | Paper does not pass the PF paper feed sensor 2 within specified time of the PF paper feed sensor 2 turning on. | D |
|  | 0042 | Paper remains at the PF paper feed sensor 2 when power is turned on. | D |
|  | 0050 | Paper does not arrive at the PF paper feed sensor 3 within specified time from start of paper feed (paper feed from paper feeder 3). | E |
|  | 0051 | Paper does not pass the PF paper feed sensor 3 within specified time of the PF paper feed sensor 3 turning on. | E |
|  | 0052 | Paper remains at the PF paper feed sensor 3 when power is turned on. | E |
| Document processor | 9000 | The DP timing sensor (DPTS) does not turn on within specified time during the first sheet feeding (Retry 5 times). | 1 |
|  | 9001 | DP timing sensor (DPTS) turns off within the specified time since the sensor turns on. | 1 |
|  | 9003 | During duplex switchback scanning, the DP timing sensor (DPTS) does not turn off within specified time. | 1 |
|  | 9004 | During duplex switchback scanning, the DP timing sensor (DPTS) does not turn on within specified time since original switchback operation starts. | 1 |
|  | 9011 | The DP or DP top cover is opened during original feeding. | 1 |
|  | 9401 | The DP timing sensor (DPTS) does not turn off within specified time of the DP timing sensor (DPTS) turning on. | 1 |

[^1]
## 1-4-2 Self-diagnostic function

## (1) Self-diagnostic function

This machine is equipped with self-diagnostic function. When a problem is detected, the machine stops printing and display an error message on the operation panel. An error message consists of a message prompting a contact to service personnel, total print count, and a four-digit error code indicating the type of the error. (The display varies depending on the type of the error.)


Figure 1-4-3

## (2) Self diagnostic codes

| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 0030 | FAX control PWB system error Processing with the fax software was disabled due to a hardware problem. | Defective FAX control PWB. | Replace the fax control PWB and check for correct operation. (see page 1-5-42). |
| 0070 | FAX control PWB incompatible detection error Abnormal detection of FAX control PWB incompatibility In the initial communication with the FAX control PWB, any normal communication command is not transmitted. | Defective FAX software. | Install the fax software. |
|  |  | Defective FAX control PWB. | Replace the fax control PWB and check for correct operation. (see page 1-5-42). |
| 0100 | Backup memory device error | Defective flash memory. | Replace the main PWB and check for correct operation (see page 1-5-34). |
|  |  | Defective main PWB. | Replace the main PWB and check for correct operation (see page 1-5-34). |
| 0120 | MAC address data error For data in which the MAC address is invalid. | Defective flash memory. | Replace the main PWB and check for correct operation (see page 1-5-34). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-30). |
| 0130 | Backup memory read/ write error (main PWB) | Defective flash memory. | Replace the main PWB and check for correct operation (see page 1-5-34). |
|  |  | Defective main PWB. | Replace the main PWB and check for correct operation (see page 1-5-34). |
| 0140 | Backup memory data error (main PWB) | Defective flash memory. | Replace the main PWB and check for correct operation (see page 1-5-34). |
|  |  | Defective main PWB. | Replace the main PWB and check for correct operation (see page 1-5-34). |
| 0150 | Engine PWB EEPROM error <br> Detecting engine PWB EEPROM communication error. | Improper installation engine PWB EEPROM. | Check the installation of the EEPROM and remedy if necessary. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-30). |
|  |  | Device damage of EEPROM. | Contact the Service Administrative Division. |
| 0170 | Billing counting error <br> A checksum error is detected in the main and engine backup memories for the billing counters. | Data damage of EEPROM. | Contact the Service Administrative Division. |
|  |  | Defective PWB. | Replace the main PWB or the engine PWB and check for correct operation (see page 1-5-34). |


| Code | Contents | Causes | Check procedures/ <br> corrective measures |
| :--- | :--- | :--- | :--- |
| $\mathbf{0 1 8 0}$ | Machine number mis- <br> match <br> Machine number of main <br> and engine does not match. | Data damage of <br> EEPROM. | Contact the Service Administrative Division. |
| $\mathbf{0 4 2 0}$ | Paper feeder communica- <br> tion error <br> Communication error <br> between engine PWB and <br> optional paper feeder. | Improper installa- <br> tion paper feeder. | Follow installation instruction carefully again. <br> tof cable or poor <br> contact in the con- <br> nector. |
|  | Reinsert the connector. Also check for continu- <br> ity within the connector cable. If none, remedy <br> or replace the cable. <br> Paper feeder interface and connect-L PWB <br> (YC2) <br> Connect-L PWB (YC6) and engine PWB <br> (YC504) |  |  |
| $\mathbf{0 8 3 0}$ | FAX control PWB flash <br> program area checksum <br> error <br> A checksum error occurred <br> with the program of the <br> FAX control PWB. | Defective FAX soft- <br> ware. | Defective FAX con- <br> trol PWB. | | Replace the FAX control PWB (see page 1-5- |
| :--- |
| 42). |


| Code | Contents | Causes | Check procedures/ <br> corrective measures |
| :---: | :--- | :--- | :--- |
| $\mathbf{1 0 1 0}$ | Lift motor error <br> During driving the lift motor, <br> a motor overcurrent signal <br> is detected for 5 s. <br> This error is detected five <br> times successively. | Defective bottom <br> plate elevation <br> mechanism in the <br> cassette. | Check to see if the bottom plate can move <br> smoothly and repair it if any problem is found. |
|  |  | Defective connec- <br> tor cable or poor <br> contact in the con- <br> nector. | Reinsert the connector. Also check for continu- <br> ity within the connector cable. If none, remedy <br> or replace the cable. <br> Lift motor and connect-R PWB (YC8) <br> Connect-R PWB (YC2) and engine PWB <br> (YC502) |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 3100 | ISU home position error The home position is not correct when the power is turned on or at the start of copying using the table. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. <br> Home position sensor and CCD PWB (YC3) CCD PWB (YC2) and main PWB (YC8) ISU motor and main PWB (YC1004) |
|  |  | Defective home position sensor. | Replace the home position sensor. |
|  |  | Defective ISU motor. | Replace the ISU motor. |
|  |  | Defective CCD PWB. | Replace the scanner unit (see page 1-5-19). |
|  |  | Defective main PWB. | Replace the main PWB and check for correct operation (see page 1-5-34). |
| 3200 | Exposure lamp error When input value at the time of exposure lamp illumination does not exceed the threshold value between 5 s . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. <br> LED PWB (YC1) and LED drive PWB (YC2) LED drive PWB (YC1) and CCD PWB (YC3) CCD PWB (YC2) and main PWB (YC8) |
|  |  | Defective exposure lamp or LED drive PWB. | Replace the scanner unit (see page 1-5-19). |
|  |  | Defective CCD PWB. | Replace the scanner unit (see page 1-5-19). |
|  |  | Defective main PWB. | Replace the main PWB and check for correct operation (see page 1-5-34). |
| 3300 | AGC error <br> After AGC, correct input is not obtained at CCD. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. <br> Inverter PWB (YC101) and CCD PWB (YC3) CCD PWB (YC2) and main PWB (YC8) |
|  |  | Defective exposure lamp or inverter PWB. | Replace the scanner unit (see page 1-5-19). |
|  |  | Defective CCD PWB. | Replace the scanner unit (see page 1-5-19). |
|  |  | Defective main PWB. | Replace the main PWB and check for correct operation (see page 1-5-34). |


| Code | Contents | Causes | Check procedures/ <br> corrective measures |
| :--- | :--- | :--- | :--- |
| $\mathbf{3 5 0 0}$ | Communication error <br> between scanner and <br> ASIC <br> An error code is detected. | Defective connec- <br> tor cable or poor <br> contact in the con- <br> nector. | Reinsert the connector. Also check for continu- <br> ity within the connector cable. If none, remedy <br> or replace the cable. <br> CCD PWB (YC2) and main PWB (YC8) |
|  | Defective CCD <br> PWB. | Replace the scanner unit (see page 1-5-19). |  |
| $\mathbf{4 0 0 0}$ | Polygon motor synchro- <br> nization error <br> The polygon motor ready <br> input is not given for 10 s <br> during the polygon motor is <br> ON. | Defective main <br> PWB. | Defective connec- <br> tor cable or poor <br> contact in the con- <br> nector. | | Reperation (see page 1-5-34). |
| :--- |
|  |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 6000 | Broken fuser heater wire The temperature does not reach $100^{\circ} \mathrm{C} / 212^{\circ} \mathrm{F}$ after the fuser heater has been turned on continuously for 30 s. <br> The temperature does not rise by $1^{\circ} \mathrm{C} / 1.8^{\circ} \mathrm{F}$ after the fuser heater lamp has been turned on continuously for 15 s during warm-up or at standby.(Only when the detection temperature is less than $200^{\circ} \mathrm{C}$.) | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. <br> Fuser heater and power source PWB (YC102) Fuser unit and engine PWB (YC506) |
|  |  | Deformed connector pin. | See page 1-4-12. |
|  |  | Defective triac. | See page 1-4-12. |
|  |  | Fuser thermostat triggered. | Reinsert the fuser unit (see page 1-5-29). |
|  |  | Broken fuser heater wire. | Replace the fuser unit (see page 1-5-29). |
| 6020 | Abnormally high fuser thermistor 2 temperature The temperature of the fuser thermistor 2 detects $250^{\circ} \mathrm{C} / 482^{\circ} \mathrm{F}$ or more continuously for 3 s . | Shorted fuser thermistor 2. | Replace the fuser unit (see page 1-5-29). |
|  |  | Deformed connector pin. | See page 1-4-12. |
|  |  | Defective triac. | See page 1-4-12. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-30). |
| 6030 | Broken fuser thermistor 2 wire average $A D$ value input from fuser thermistor 2 for 1.8 seconds is less than one. (Only when the detection temperature is $50^{\circ} \mathrm{C}$ or more.) | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. <br> Fuser unit and engine PWB (YC506) |
|  |  | Deformed connector pin. | See page 1-4-12. |
|  |  | Defective triac. | See page 1-4-12. |
|  |  | Broken fuser thermistor 2 wire. | Replace the fuser unit (see page 1-5-29). |
|  |  | Fuser thermostat triggered. | Reinsert the fuser unit (see page 1-5-29). |
|  |  | Broken fuser heater wire. | Replace the fuser unit (see page 1-5-29). |



| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 6400 | Zero-cross signal error The zero-cross signal does not reach the engine PWB for more than 2 s . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. <br> Power source PWB (YC103) and connect-L PWB (YC1) <br> Connect-L PWB (YC8) and engine PWB (YC503) |
|  |  | Defective power source PWB. | Replace the power source PWB and check for correct operation (see page 1-5-37). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-30). |
| 7000 | Toner motor lock error During driving the toner motor, a motor overcurrent signal is detected for 5 s . | Lump of toner inside toner container. | Replace the toner container. |
|  |  | Defective drive transmission system of the toner motor. | Replace the developing unit (see page 1-5-25). |
|  |  | Defective toner motor. | Replace the developing unit (see page 1-5-25). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-30). |
| 7410 | Drum unit non- installing error <br> The drum unit is not installed or not installed properly. <br> The drum PWB EEPROM does not communicate normally. | The drum unit is not installed. | Install the drum unit (see page 1-5-26). |
|  |  | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. <br> Drum PWB (YC1) and connect-L PWB (YC3) |
|  |  | Defective drum PWB EEPROM. | Replace the drum unit (see page 1-5-26). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-30). |
| 9500 | BRU communication error | IPU PWB error | Contact the Service Administrative Division. |
| 9510 | BRU PWB error |  |  |
| 9520 | BRU PWB data error |  |  |
| F000 | Main PWB - operation panel PWB communication error | Defective main PWB. | Turn the main power switch off/on to restart the machine. If the error is not resolved, replace main PWB. |
|  |  | Defective operation panel PWB. | Replace the operation panel PWB. |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| F020 | Main PWB RAM checksum error | Defective main memory (RAM) on the main PWB. | Turn the main power switch off/on to restart the machine. If the error is not resolved, replace main PWB. |
|  |  | Defective expanded memory (DIMM). | Replace the expanded memory (DIMM). |
| F040 | Main PWB - engine PWB communication error | Defective main PWB. | Turn the main power switch off/on to restart the machine. If the error is not resolved, replace main PWB. |
|  |  | Defective engine PWB. | Replace the engine PWB. |
| F041 | Main PWB - scanner communication error | Defective main PWB. | Turn the main power switch off/on to restart the machine. If the error is not resolved, replace main PWB. |
| F050 | Engine ROM checksum error | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-30). |
| F051 | Scan engine ROM checksum error | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-30). |

## 1-4-3 Image formation problems


(1) Completely blank printout.

Print example \begin{tabular}{ll}
Defective <br>
transfer <br>
bias output.

 

Poor contact of engine PWB's <br>
transfer bias output terminal <br>
and machine's contact <br>
(spring).
\end{tabular}

## (2) All-black printout.

| Print example | Causes |  | Check procedures/corrective measures |
| :---: | :---: | :---: | :---: |
|  | No main charging. | Defective main charger unit. | Replace the main charger unit (See page 1-5-26). |
|  |  | Poor contact of engine PWB's main charger output terminal and machine's contact (spring). | Check the installation position of the engine PWB. <br> See page 1-4-16, refer to figure 1-4-5. |
|  |  | Poor contact of machine's main charger output terminal and main charger unit's contact (spring). | Check the installation of the drum (main charger) unit. <br> Refer to figure 1-4-7 below. |
|  |  |  | Figure 1-4-7 |
|  |  | Defective engine PWB. | Replace the engine PWB (See page 1-5-30). |

(3) Dropouts.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| $\begin{aligned} & \text { ABC } \\ & 123 \end{aligned}$ | Defective developing roller (developing unit). | If the defects occur at regular intervals of $39 \mathrm{~mm} / 19 / 16^{\prime \prime}$ (see page 2-4-3), the problem may be the damaged developing roller (in the developing unit). Replace the developing unit (see page 1-5-25). |
|  | Defective drum unit. | If the defects occur at regular intervals of $94 \mathrm{~mm} / 311 / 16^{\prime \prime}$ (see page 2-4-3), the problem may be the damaged drum (in the drum unit). Replace the drum unit (see page 1-526). |
|  | Defective fuser unit (heat roller or press roller). | If the defects occur at regular intervals of $82 \mathrm{~mm} / 3^{1 / 44^{4}}$, or $93 \mathrm{~mm} / 311 / 16^{\prime \prime}$ (see page 2-4-3), the problem may be the damaged heat roller or press roller (in the fuser unit). Replace fuser unit (see page 1-5-29). |
|  | Defective paper specifications. | Paper with rugged surface or dump tends to cause dropouts. Replace paper with the one that satisfies the paper specifications. |
|  | Defective transfer roller installation. | The transfer roller must be supported by the bushes at the both ends. Clean the bush to remove oil and debris. Replace the transfer roller if necessary (see page 1-5-27). |
|  | Defective transfer bias output. | Replace the engine PWB (see page 1-5-30). |

## (4) Black dots.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| $\begin{aligned} & \mathrm{AB} \dot{\mathrm{~B} C} \mathrm{C} \\ & 123 . \end{aligned}$ | Defective drum unit or developing unit. | If the defects occur at regular intervals of $94 \mathrm{~mm} / 3$ 11/16" (see page 2-4-3), the problem may be the damaged drum (in the drum unit). Replace drum unit (see page 1-5-25). If the defects occur at random intervals, the toner may be leaking from the developing unit or drum unit. Replace the developing unit or drum unit (see page 1-5-25 or 1-5-26). |

## (5) Black horizontal streaks.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| $\begin{aligned} & \text { ABC } \\ & 123 \end{aligned}$ | Defective drum unit's ground. | Defective drum unit's ground. The contact (spring) in the drum unit and its counter part, the drum grounding terminal in the printer, must be in a good contact. <br> See page 1-4-16, refer to figure 1-4-5 |
|  | Defective drum unit. | Replace the drum unit (see page 1-5-26). |

(6) Black vertical streaks.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| $\begin{aligned} & \text { ABC } \\ & 123 \end{aligned}$ | Flawed main charger roller | Replace the main charger unit (see page 1-5-26). |
|  | Defective drum unit. | A streak of toner remaining on drum after printing means that the cleaning blade (in the drum unit) is not working properly. Replace the drum unit (see page 1-5-26). |
|  | Defective developing roller (developing unit). | Replace the developing unit (see page 1-5-25). |

## (7) Unsharpness.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :--- | :--- |
| ABC <br> 123 | Defective paper specifica- <br> tions. | Replace paper with the one that satisfies the paper specifi- <br> cation. |
|  | Defective transfer roller instal- <br> lation. | The transfer roller must be supported by the bushes at the <br> both ends. Clean the bush to remove oil and debris. <br> Replace the transfer roller if necessary (see page 1-5-27). |
|  | Poor contact of engine PWB's <br> transfer bias output terminal <br> and machine's contact <br> (spring). | Check the installation position of the engine PWB. <br> See page 1-4-16, refer to figure 1-4-5. |
|  | EcoPrint mode setting. | The EcoPrint mode can provides faint, unsharp printing <br> because it acts to conserve toner for draft printing purpose. <br> For normal printing, turn the EcoPrint mode off by using <br> the operator panel. For details, refer to the operation <br> guide. |

(8) Gray background.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :--- | :--- |
| ABC <br> 123 | Print density setting. | The print density may be set too high. Try adjusting the <br> print density. For details, refer to the operation guide. |
|  | Defective potential on the <br> drum surface. | Replace the drum unit (see page 1-5-26). |
|  | Defective main charger unit. | Replace the main charger unit (see page 1-5-26). |
|  | Defective developing roller <br> (developing unit). | Replace the developing unit (see page 1-5-25). |

(9) Dirt on the top edge or back of the paper.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :--- | :--- |
| ABC <br> $\mathbf{1 2 3}$ | Toner contamination in vari- <br> ous parts. | Dirty edges and back of the paper can be caused by toner <br> accumulated on such parts as the paper chute guide, <br> paper conveying paths, the bottom of the drum and devel- <br> oping unit, and the fuser unit inlet. Clean these areas and <br> parts to remove toner. |
|  | Defective transfer roller. | If the transfer roller is contaminated with toner, clean the <br> transfer roller using a vacuum cleaner or by continuously <br> printing a low density page until the symptom has faded <br> away. |

(10) Undulated printing at the right edge (scanning start position).

| Print example | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
|  | Defective polygon motor (laser scanner unit). | Replace the laser scanner unit (see page 1-5-16). |
| This vertical line should be straight. | Defective main PWB. | Replace the main PWB (see page 1-5-34). |

## 1-4-4 Electric problems

Troubleshooting to each failure must be in the order of the numbered symptoms.

| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (1) <br> The machine does not operate when the main power switch is turned on | 1. No electricity at the power outlet. | Measure the input voltage. |
|  | 2. The power cord is not plugged in properly. | Check the contact between the power plug and the outlet. |
|  | 3. The top cover is not closed completely. | Check the top cover. |
|  | 4. Broken power cord. | Check for continuity. If none, replace the cord. |
|  | 5. Defective main power switch. | Check for continuity across the contacts. If none, replace the power source PWB (see page 1-5-37). |
|  | 6. Defective interlock switch. | Check for continuity across the contacts of interlock switch. If none, replace the power source PWB (see page 1-5-37). |
|  | 7. Defective power source PWB. | Replace the power source PWB (see page 1-5-37). |
| (2) <br> Switchback motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. Switchback motor and connect-R PWB (YC3) Connect-R PWB (YC1) and engine PWB (YC9) |
|  | 2. Defective drive trans mission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  | 3. Defective motor. | Replace the switchback motor. |
|  | 4. Defective PWB. | Replace the engine PWB or connect-R PWB and check for correct operation (see page 1-5-30). |
| (3) Toner motor does not operate. | 1. Defective connector cable or poor contact in the connector | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. Toner motor and developing PWB (YC2) Developing PWB (YC1) and connect-L PWB (YC9) Connect-L PWB (YC8) and engine PWB (YC503) |
|  | 2. Defective motor. | Replace the toner motor. |
|  | 3. Defective PWB. | Replace the engine PWB or connect-L PWB and check for correct operation (see page 1-5-30). |


| Problem | Causes | Check procedures/corrective measures |
| :--- | :--- | :--- |
| (4) <br> Right fan motor <br> does not operate. | 1. Defective connector <br> cable or poor con- <br> tact in the connector. | Reinsert the connector. Also check for continuity within the <br> connector cable. If none, remedy or replace the cable. <br> Right fan motor and connect-R PWB (YC11) <br> Connect-R PWB (YC1) and engine PWB (YC9) |
|  | 2. Defective motor. | Replace the right fan motor. |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (10) <br> Paper feed clutch does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. <br> Paper feed clutch and connect-R PWB (YC5) <br> Connect-R PWB (YC2) and engine PWB (YC502) |
|  | 2. Defective clutch. | Replace the paper feed clutch. |
|  | 3. Defective PWB. | Replace the engine PWB or connect-R PWB and check for correct operation (see page 1-5-30). |
| (11) <br> Registration clutch does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. Registration clutch and connect-R PWB (YC6) Connect-R PWB (YC2) and engine PWB (YC502) |
|  | 2. Defective clutch. | Replace the registration clutch. |
|  | 3. Defective PWB. | Replace the engine PWB or connect-R PWB and check for correct operation (see page 1-5-30). |
| (12) <br> Middle clutch does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. <br> Middle clutch and connect-R PWB (YC7) <br> Connect-R PWB (YC2) and engine PWB (YC502) |
|  | 2. Defective clutch. | Replace the middle clutch. |
|  | 3. Defective PWB. | Replace the engine PWB or connect-R PWB and check for correct operation (see page 1-5-30). |
| (13) <br> Duplex clutch does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. <br> Duplex clutch and connect-R PWB (YC9) <br> Connect-R PWB (YC2) and engine PWB (YC502) |
|  | 2. Defective clutch. | Replace the duplex clutch. |
|  | 3. Defective PWB. | Replace the engine PWB or connect-R PWB and check for correct operation (see page 1-5-30). |
| (14) <br> MP solenoid does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. <br> MP solenoid and connect-R PWB (YC10) <br> Connect-R PWB (YC1) and engine PWB (YC9) |
|  | 2. Defective solenoid. | Replace the MP solenoid. |
|  | 3. Defective PWB. | Replace the engine PWB or connect-R PWB and check for correct operation (see page 1-5-30). |
| (15) <br> Developing solenoid does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. <br> Developing solenoid and connect-R PWB (YC4) Connect-R PWB (YC2) and engine PWB (YC502) |
|  | 2. Defective solenoid. | Replace the developing solenoid. |
|  | 3. Defective PWB. | Replace the engine PWB or connect-R PWB and check for correct operation (see page 1-5-30). |


| Problem | Causes | Check procedures/corrective measures |
| :--- | :--- | :--- |
| (16) <br> Feedshift solenoid <br> does not operate. | 1. Defective connector <br> cable or poor con- <br> tact in the connector. | Reinsert the connector. Also check for continuity within the <br> connector cable. If none, remedy or replace the cable. <br> Feedshift solenoid and engine PWB (YC506) |
|  | 2. Defective solenoid. | Replace the feedshift solenoid. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation <br> (see page 1-5-30). |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (21) <br> A paper jam in the paper feed, paper conveying, eject or duplex section is indicated when the main power switch is turned on. | 1. A piece of paper torn from paper is caught around registration sensor, eject sensor, duplex sensor or duplex jam sensor. | Check visually and remove it, if any. |
|  | 2. Defective eject sensor. | Replace the eject sensor. |
|  | 3. Defective duplex sensor. | Replace the duplex sensor. |
|  | 4. Defective registration sensor or duplex jam sensor. | Replace the engine PWB and check for correct operation (see page 1-5-30). |
| (22) <br> A message indicating cover open is displayed when the top cover is closed. | 1. Deformed actuator of the interlock switch. | Check visually and remedy or replace if necessary. |
|  | 2. Defective interlock switch. | Replace the power source PWB and check for correct operation (see page 1-5-37). |
| (23) DP paper feed motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. <br> DP paper feed motor and DP drive PWB (YC3) DP drive PWB (YC1) and main PWB (YC1008) |
|  | 2. Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  | 3. Defective motor. | Replace the DP paper feed motor. |
|  | 4. Defective PWB. | Replace the DP drive PWB or main PWB and check for correct operation (see page 1-5-48). |
| (24) <br> DP paper feed clutch does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. <br> DP paper feed clutch and DP drive PWB (YC6) DP drive PWB (YC8) and main PWB (YC1005) |
|  | 2. Defective clutch. | Replace the DP paper feed clutch. |
|  | 3. Defective PWB. | Replace the DP drive PWB or main PWB and check for correct operation (see page 1-5-48). |
| (25) <br> DP pressure solenoid does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. <br> DP pressure solenoid and DP drive PWB (YC4) DP drive PWB (YC8) and main PWB (YC1005) |
|  | 2. Defective solenoid. | Replace the DP pressure solenoid. |
|  | 3. Defective PWB. | Replace the DP drive PWB or main PWB and check for correct operation (see page 1-5-48). |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (26) <br> DP switchback solenoid does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. DP switchback solenoid and DP drive PWB (YC5) DP drive PWB (YC8) and main PWB (YC1005) |
|  | 2. Defective solenoid. | Replace the DP switchback solenoid. |
|  | 3. Defective PWB. | Replace the DP drive PWB or main PWB and check for correct operation (see page 1-5-48). |
| (27) <br> An original jams when the main power switch is turned on. | 1. A piece of paper torn from an original is caught around the DP timing sensor. | Check visually and remove it, if any. |
|  | 2. Defective DP timing sensor. | Replace the DP timing sensor. |
| (28) <br> A message indicating cover open is displayed when the DP top cover is closed. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. DP open/close sensor and DP drive PWB (YC2) DP drive PWB (YC8) and main PWB (YC1005) |
|  | 2. Defective DP open/ close sensor. | Replace the DP open/close sensor. |

## 1-4-5 Mechanical problems

| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (1) <br> No primary paper feed. | Check if the surfaces of the following rollers are dirty with paper powder. <br> Pickup roller <br> Paper feed roller <br> MP paper feed roller | Clean with isopropyl alcohol. |
|  | Check if the following rollers is deformed. <br> Pickup roller <br> Paper feed roller <br> MP paper feed roller | Check visually and replace any deformed (see page 1-5-6). |
|  | Defective paper feed clutch installation. | Check visually and remedy if necessary. |
| (2) No secondary paper feed. | Check if the surfaces of the following rollers are dirty with paper powder. Upper registration roller Lower registration roller | Clean with isopropyl alcohol. |
|  | Defective registration clutch installation. | Check visually and remedy if necessary. |
| (3) Skewed paper feed. | Paper width guide in a cassette installed incorrectly. | Check the paper width guide visually and remedy or replace if necessary. |
| (4) <br> Multiple sheets of paper are fed. | Check if the paper is excessively curled. | Change the paper. |
|  | Paper is loaded incorrectly. | Load the paper correctly. |
|  | Check if the retard roller is worn. | Replace the retard roller if it is worn (see page 1-5-7). |
| (5) Paper jams. | Check if the paper is excessively curled. | Change the paper. |
|  | Check if the contact between the upper and lower registration rollers is correct. | Check visually and remedy if necessary. |
|  | Check if the heat roller or press roller is extremely dirty or deformed. | Check visually and replace the fuser unit (see page 1-5-29). |
| (6) <br> Toner drops on the paper conveying path. | Check if the drum unit or developing unit is extremely dirty. | Clean the drum unit or developing unit. |
| (7) Abnormal noise is heard. | Check if the rollers, pulleys and gears operate smoothly. | Grease the bushes and gears. |
|  | Check if the following clutches are installed correctly. <br> Paper feed clutch <br> Registration clutch <br> Middle clutch <br> Duplex clutch | Check visually and remedy if necessary. |


| Problem | Causes/check procedures | Corrective measures |
| :--- | :--- | :--- |
| (8) <br> No primary original <br> feed. | Check if the surfaces of the following pul- <br> leys are dirty with paper powder. <br> DP forwarding pulley <br> DP feed pulley | Clean with isopropyl alcohol. |
|  | Check if the following pulleys is <br> deformed. <br> DP forwarding pulley <br> DP feed pulley | Check visually and replace any <br> deformed (see page 1-5-49). |
| (9) <br> Multiple sheets of orig- <br> inal are fed. | Original is not correctly set. | Check if the DP separation pad is worn. |
| (10) <br> Originals jam. | Replace the DP separation pad if it is <br> Worn (see page 1-5-49). <br> used. |  |
| Check if the surfaces of the following pul- <br> leys are dirty with paper powder. <br> DP forwarding pulley <br> DP feed pulley | Clean with isopropyl alcohol. <br> specifications. |  |
|  | Check if the contact between the convey- <br> ing roller and conveying pulley is correct. | Check visually and remedy if necessary. |
|  | Check if the contact between the eject <br> roller and eject pulley is correct. | Check visually and remedy if necessary. |
|  | Check if the contact between the switch- <br> back roller and switchback pulley is cor- <br> rect. | Check visually and remedy if necessary. |

## 1-4-6 Send error code

This section describes the scanning errors and descriptions, preventive actions, as well as corrective actions. Error codes not described here could fall within software errors.
If such an error is encountered, turn power off then on, and advise the service representative.

## (1) Scan to SMB error codes

| Code | Contents | Check procedures/corrective measures |
| :---: | :--- | :--- |
| 1101 | $\begin{array}{l}\text { Host destined does not exist on the net- } \\ \text { work. }\end{array}$ | $\begin{array}{l}\text { 1. Confirm the destined host. } \\ \text { 2. Confirm thedevice's network parameters. } \\ \text { 3. Confirm the parameters of the network to which the } \\ \text { device is connected are correct. }\end{array}$ |
| 1102 | Login to the host has failed. | $\begin{array}{l}\text { 1. Confirm user name and password. } \\ \text { 2. Confirm the parameters of the network to which the } \\ \text { device is connected are correct. }\end{array}$ |
| 1103 | $\begin{array}{l}\text { Destined host, folder, and/or file names } \\ \text { are invalid. }\end{array}$ | $\begin{array}{l}\text { 1. Check illegal characters are not contained within } \\ \text { these names. }\end{array}$ |
| 1105 | SMB protocol is not enabled. | $\begin{array}{l}\text { 2. Check the name of the folder and files conform with } \\ \text { the naming syntax. }\end{array}$ |
| 2101 | Login to the host has failed. | $\begin{array}{l}\text { 1. Confirm device's SMB protocols. }\end{array}$ |
|  |  | $\begin{array}{l}\text { 1. Confirm the destined host. } \\ \text { 2. Confirm that the LAN cable is properly connected to } \\ \text { the device. }\end{array}$ |
| 3. Check the SMB port number. |  |  |
| 4. Confirm the device's network parameters. |  |  |
| 5. Confirm the parameters of the network to which the |  |  |
| device is connected are correct. |  |  |$\}$

## (2) Scan to FTP error codes

| Code | Contents | Check procedures/corrective measures |
| :---: | :---: | :---: |
| 1101 | FTP server does not exist on the network. | 1. Check the FTP server name. <br> 2. Confirm device's network parameters. <br> 3. Confirm the parameters of the network to which the device is connected are correct. |
| 1102 | Login to the FTP server has failed. | 1. Confirm user name and password. <br> 2. Check the FTP server name. |
| 1103 | Destined folder is invalid. | 1. Check that the illegal characters are not contained within these names. <br> 2. Check the FTP server name. |
| 1105 | FTP protocol is not enabled. | 1. Confirm device's FTP protocols. |
| 1131 | Initializing TLS has failed. | 1. Confirm device's security parameters. |
| 1132 | TLS negotiation has failed. | 1. Confirm device's security parameters. <br> 2. Check the FTP server name. |
| 2101 | Access to the FTP server has failed. | 1. Check the FTP server name. <br> 2. Confirm that the LAN cable is properly connected to the device. <br> 3. Check the FTP port number. <br> 4. Confirm device's network parameters. <br> 5. Confirm the network parameters the device is connected. <br> 6. Check the FTP server name. |
| 2102 | Access to the FTP server has failed. (Connection timeout) | 1. Check the FTP server name. <br> 2. Check the FTP port number. <br> 3. Confirm device's network parameters. <br> 4. Confirm the network parameters the device is connected. <br> 5. Check the FTP server name. |
| 2201 | Connection with the FTP server has failed. | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. <br> 3. Confirm destined folder. <br> 4. Check the FTP server name. |
| 2202 | Connection with the FTP server has failed. <br> (Timeout) | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. |
| 2231 | Connection with the FTP server has failed. <br> (FTPS communication) | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. |
| 3101 | FTP server responded with an error. | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. <br> 3. Check the FTP server. |

## (3) Scan to E-mail error codes

| Code | Contents | Check procedures/corrective measures |
| :---: | :---: | :---: |
| 1101 | SMTP/POP3 server does not exist on the network. | 1. Check the SMTP/POP3 server name. <br> 2. Confirm device's network parameters. <br> 3. Confirm the parameters of the network to which the device is connected are correct. |
| 1102 | Login to the SMTP/POP3 server has failed. | 1. Confirm user name and password. <br> 2. Check the SMTP/POP3 server. |
| 1104 | The domain the destined address belongs is prohibited by scanning restriction. | 1. Confirm device's SMTP parameters. |
| 1105 | SMTP protocol is not enabled. | 1. Confirm device's SMTP protocols. |
| 1106 | Sender's address is not specified. | 1. Confirm device's SMTP protocols. |
| 2101 | Connection to the SMTP/POP3 server has failed. | 1. Check the SMTP/POP3 server name. <br> 2. Confirm that the LAN cable is properly connected to the device. <br> 3. Check the SMTP/POP3 port number. <br> 4. Confirm device's network parameters. <br> 5. Confirm the network parameters the device is connected. <br> 6. Check the SMTP/POP3 server. |
| 2102 | Connection to the SMTP/POP3 server has failed. <br> (Connection timeout) | 1. Check the SMTP/POP3 server name. <br> 2. Check the SMTP/POP3 port number. <br> 3. Confirm device's network parameters. <br> 4. Confirm the network parameters the device is connected. <br> 5. Check the SMTP/POP3 server. |
| 2201 | Connection to the SMTP/POP3 server has failed. | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. |
| 2202 | Connection to the SMTP/POP3 server has failed. <br> (Timeout) | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. |
| 2204 | The size of scanning exceeded its limit. | 1. Confirm device's network parameters. |
| 3101 | SMTP/POP3 server responded with an error. | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. <br> 3. Check the SMTP/POP3 server. |
| 3201 | No SMTP authentication is found. | 1. Check the SMTP server. <br> 2. The device supports SMTP authentication services including CRAM-MD5, DIGEST-MD5, PLAIN and LOGIN. |

## 1-4-7 Error codes

## (1) Error code

Error codes are listed on the communication reports, activity report, etc. The codes consist of an error code indication U followed by a 5 -digit number. (Error codes for V34 communication errors start with an E indication, followed by five digits.)
The upper three of the five digits indicate general classification of the error and its cause, while the lower two indicate the detailed classification. Items for which detailed classification is not necessary have 00 as the last two digits.

## Error code



Figure 1-4-8

## (2) Table of general classification

| Error code | Description |
| :---: | :---: |
| U00000 | No response or busy after the set number of redials. |
| U00100 | Transmission was interrupted by a press of the stop/clear key. |
| U00200 | Reception was interrupted by a press of the stop/clear key. |
| U00300 | Recording paper on the destination unit has run out during transmission. |
| U004XX | A connection was made but interrupted during handshake with the receiver unit (refer to 1-4-35 U004XX error code table). |
| U006XX | Communication was interrupted because of a machine problem (refer to 1-4-35 U006XX error code table). |
| U00700 | Communication was interrupted because of a problem in the destination unit. |
| U008XX | A page transmission error occurred in G3 mode (refer to 1-4-35 U008XX error code table). |
| U009XX | A page reception error occurred in G3 mode (refer to 1-4-35 U009XX error code table). |
| U010XX | Transmission in G3 mode was interrupted by a signal error (refer to 1-4-36 U010XX error code table). |
| U011XX | Reception in G3 mode was interrupted by a signal error (refer to 1-4-37 U011XX error code table). |
| U01400 | An invalid one-touch key was specified during communication. |
| U01500 | A communication error occurred when calling in V. 8 mode. |
| U01600 | A communication error occurred when called in V .8 mode. |
| U017XX | A communication error occurred before starting T. 30 protocol during transmission in V. 34 mode (refer to 1-4-38 U017XX error code table). |
| U018XX | A communication error occurred before starting T. 30 protocol during reception in V .34 mode (refer to 1-4-38 U018XX error code table). |
| U03000 | No document was present in the destination unit when polling reception started. |
| U03200 | In interoffice subaddress-based bulletin board reception, data was not stored in the box specified by the destination unit. |
| U03300 | In polling reception from a unit of our make, operation was interrupted due to a mismatch in permit ID or telephone number. Or, in interoffice subaddress-based bulletin board reception, operation was interrupted due to a mismatch in permit ID or telephone number. |
| U03400 | Polling reception was interrupted because of a mismatch in individual numbers (destination unit is either of our make or by another manufacturer). |
| U03500 | In interoffice subaddress-based bulletin board reception, the specified Subaddress confidential box number was not registered in the destination unit. |
| U03600 | An interoffice subaddress-based bulletin board reception was interrupted because of a mismatch in the specified subaddress confidential box number. |
| U03700 | Interoffice subaddress-based bulletin board reception failed because the destination unit had no subaddress-based bulletin board transmission capability, or data was not stored in any subaddress confidential box in the destination unit. |
| U04000 | In interoffice subaddress-based transmission mode, the specified subaddress box number was not registered in the destination unit. |


| Error code | Description |
| :---: | :--- |
| U04100 | Subaddress-based transmission failed because the destination unit had no subaddress- <br> based reception capability. |
| U04200 | In encrypted transmission, the specified encryption box was not registered in the desti- <br> nation unit. |
| U04300 | Encrypted transmission failed because the destination unit had no encrypted communi- <br> cation capability. |
| U044XX | Communication was interrupted because of an encryption key error during encrypted <br> transmission (refer to 1-4-38 U044XX error code table). |
| U04500 | Encrypted reception was interrupted because of a mismatch in encryption keys. |
| U05100 | Password check transmission or restricted transmission was interrupted because the <br> permit ID's did not agree with. |
| U05200 | Password check reception or restricted reception was interrupted because the permit <br> ID's did not match, the rejected FAX number's did match, or the destination receiver did <br> not return its phone number. |
| U05300 | The password check reception or the restricted reception was interrupted because the <br> permitted numbers did not match, the rejected numbers did match, or the machine in <br> question did not acknowledge its phone number. |
| U14000 | Memory overflowed during confidential reception. Or, in subaddress-based confidential <br> reception, memory overflowed. |
| U14100 | In interoffice subaddress-based transmission, memory overflowed in the destination unit. |
| U19000 | Memory overflowed during memory reception. |
| U19100 | Memory overflowed in the destination unit during transmission. |
| U19300 | Transmission failed because an error occurred during JBIG encoding. |

## (2-1) U004XX error code table: Interrupted phase B

| Error code | Description |
| :---: | :--- |
| U00430 | Polling request was received but interrupted because of a mismatch in permit number. <br> Or, subaddress-based bulletin board transmission request was received but interrupted <br> because of a mismatch in permit ID in the transmitting unit. |
| U00431 | An subaddress-based bulletin board transmission was interrupted because the specified <br> subaddress confidential box was not registered. |
| U00432 | An subaddress-based bulletin board transmission was interrupted because of a mis- <br> match in Subaddress confidential box numbers. |
| U00433 | Subaddress-based bulletin board transmission request was received but data was not <br> present in the subaddress confidential box. |
| U00450 | Subaddress-based confidential reception was interrupted because the specified subad- <br> dress box was not registered. |
| U00460 | The destination transmitter disconnected because the permit ID's did not agree with <br> while the destination transmitter is in password-check transmission or restricted trans- <br> mission. |
| U00462 | Encrypted reception was interrupted because the specified encryption box number was <br> not registered. |
| Encrypted reception was interrupted because the encryption key for the specified <br> encryption box was not registered. |  |

## (2-2) U006XX error code table: Problems with the unit

| Error code | Description |
| :---: | :--- |
| U00601 | Document jam or the document length exceeds the maximum. |
| U00613 | Image writing section problem |
| U00656 | Data was not transmitted to a modem error. |
| U00690 | System error. |

## (2-3) U008XX error code table: Page transmission error

| Error code | Description |
| :---: | :--- |
| U00800 | A page transmission error occurred because of reception of a RTN or PIN signal. |
| U00811 | A page transmission error reoccurred after retry of transmission in the ECM mode. |

## (2-4) U009XX error code table: Page reception error

| Error code | Description |
| :---: | :--- |
| U00900 | An RTN or PIN signal was transmitted because of a page reception error. |
| U00910 | A page reception error remained after retry of transmission in the ECM mode. |

## (2-5) U010XX error code table: G3 transmission

| Error code | Description |
| :---: | :--- |
| U01000 | An FTT signal was received for a set number of times after TCF signal transmission at <br> 2400 bps. Or, an RTN signal was received in response to a Q signal (excluding EOP) <br> after transmission at 2400 bps. |
| U01001 | Function of the unit differs from that indicated by a DIS signal. |
| U01016 | An MCF signal was received but no DIS signal was received after transmission of an <br> EOM signal, and T1 timeout was detected. |
| U01019 | No relevant signal was received after transmission of a CNC signal, and the preset num- <br> ber of command retransfers was exceeded (between units of our make). |
| U01020 | No relevant signal was received after transmission of a CTC signal, and the preset num- <br> ber of command retransfers was exceeded (ECM). |
| U01022 | No relevant signal was received after transmission of an EOR.Q signal, and the preset <br> number of command retransfers was exceeded (ECM). |
| U01028 | No relevant signal was received after transmission of an RR signal, and the preset num- <br> ber of command retransfers was exceeded (ECM). |
| U01052 | T5 time-out was detected during ECM transmission (ECM). |
| U01080 | A DCN signal was received after transmission of an RR signal (ECM). |
| U01092 | A PIP signal was received after transmission of a PPS.NULL signal. <br> Using transmission in V.34 mode, communication was interrupted because of an impos- <br> sible combination of the symbol speed and communication speed. |
| U01096 | A DCN or other inappropriate signal was received during phase B of transmission. |
| U01093 | The preset number of command retransfers for DCS/NSS signals was exceeded during <br> phase B of transmission. |
| A DCN signal or invalid command was received during phase D of transmission. |  |
| U0 relevant signal was received after transmission of a PPS (Q) signal during phase D of |  |
| transmission, and the preset number of command transfers was exceeded. |  |

## (2-6) U011XX error code table: G3 reception

| Error code |  |
| :---: | :--- |
| U01100 | Function of the unit differs from that indicated by a DCS signal. |
| U01101 | Function of the unit (excl. communication mode select) differs from that indicated by an <br> NSS signal. |
| U01102 | A DTC (NSC) signal was received when no transmission data was in the unit. |
| U01110 | No response after transmission of a DIS signal. |
| U01111 | No response after transmission of a DTC (NSC) signal. |
| U01113 | No response after transmission of an FTT signal. |
| U01125 | No response after transmission of a CNS signal (between units of our make). |
| U01141 | No response after transmission of an SPA signal (short protocol). |
| U01143 | A DCN signal was received after transmission of a DTC signal. |
| U01155 | A DCN signal was received after transmission of an SPA signal (short protocol). |
| U01160 | During message reception, transmission time exceeded the maximum transmission time <br> per line. |
| U01162 | Reception was aborted due to a modem malfunction during message reception. |
| U01191 | Communication was interrupted because an error occurred during an image data recep- <br> tion sequence in the V.34 mode. |
| U01193 | There was no response, or a DCN signal or invalid command was received, during <br> phase C/D of reception. |
| U01194 | A DCN signal was received during phase B of reception. |
| U01195 | No message was received during phase C of reception. |
| Error line control was exceeded and a decoding error occurred for the message being |  |
| received. |  |

## (2-7) U017XX error code table: V. 34 transmission

| Error code | Description |
| :---: | :--- |
| U01700 | A communication error occurred in phase 2 (line probing). |
| U01720 | A communication error occurred in phase 4 (modem parameter exchange). |
| U01721 | Operation was interrupted due to the absence of a common communication speed <br> between units. |

U01700: A communication error that occurs at the transmitting unit in the period after transmission of INFO0 before entering phase 3 (primary channel equivalent device training). For example, INFOO/A/Abar (B/Bbar, for polling transmission)/INFOh was not detected.
U01720: A communication error that occurs at the transmitting unit in the period after initiating the control channel before entering the T .30 process. For example, PPh/ALT/MPh/E was not detected.
U01721: In the absence of a common communication speed between units (including when an impossible combination of communication speed and symbol speed occurs) after MPh exchange; 1) a DCN signal was received from the destination unit, and the line was cut; or 2) a DIS (NSF, CSI) signal was received from the destination unit and, in response to the signal, the unit transmitted a DCN signal, and the line was cut.

## (2-8) U018XX error code table: V. 34 reception

| Error code | Description |
| :---: | :--- |
| U01800 | A communication error occurred in phase 2 (line probing). |
| U01810 | A communication error occurred in phase 3 (primary channel equivalent device training). |
| U01820 | A communication error occurred in phase 4 (modem parameter exchange). |
| U01821 | Operation was interrupted due to the absence of a common communication speed <br> between units. |

U01800: A communication error that occurs at the receiver unit in the period after transmission of INFO0 before entering phase 3 (primary channel equivalent device training). For example, INFOO/B/Bbar (A/Abar, for polling reception)/probing tone was not detected.
U01810: A communication error that occurs at the receiver unit in phase 3 (primary channel equivalent device training). For example, S/Sbar/PP/TRN was not detected.
U01820: A communication error that occurs at the receiver unit in the period after initiating the control channel before entering the T. 30 process. For example, PPh/ALT/MPh/E was not detected.
U01821: In the absence of a common communication speed between units (including when an impossible combination of communication speed and symbol speed occurs) after MPh exchange, a DCN signal was transmitted to the destination unit and the line was cut.

## (2-9) U044XX error code table: Encrypted transmission

| Error code | Description |
| :---: | :--- |
| U04400 | Encrypted transmission was interrupted because encryption keys did not agree. |

## 1-5-1 Precautions for assembly and disassembly

## (1) Precautions

Before starting disassembly, press the Power key on the operation panel to off. Make sure that the Power lamp is off before turning off the main power switch. And then unplug the power cable from the wall outlet. When the fax kit is installed, be sure to disconnect the modular code before starting disassembly. When handling PWBs (printed wiring boards), do not touch parts with bare hands.
The PWBs are susceptible to static charge.
Do not touch any PWB containing ICs with bare hands or any object prone to static charge.
When removing the hook of the connector, be sure to release the hook.
Take care not to get the cables caught.
To reassemble the parts, use the original screws. If the types and the sizes of screws are not known, refer to the PARTS LIST.

## (2) Drum

Note the following when handling or storing the drum.
When removing the drum unit, never expose the drum surface to strong direct light.
Keep the drum at an ambient temperature between $-20^{\circ} \mathrm{C} /-4^{\circ} \mathrm{F}$ and $40^{\circ} \mathrm{C} / 104^{\circ} \mathrm{F}$ and at a relative humidity not higher than $90 \%$ RH. Avoid abrupt changes in temperature and humidity.
Avoid exposure to any substance which is harmful to or may affect the quality of the drum.
Do not touch the drum surface with any object. Should it be touched by hands or stained with oil, clean it.

## (3) Toner

Store the toner container in a cool, dark place.
Avoid direct light and high humidity.

## (4) How to tell a genuine Kyocera Mita toner container

As a means of brand protection, the Kyocera Mita toner container utilizes an optical security technology to enable visual validation. A validation viewer is required to accomplish this.

Hold the validation viewer over the left side part of the brand protection seal on the toner container. Through each window of the validation viewer, the left side part of the seal should be seen as follows:

A black-colored band when seen through the left side window ( )

A shiny or gold-colored band when seen through the right side window (

The above will reveal that the toner container is a genuine Kyocera Mita branded toner container, otherwise, it is a counterfeit.


Figure 1-5-1
The brand protection seal has an incision as shown below to prohibit reuse.


Figure 1-5-2

## 1-5-2 Outer covers

## (1) Detaching and refitting the right cover and left cover

## Procedure

1. Remove the cassette. (See page 1-5-6)
2. Open the front cover.
3. Remove the one screw.
4. Unhook six hooks and then remove the right cover.


Figure 1-5-3
5. Remove two fulcrum of the front cover.
6. Unhook the hook of the front cover rack and then remove the front cover.


Figure 1-5-4
7. Open the left side cover and then remove the waste toner box.
(See page 1-5-26)
8. Remove the one screw and then remove the rear upper cover.
9. Unhook four hooks and then remove the rear upper cover.
10. Draw the rear unit.
11. Open the rear middle cover.
12. Unhook seven hooks and then remove the left cover.


Figure 1-5-5


Figure 1-5-6

## 1-5-3 Paper feed section

## (1) Detaching and refitting the paper feed assembly (paper feed roller and pickup roller)

## Procedure

1. Remove the cassette.
2. While pushing the lock and then slide the paper feed roller pin.
3. While pressing the lever and then remove the paper feed assembly.
4. Check or replace the paper feed assembly and refit all the removed parts.

## NOTE:

When the periodic maintenance (replacing the maintenance kit, see page 2-4-4), perform maintenance mode.:
U251 Clearing the maintenance count (see page 1-3-14)


Figure 1-5-7

## (2) Detaching and refitting the retard roller assembly

## Procedure

1. Remove the cassette.
2. Unhook two hooks and then remove the retard guide.


Figure 1-5-8
3. Remove the retard holder (roller) from the retard guide.
4. Check or replace the retard roller and refit all the removed parts.

## NOTE:

When the periodic maintenance (replacing the maintenance kit, see page 2-4-4), perform maintenance mode.:
U251 Clearing the maintenance count (see page 1-3-14)


Figure 1-5-9

## (3) Detaching and refitting the upper registration and lower roller

## Procedure

1. Remove the developing unit. (See page 1-5-25)
2. Remove the spring.
3. Pull the upper registration roller.


Figure 1-5-10
4. Remove the upper registration roller from the bush.
5. Remove the gear and bush from the upper registration roller.


Figure 1-5-11
6. Remove the lower registration roller.
7. Remove the stopper, gear and three bushes from the lower registration roller.
8. Check or replace the upper registration and lower roller and refit all the removed parts.


Figure 1-5-12

## (4) Detaching and refitting the MP paper feed roller

## Procedure

1. Open the front cover.
2. Remove the developing unit. (See page 1-5-25)
3. Remove the front cover. (See page 1-5-3)
4. Pull the MP paper feed tray upwards until it is removed from the machine.


Figure 1-5-13
5. Pull the MP paper feed roller holder. (1)
6. Slide the MP paper feed roller holder.
(2)
7. Remove the MP paper feed roller.
8. Check or replace the MP paper feed roller and refit all the removed parts.


Figure 1-5-14

## 1-5-4 Optical section

## (1) Detaching and refitting the Document processor

## Procedure

1. Remove the right cover.
(See page 1-5-3)
2. Remove two connectors from the main PWB.


Figure 1-5-15
3. Remove the ferrite core.
4. Remove the screw and grounding terminal.
5. Release four clamps and then remove the wires.


Figure 1-5-16
6. Pull the Document processor out.


Figure 1-5-17

## (2) Detaching and refitting the scanner unit

## Procedure

1. Remove the right cover and left cover. (See page 1-5-3)
2. Remove the document processor. (See page 1-5-11)
3. Remove the FFC and two connectors from the main PWB.


Figure 1-5-18
4. Release four clamps and then remove the wires.


Figure 1-5-19
5. Remove two screws.


Figure 1-5-20
6. Unhook four hooks and then remove the scanner unit.


Figure 1-5-21

## (3) Detaching and refitting the laser scanner unit

## Procedure

1. Remove the right cover and left cover. (See page 1-5-3)
2. Remove the document processor. (See page 1-5-11)
3. Remove the scanner unit.
(See page 1-5-13)
4. Remove the connector from the main PWB.
5. Remove the screw and grounding terminal.
6. Release three clamps and then remove the wires.
7. Unhook the hook and then remove the right front upper cover.
8. Unhook the hook and then remove the left front upper cover.
9. Remove the one screw on upper cover rack.

Figure 1-5-22


Figure 1-5-23
10. Remove two fulcrum of the upper cover.


Figure 1-5-24
11. Remove six screws on the inner tray.
12. Remove the inner tray.


Figure 1-5-25
13. Remove two connectors from the main PWB.


Figure 1-5-26
14. Remove four screws and then remove the laser scanner unit.
15. Check or replace the laser scanner unit and refit all the removed parts.


Figure 1-5-27

## (4) Replacing the image scanner unit (ISU)

## Procedure

Removing the image scanner unit (ISU)

1. Remove the scanner unit. (See page 1-5-13)
2. Unhook two hooks by using a flat screwdriver from the pits.
3. Remove the connector and then remove the operation panel.


Figure 1-5-28
4. Remove two screws.
5. Unhook three hooks and then remove the ISU upper frame.


Figure 1-5-29
6. Move the image scanner unit (ISU) in the middle of the ISU shaft.
7. Detach the ISU shaft from the holder by lifting it.
8. Pull the ISU shaft out from the ISU.


Figure 1-5-30
9. Remove the ISU belt from the tension pulley and ISU gear 63/32.
10. Remove the ISU belt from the hooks of the ISU.


Figure 1-5-31
11. Remove the FFC center stopper.


Figure 1-5-32
12. Remove the FFC from the FFC tape D.
13. Remove the ferrite core from the pit.
14. Remove the FFC from the FFC tape A.


Figure 1-5-33
15. Fold the end of the FFC and then pull the FFC out from the ISU lower frame.
16. Remove the FFC tape $D$ and $A$ from the ISU lower frame.
17. Clean the adhesive residue of the FFC tape $D$ and $A$.


Figure 1-5-34


Figure 1-5-35

## Installing the image scanner unit (ISU)

19. Peel off the protective seal on one side from the FFC tape D.
20. Stick the FFC tape D on the ISU lower frame, aligned with the marking of the frame.
(Sticking standards: See right figure)
21. Peel off the protective seal on the other side of the FFC tape A.
22. Stick the FFC tape A on the ISU lower frame.
(At the right for how to correctly sick the tape in position, see the figure.)


Figure 1-5-36
23. Fix the ferrite core onto the FFC.


Figure 1-5-37
24. Peel off the protective seal from the FFC tape D.
25. Align the line marking on the FFC with the rib on the ISU lower frame, then fix the FFC to the FFC tape D.
26. Install the ferrite core in the pit.
27. Peel off the released paper from the FFC tape A.
28. Stick the FFC on the FFC tape A.
29. Thread an end of the FFC through the ISU lower frame.
30. Refer to the step 11 to 1 and refit all the removed parts.

NOTE:
When the replacing the image scanner unit (ISU), perform following maintenance modes.

1. U425 Setting the target
(see page 1-3-20)
2. U411 Adjusting the scanner automatically (see page 1-3-18)


Figure 1-5-38


Figure 1-5-39

## 1-5-5 Developing section

## (1) Detaching and refitting the developing unit

## Procedure

1. Open the front cover.
2. Remove the developing unit.
3. Check or replace the developing unit and refit all the removed parts.

## NOTE:

When the periodic maintenance (replacing the maintenance kit, see page 2-4-4), perform maintenance mode.:
U251 Clearing the maintenance count (see page 1-3-14)


Figure 1-5-40

## 1-5-6 Drum section

## (1) Detaching and refitting the drum unit

## Procedure

1. Remove the developing unit.
(See page 1-5-25)
2. Open the left side cover and then remove the waste toner box.
3. Remove the drum stopper.
4. Unlock the drum unit lock and then remove the drum unit.
5. Check or replace the drum unit and refit all the removed parts.

## NOTE:

When the periodic maintenance (replacing the maintenance kit, see page 2-4-4), perform maintenance mode.:
U251 Clearing the maintenance count (see page 1-3-14)


Figure 1-5-41

## (2) Detaching and refitting the main charger unit

## Procedure

1. Remove the drum unit.
(See page 1-5-26)
2. Unlock the lock lever and then remove the main charger unit.
3. Check or replace the main charger unit and refit all the removed parts.


Figure 1-5-42

## 1-5-7 Transfer/separation section

## (1) Detaching and refitting the transfer roller and separation brush unit

## Procedure

1. Remove the developing unit.
(See page 1-5-25)
2. Remove the drum unit.
(See page 1-5-26)
3. Slide the paper chute guide and unhook the hooks.
4. Remove the paper chute guide.


Figure 1-5-43
5. Remove the transfer roller's shaft from the both bushes.


Figure 1-5-44
6. Release four hooks and then remove the separation brush unit.
7. Check or replace the transfer roller and separation brush unit and refit all the removed parts.

CAUTION: Note the following, when refitting the transfer roller and separation brush unit.

A: Transfer roller
To avoid damaging the bush, place the transfer roller so that its gear does not hit the U-shaped bush.

B: Separation brush unit
While inserting the separation holder in place, align the ends of the holder with the guides until they click in.
(a)The separation brush unit is inserted into the two projections of the frame and does not run on to the projections.
(b)The separation brush unit is firmly in contact with the separation plate of the frame.

## NOTE:

When the periodic maintenance (replacing the maintenance kit, see page 2-4-4), perform maintenance mode.:
U251 Clearing the maintenance count (see page 1-3-14)


Figure 1-5-45

## 1-5-8 Fuser section

## (1) Detaching and refitting the fuser unit

## Procedure

1. Draw the rear unit.
2. Insert a flat-blade screwdriver to push the fuser lock (gray colored) on the rear unit and the fuser unit is separated from the rear unit (rails).
Do it both ends of the rear unit.
3. Check or replace the fuser unit and refit all the removed parts.
Place the fuser unit on the rear unit (rails) and push the fuser lock so that the fuser lock catches the fuser unit. Do it for the both ends of the fuser unit.

## NOTE:

When the periodic maintenance (replacing the maintenance kit, see page 2-4-4), perform maintenance mode.:
U251 Clearing the maintenance count (see page 1-3-14)


Figure 1-5-46

## 1-5-9 PWBs

## (1) Detaching and refitting the engine PWB

## Procedure

1. Remove the developing unit.
(See page 1-5-25)
2. Remove the drum unit.
(See page 1-5-26)
3. Remove the right cover and left cover.(See page 1-5-3)
4. Remove the PSU fan motor.
(See page 1-5-37)
5. Stand the main body front side up.
6. Remove five screws and then remove the bottom plate1.
7. Remove two screws and then remove the bottom plate 2.


Figure 1-5-47
8. Remove two wires from the hooks and notches.
9. Open the DU guide (duplex cover).


Figure 1-5-48
10. Remove the cord cover.
11. Remove the connector.
12. Detach the joint.
13. Remove the six screws and then remove the DU base.


Figure 1-5-49
14. Release four snaps.
15. Remove one tab.
16. Remove five connectors.


Figure 1-5-50
17. Remove four screws.


Figure 1-5-51
18. Detach the engine PWB assembly.
19. Remove four connectors.
20. Remove the engine PWB assembly.


Figure 1-5-52
21. Remove one connector.
22. Remove two screws-A and then remove the HV plate.
23. Remove two screws-B and then remove the engine R grounding plate, engine $L$ grounding plate and shield plate.
24. Check or replace the engine PWB and refit all the removed parts.
To replace the engine PWB, remove the EEPROM from the old engine PWB and mount it to the new engine PWB.


Figure 1-5-53

## (2) Detaching and refitting the main PWB

## Procedure

1. Remove the right cover.
(See page 1-5-3)
2. Remove thirteen connectors from the connect-R PWB.
3. Remove the one screw and then remove the connect-R PWB.
4. Release two clamps and then remove the wires.


Figure 1-5-54
5. Remove two screws and then remove the FAX control PWB.
(See page 1-5-42)
6. Draw the rear unit.
7. Remove six screws.
8. Remove the clamp and then remove the controller box.


Figure 1-5-55
9. Remove the following connectors from the main PWB.
Twelve connectors: 4in1 model (with FAX)
Eleven connectors: 3in1 model (without FAX)
10. Remove four screws and then remove the main PWB.
11. Check or replace the main PWB and refit all the removed parts.


Figure 1-5-56

## (3) Detaching and refitting the power source PWB

## Procedure

1. Remove the right cover and left cover. (See page 1-5-3)
2. Remove the drum unit. (See page 1-5-26)
3. Remove three connectors from the relay PWB.
4. Release three clamps and then remove the wires.


Figure 1-5-57
5. Unhook five hooks and then remove the rack cover.
6. Remove the one screw and then remove upper cover rack.
7. Remove the gear and front cover rack each.
8. Unhook two hooks and then remove the gear holder by pulling upwards.


Figure 1-5-58
9. Remove one connector (YC11) from the connect-L PWB.
10. Remove the wire from the drum grounding plate and clamp.
11. Release two hooks and then remove the power source fan motor.


Figure 1-5-59
12. Remove seven screws-A and drum grounding plate and two grounding terminals.
13. Remove the $A C$ inlet.


Figure 1-5-60
14. Remove two screws and two grounding terminals.
15. Remove one connector.
16. Remove the PWB connector between connect-L PWB and power source unit.
17. Remove the power source unit.


Figure 1-5-61
18. Remove one connector.
19. Remove seven screws and then remove the power source PWB.
20. Check or replace the power source PWB and refit all the removed parts.

## Note:

While assembling the rack component, align the guiding holes on either the upper cover rack and the front cover rack with each other.


Figure 1-5-62


Figure 1-5-63

## (4) Detaching and refitting the FAX control PWB

## Procedure

1. Remove two screws and then remove the FAX control PWB.
2. Check or replace the FAX control PWB and refit all the removed parts.


Figure 1-5-64

## 1-5-10 Others

## (1) Detaching and refitting the paper feed drive unit

## Procedure

1. Remove the cassette.
(See page 1-5-6)
2. Remove the developing unit.
(See page 1-5-25)
3. Remove the right cover.
(See page 1-5-3)
4. Remove five connectors from the con-nect-R PWB.
5. While opening the one hook and then remove the wire.
6. While opening three hooks and then remove the right fan motor.


Figure 1-5-65
7. Remove two hooks and then remove the duct.
8. Remove wire from the clamp.


Figure 1-5-66
9. Remove three screws and then remove the paper feed drive unit.
10. Check or replace the paper feed drive unit and refit all the removed parts. To refit the paper feed drive unit, make sure mesh of gears.


Figure 1-5-67

## (2) Detaching and refitting the main drive unit

## Procedure

1. Remove the right cover. (See page 1-5-3)
2. Remove the controller box. (See page 1-5-34)
3. Remove two connectors.
4. Remove five screws and then remove the main drive unit.
5. Check or replace the main drive unit and refit all the removed parts.


Figure 1-5-68

## (3) Direction of installing the principal fan motors

When detaching or refitting the left fan motor or right fan motor, be careful of the airflow direction (intake or exhaust).


Figure 1-5-69

## 1-5-11 Document processor

## (1) Detaching and refitting the DP rear cover and DP front cover

## Procedure

1. Open the DP top cover.
2. Remove two screws.
3. Unhook the hook and then remove the DP rear cover.


Figure 1-5-70
4. Unhook two hooks and then remove the DP front cover.


Figure 1-5-71

## (2) Detaching and refitting the DP drive PWB

Follow the procedure below to check or replace the DP drive PWB.

## Procedure

1. Remove the DP rear cover.
(See page 1-5-47).
2. Remove seven connectors from the DP drive PWB.
3. Remove the screw and then remove the DP drive PWB.
4. Check or replace the DP drive PWB. Refit all the removed parts.


Figure 1-5-72
(3) Detaching and refitting the DP forwarding pulley assembly and DP separation pad assembly.

## Procedure

1. Open the DP top cover.
2. Unlatch the lock lever and slide the shaft.


Figure 1-5-73
3. Remove the DP forwarding pulley assembly.


Figure 1-5-74
4. Unhook two hooks and remove the DP separation pad assembly.
5. Check or replace the DP forwarding pulley assembly and DP separation pad assembly.
Refit all the removed parts.


Figure 1-5-75

## 1-6-1 Upgrading the firmware

Follow the procedure below to upgrade the firmware of main PWB (main controller and scanner) and engine PWB and FAC control PWB and Option language.

## Preparation

Extract the file that has the download firmware and put them in the USB Memory.

## Procedure

1. Turn ON the main power switch and confirm if the screen shows "Ready to print" then, turn OFF the main power switch.
2. Insert USB memory that has the firmware in the USB memory slot.
3. Turn ON the main power switch.
4. About 40 seconds later, "FW-Update" will be displayed and blinking the data LED (this shows to start the download).
5. Display the software that now upgrading.
"FW-Update [CTRL]"
"FW-Update [ENGIN]"
"FW-Update [SCAN]"
"FW-Update [FAX ]"
"FW-Update [OPT ]"
6. Display the completion of the upgrade (Data LED is ON condition).
7. ROM version is confirmed by the content of the display.
8. Turn OFF the main power switch and remove the USB memory.


Figure 1-6-1

## 1-6-2 Remarks on engine PWB replacement

When replacing the engine PWB, remove the EEPROM (U7) from the engine PWB that has been removed and then reattach it to the new engine PWB.


## 2-1-1 Paper feed/conveying section

Paper feed/conveying section consists of the paper feed unit that feeds paper from the cassette and the MP tray paper feed unit that feeds paper from the MP tray, and the paper conveying section that conveys the fed paper to the transfer/separation section.

## (1) Cassette paper feed section

Paper cassette is the universal type that is applicable to various paper sizes by adjusting the side guides and paper stopper and approximate 500 pages can be put in. Mechanism in the paper cassette consists of the bottom plate that lifts the paper in order to let it touch the pickup roller and the retard roller that prevents papers from multiple feeding. Paper that is drawn out by the rotation of pickup roller of the cassette paper feed section is then sent in between the feed roller and the retard roller. Function of the built-in torque limiter in the retard roller gives weak resistance force against the rotation. Normally, when only a page is drawn out by the rotation of pickup roller, the paper is conveyed to the machine by the rotation of feed roller on its own. If the pickup roller drew out two lapped pages someway, the upper paper is conveyed by the feed roller and the lower paper stays due to the rotation resistant force of the retard roller because the friction force between papers is smaller than the rotation resistance force of the retard roller and then the multiple paper feed can be prevented.


Figure 2-1-1 Cassette paper feed section

1. Pickup roller
2. Paper feed roller
3. Feed holder
4. Retard roller
5. Retard holder
6. Bottom plate
7. Retard guide
8. Cassette base


Figure 2-1-2 Cassette paper feed section block diagram

## (2) MP tray paper feed section

The MP tray can contain about 100 pages. Feeding is performed by the rotation of the MP tray feed roller from the MP tray. Function of the MP tray friction pad prevents papers from multiple feeding.


Figure 2-1-3 MP tray paper feed section

1. MP paper feed roller
2. Bottom plate
3. MP tray frame
4. MPF base
5. MP tray cover


Figure 2-1-4 MP tray paper feed section block diagram

## (3) Paper conveying section

Paper conveying section consists of the parts shown in the following illustration and conveys papers from the paper cassette or the MP tray to the transfer/separation section when papers are fed. Paper by feeding or refeeding is conveyed by the middle roller to the position where the registration sensor (RS) is turned on, and then sent to the transfer/separation section by the upper registration roller and lower registration roller.


Figure 2-1-5 Paper conveying section

| 1. Middle roller | 5. Registration sensor (RS) |
| :--- | :--- |
| 2. Feed DU pulley | 6. Actuator (registration sensor) |
| 3. Feed frame | 7. Lower registration roller |
| 4. Registration upper guide | 8. Upper registration roller |



Figure 2-1-6 Paper conveying section block diagram

## 2-1-2 Drum section

The drum unit includes a photoconductive drum, eraser lamp, cleaning blade and, a main charger unit. The drum unit is removable with the main charger unit.


Figure 2-1-7 Drum section

1. Drum
2. Main charger case
3. Charger cleaning roller
4. Main charger roller


Figure 2-1-8 Drum section block diagram

## 2-1-3 Optical section

(1) Scanner unit


Figure 2-1-9 Scanner unit

1. ISU top frame
2. ISU belt
3. ISU bottom frame
4. ISU shaft
5. Contact glass
6. ISU gear $63 / 32$
7. DP contact glass
8. ISU motor
9. Size indicator plate
10. Image scanner unit (ISU)

## (2) Image scanner unit (ISU)

The original image is illuminated by the LED and scanned by the CCD image sensor in the CCD PWB (CCDPWB) via the four mirrors and ISU lens, the reflected light being converted to an electrical signal. If a document processor (DP) is used, the image scanner unit stops at the position of the DP contact glass and scans sequentially one row of the image on the original in synchronization with the moving timing of the original in the sub scan direction by driving the DP.


Figure 2-1-10 Image scanner unit (ISU)

1. Lamp mount
2. Mirror D
3. ISU housing
4. ISU lens
5. ISU reflector
6. Transparent material
7. Mirror A
8. Mirror B
9. Mirror C
10. CCD PWB (CCDPWB)
11. Inverter PWB (INPWB)
12. Home position sensor (HPS)
13. ISU shaft


Figure 2-1-11 Scanner unit block diagram

## (3) Laser scanner unit

The charged surface of the drum is then scanned by the laser beam from the laser scanner unit. The laser beam is dispersed as the polygon motor (PM) revolves to reflect the laser beam over the drum. Various lenses and mirror are housed in the laser scanner unit, adjust the diameter of the laser beam, and focalize it at the drum surface.


Figure 2-1-12 Laser scanner unit

1. Polygon motor (PM)
2. $f-\theta$ sub lens
3. f- $\theta$ main lens
4. Direction change mirror
5. Protective glass


Figure 2-1-13 Laser scanner unit block diagram

## 2-1-4 Developing section

The latent image constituted on the drum is developed into a visible image. The developing roller contains a 3-pole (S-NS) magnet roller and an aluminum cylinder rotating around the magnet roller. Toner attracts to the magnet sleeve since it is powdery ink made of black resin bound to iron particles. Developing blade, magnetized by magnet, is positioned approximately 0.3 mm above the magnet sleeve to constitute a smooth layer of toner in accordance with the magnet sleeve revolution.
The developing roller is applied with the AC-weighted, positive DC power source. Toner on the magnet sleeve is given a positive charge. The positively charged toner is then attracted to the areas of the drum which was exposed to the laser light. (The gap between the drum and the magnet sleeve is approximately 0.32 mm .) The non-exposed areas of the drum repel the positively charged toner as these areas maintain the positive charge.
The developing roller is also AC-biased to ensure contrast in yielding by compensating the toner's attraction and repelling action during development.


Figure 2-1-14 Developing section

1. Developing blade
2. Blade magnet
3. Developing roller
4. Developer case
5. DLP screw A
6. DLP screw B
7. Toner container
8. Sleeve cover
9. Developer lid


Figure 2-1-15 Developing section block diagram

## 2-1-5 Transfer/Separation section

The image developed by toner on the drum is transferred onto the paper because of the electrical attraction between the toner itself and the transfer roller. The transfer roller is negatively biased so that the positively charged toner is attracted onto the paper while it is pinched by the drum and the transfer roller.


Figure 2-1-16 Transfer/Separation section

1. Transfer roller
2. Paper chute guide
3. Separation brush


Figure 2-1-17 Transfer/Separation section block diagram

## 2-1-6 Cleaning section

After the transferring process, the drum needs to be physically cleaned of toner which is residual after the development process. The cleaning blade is constantly pressed against the drum and scrapes the residual toner off to the cleaning roller. The waste toner is collected at the output end of the sweep roller and sent to the waste toner box.
After the drum is physically cleaned, it then must be cleaned to the electrically neutral state. This is necessary to erase any residual positive charge, ready to accept the uniform charge for the next print process. The residual charge is canceled by exposing the drum to the light emitted from the cleaning lamp (CL). This lowers the electrical conductivity of the drum surface making the residual charge on the drum surface escape to the ground.


Figure 2-1-18 Cleaning section

1. Cleaning blade
2. Cleaning roller
3. Sweep roller
4. Drum frame
5. Cleaning lamp (CL)


Figure 2-1-19 Cleaning section block diagram

## 2-1-7 Fuser section

The toner on the paper is molten and pressed into the paper as it passes between the heat roller and the press roller in the fuser unit.
The heat roller has a fuser heater ( FH ) inside which continuously turns on and off by the fuser thermistor ( FTH ) to maintain the constant temperature onto the heat roller surface.
Should the temperature of the heat roller exceed the predetermined value, the fuser thermostat (FTS) is activated to effectively disconnect the fuser heater (FH) from power.
Fuser temperature is optimized to the paper type. The heat roller is resin coated by florin to prevent toner from accumulating on the roller after a long run. Care must be taken while handling the heat roller not to scratch the roller surface as doing so may result in print problems. The heat roller has four separators (claws) which are continuously in contact with its surface. These separators (claws) prevent the paper on which toner has been fused from being wound around the heat roller causing paper jam.
The press roller is made of the heat-resistant silicone rubber. This roller is used to strongly press the paper towards the heat roller by means of press springs.


Figure 2-1-20 Fuser section

1. Fuser heater (FH)
2. Heat roller
3. Press roller
4. Fuser upper frame
5. Fuser lower frame
6. Separators
7. Eject pulley
8. Eject roller
9. Feed guide
10. Actuator (eject sensor)
11. Fuser thermostat (FTS)
12. Fuser thermistor 1 ( FTH 1 )
13. Fuser thermistor 2 (FTH2)


Figure 2-1-21 Fuser section block diagram

## 2-1-8 Eject/Rear unit section

Eject/Rear unit section transports the paper which passed the fuser unit towards the top tray, face up tray or duplex conveying section.


Figure 2-1-22 Eject/Rear unit section

1. Face down upper roller
2. Face up roller
3. Eject FD pulley
4. Eject FU pulley
5. Actuator (paper full sensor)
6. FD cover
7. Face up guide
8. Feed FD pulley
9. Actuator (duplex sensor)
10. Face down lower roller
11. Vertical guide
12. DU guide
13. Paper eject guide
14. Feed DU pulley
15. Rear cover


Figure 2-1-23 Eject/rear unit section block diagram

## 2-1-9 Duplex conveying section

Duplex conveying section consists of conveying path which sends the paper sent from the eject/rear unit section to the paper feed/conveying section when duplex printing.


Figure 2-1-24 Duplex conveying section

1. DU roller
2. DU feed pulley
3. DU base
4. DU lower guide
5. Actuator (duplex jam sensor)
6. Feed upper guide


Figure 2-1-25 Duplex conveying section block diagram

## 2-1-10 Document processor

## (1) Original feed section

The original feed section consists of the parts shown in figure. An original placed on the original table is conveyed to the original conveying section. Original is fed by the rotation of the DP forwarding pulley and DP feed pulley.


Figure 2-1-26 Original feed section

]

Figure 2-1-27 Original feed section block diagram

## (2) Original conveying section

The original conveying section consists of the parts shown in figure. A conveyed original is scanned by the optical section (CCD) of main machine when it passes through the DP contact glass of main machine.


Figure 2-1-28 Original conveying section


Figure 2-1-29 Original conveying section block diagram

## (3) Original switchback/eject sections

The original switchback/eject sections consists of the parts shown in figure. An original of which scanning is complete is ejected to the original eject table by the eject roller. In the case of duplex switchback scanning, an original is conveyed temporarily to the switchback tray and conveyed again to the original conveying section by the switchback roller.


Figure 2-1-30 Original switchback/eject sections

1. Conveying roller $B$
2. Original eject table
3. Conveying pulley
4. Switchback guide
5. DP base
6. Switchback roller
7. Eject roller
8. Switchback pulley
9. Eject pulley
10. Switchback pulley mount
11. PF housing
12. Switchback tray


Figure 2-1-31 Original switchback/eject sections block diagram

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## 2-2-1 Electrical parts layout

## (1) PWBs



Figure 2-2-1 PWBs

1. Main PWB (MPWB)

Controls the software such as the print data processing and provides the interface with computers.
2. Engine PWB (EPWB)............................

Controls printer hardware such as high voltage/bias output control, paper conveying system control, and fuser temperature control, etc.
3. Power source PWB (PSPWB) .............. After full-wave rectification of AC power source input, switching for converting to 24 V DC for output. Controls the fuser heater.
4. Operation panel PWB (OPPWB) .......... Consists the LCD, LED indicators and key switches.
5. Connect-R PWB (CPWB-R)................. Interconnects the engine PWB and the electrical parts.
6. Connect-L PWB (CPWB-L)................... Interconnects the engine PWB and the electrical parts.
7. Relay PWB (RYPWB) .......................... Interconnects the power source PWB and the fuser heater.
8. Drum PWB (DRPWB) .......................... Relays wirings from electrical components on the drum unit. Drum individual information in EEPROM storage.
9. Developing PWB (DEVPWB)................ Relays wirings from electrical components on the developing unit.
10. APC PWB (APCPWB) Generates and controls the laser beam.
11. PD PWB (PDPWB) .............................. Controls horizontal synchronizing timing of laser beam.
12. LED drive PWB (LEDDRPWB) ............. Controls the LED.
13. LED PWB (LEDPWD) ........................... Controls the LED.
14. CCD PWB (CCDPWB).......................... Reads the image of originals.
15. FAX control PWB (FCPWB)*................. Modulates, demodulates, compresses, decompresses and smoothes out image data, and converts resolution of image data.
*: Only 4in1 model (with FAX)

List of correspondences of PWB names

| No. | Name used in service manual | Name used in parts list |
| :---: | :--- | :--- |
| 1 | Main PWB (MPWB) | PARTS MAIN PWB ASSY EU SP |
| 2 | Engine PWB (EPWB) | PARTS ENGINE PWB ASSY SP |
| 3 | Power source PWB (PSPWB) | PARTS SWITCHING REGULATOR (U) SP *1 |
| 3 | Power source PWB (PSPWB) | PARTS SWITCHING REGULATOR (E) SP *2,*3 |
| 4 | Operation panel PWB (OPPWB) | - |
| 5 | Connect-R PWB (CPWB-R) | P.W.BOARD ASSY CONNECT-R |
| 6 | Connect-L PWB (CPWB-L) | P.W.BOARD ASSY CONNECT-L |
| 7 | Relay PWB (RYPWB) | P.W.BOARD ASSY RELAY |
| 8 | Drum PWB (DRPWB) | - |
| 9 | Developer PWB (DEVPWB) | - |
| 10 | APC PWB (APCPWB) | - |
| 11 | PD PWB (PDPWB) | - |
| 12 | LED drive PWB (LEDDRPWB) | - |
| 13 | LED PWB (LEDPWB) | - |
| 14 | CCD PWB (CCDPWB) | - |
| 15 | FAX control PWB (FCPWB) | PARTS FAX UNIT(U) SP *1 |
| 15 | FAX control PWB (FCPWB) | PARTS FAX UNIT(E) SP *2 |
| 15 | FAX control PWB (FCPWB) | PARTS FAX UNIT(AS) SP *3 |

*1: 120V
*2: 220V
*3: 240V

## (2) Switches and sensors



Figure 2-2-2 Switches and sensors

1. Main power switch (MSW)
2. Interlock switch (ILSW)
3. Cassette size switch (CSSW)
4. Paper sensor 1 (PS1)
5. Paper sensor 2 (PS2)
6. Lift sensor (LS).................................... Detects activation of upper limit of the bottom plate in the paper cassette.
7. Registration sensor (RS)....................... Detects the timing of primary feeding.
8. MP paper sensor (MPPS) ..................... Detects the presence of paper on the MP tray.
9. Eject sensor (ES) ................................. Detects paper jam in the fuser unit.
10. Paper full sensor (PFS)........................ Detects whether the face down tray is full.
11. Duplex jam sensor (DUJS) ................... Detects paper jam in the duplex conveying section.
12. Duplex sensor (DUS) ........................... Detects paper jam in the rear unit.
13. Toner sensor (TS) ................................ Detects the toner in the toner container.
14. Waste toner sensor (WTS).................... Detects the waste toner box being full.
15. Envelope switch-R (EVSW-R)
. Detects the position of the envelope switch (right).
16. Envelope switch-L (EVSW-L).

Detects the position of the envelope switch (left).
17. Envelope feeder switch (EVFSW).
. Detects optional envelope feeder.
18. Fuser unit switch (FUSW) ..................... Detects open/close rear unit (fuser unit).
19. Temperature sensor (TEMS

Detects the ambient temperature and absolute humidity.
20. Fuser thermistor 1 (FTH1)

Measures the heat roller temperature.
21. Fuser thermistor 2 (FTH2)

Measures the heat roller (center) temperature.
22. Home position sensor (HPS)

Detects the ISU in the home position.

## (3) Motors



Figure 2-2-3 Motors


## (4) Other electrical components



Figure 2-2-4 Other electrical components

1. Paper feed clutch (PFCL) ...................... Controls the paper cassette paper feed.
2. Registration clutch (RCL)................. Controls the secondary paper feed.
3. Middle feed clutch (MCL)................. Controls the paper conveying at the conveying section.
4. Duplex clutch (DUCL)..................... Controls the paper conveying at the duplex conveying section.
5. MP solenoid (MPSOL)..................... Controls the primary paper feed from the MP tray.
6. Developing solenoid (DEVSOL)......... Controls the developing unit drive.
7. Feedshift solenoid (FSSOL)............... Switches the output stack between face up and face down.
8. Cleaning lamp (CL)................................iminates the residual electrostatic charge on the drum.
9. Fuser heater (FH) ........................... Heats the heat roller.
10. Fuser thermostat (FTS).................... Shuts off the power source to the fuser heater lamp when the heat
roller reaches extremely high temperature.

## (5) Document processor



Figure 2-2-5 Document processor

1. DP drive PWB (DPDPWB).................... Consists the solenoids and clutch driver circuit and wiring relay
2. DP original sensor (DPOS) ................... Detects the presence of an original.
3. DP timing sensor (DPTS)..................... Detects the original scanning timing.
4. DP open/close sensor (DPOCS)........... Detects the opening/closing of the DP.
5. DP paper feed motor (DPPFM)............. Drives the original feed section.
6. DP paper feed clutch (DPPFCL)........... Controls the drive of the forwarding pulley and feed pulley.
7. DP switchback solenoid (DPSBSOL).... Operates the switchback guide.
8. DP pressure solenoid (DPPRSOL)....... Operates the switchback pulley.

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## 2-3-1 Power source PWB



Figure 2-3-1 Power source PWB silk-screen diagram

| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC101 <br> Connected to AC inlet and main power switch | 1 2 | LIVE <br> NEUTRAL | 1 | $\begin{aligned} & \hline 120 \mathrm{~V} \mathrm{AC} \\ & 220-240 \mathrm{~V} \mathrm{AC} \\ & 120 \mathrm{~V} \mathrm{AC} \\ & 220-240 \mathrm{~V} \mathrm{AC} \end{aligned}$ | AC power input <br> AC power input |
| YC102 <br> Connected to relay PWB | $\begin{aligned} & 1 \\ & 2 \\ & 3 \end{aligned}$ | COMMON1 <br> N.C <br> LIVE | 0 <br> 0 | $\begin{aligned} & 120 \mathrm{~V} \mathrm{AC/0V} \\ & 220-240 \mathrm{~V} \mathrm{AC} / 0 \mathrm{~V} \\ & - \\ & 120 \mathrm{~V} \text { AC220-240 } \\ & \mathrm{V} \text { AC } \end{aligned}$ | FH: On/Off <br> Not used <br> AC power to RYPWB |
| YC103 | 1 | +5V1 | 0 | 5 V DC | 5 V DC power to CPWB-L |
| Connected to connect-L PWB | $\begin{gathered} 2 \\ 3 \\ 4 \\ 5 \\ 6 \\ 7 \\ 8 \\ 9 \\ 10 \\ 11 \\ 12 \\ 13 \\ 14 \\ 15 \\ 16 \\ 17 \end{gathered}$ | $+5 \mathrm{~V} 1$ <br> $+5 \mathrm{~V} 1$ <br> +24V1 <br> HUNITN <br> HANDSN <br> N.C. <br> HEATONN1 <br> zCROSS <br> SWSLEEPN <br> $+24 \mathrm{~V} 2$ <br> GND <br> GND <br> GND <br> GND <br> $+24 \mathrm{~V} 2$ <br> $+24 \mathrm{~V} 2$ | 0 0 0 0 0 0 - 1 0 1 0 - - - - 0 0 | $5 \vee D C$ $5 \vee D C$ $24 \vee D C$ $0 / 5 \vee D C$ $0 / 5 \vee D C$ - $0 / 5 \vee D C$ $0 / 5 \vee D C$ (pulse) $0 / 5 \vee D C$ $24 \vee D C$ - - - - $24 \vee D C$ $24 V D C$ | 5 V DC power to CPWB-L <br> 5 V DC power to CPWB-L <br> 24 V DC power to CPWB-L <br> EVFSW: On/Off <br> MPPS: On/Off <br> Not used <br> FH: On/Off <br> Zero-cross signal <br> Sleep mode signal: On/Off <br> 24 V DC power to CPWB-L (via ILSW) <br> Ground <br> Ground <br> Ground <br> Ground <br> 24 V DC power to CPWB-L (via ILSW) <br> 24 V DC power to CPWB-L (via ILSW) |

## 2-3-2 Engine PWB



Figure 2-3-2 Engine PWB silk-screen diagram

| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC5 | 1 | OPSDO | 0 | 0/5 V DC (pulse) | Serial communication data signal output |
| Connected to connect-L PWB | 2 | +24V2 | 1 | 24 V DC | 24 V DC power from CPWB-L (via ILSW) |
|  | 3 | +24V2 | 1 | 24 V DC | 24 V DC power from CPWB-L (via ILSW) |
|  | 4 | GND | - | - | Ground |
|  | 5 | GND | - | - | Ground |
|  | 6 | GND | - | - | Ground |
|  | 7 | GND | - | - | Ground |
|  | 8 | GND | - | - | Ground |
|  | 9 | +24V1 | 1 | 24 V DC | 24 V DC power from CPWB-L |
|  | 10 | +5V1 | 1 | 5 V DC | 5 V DC power from CPWB-L |
|  | 11 | +5V1 | 1 | 5 V DC | 5 V DC power from CPWB-L |
|  | 12 | +5V1 | 1 | 5 V DC | 5 V DC power from CPWB-L |
|  | 13 | +5V2 | 0 | 5 V DC | 5 V DC power to CPWB-L |
| YC7 | 1 | GND | - | - | Ground |
| Connected to lift sensor | 2 | LIFTSEN | 1 | 0/5 V DC | LS: On/Off |
|  | 3 | +5V2 | 0 | 5 V DC | 5 V DC power to LS |
| YC9 | 1 | WETCLK2 | 0 | 0/5 V DC (pulse) | TEMS clock signal |
| Connected to connect-R PWB |  |  | 1 | Analog | TEMS detection voltage (humidity) |
|  | 2 | WETCLK1 | 0 | 0/5 V DC (pulse) | TEMS clock signal |
|  | 3 | +5V1 | O | 5 V DC | 5 V DC power to CPWB-R |
|  | 4 | AIRTEMP | 1 | Analog | TEMS detection voltage (temperature) |
|  | 5 | RFANDRN | 0 | 0/12/24 V DC | RFM: Full speed/Half speed/Off |
|  | 6 | +24V1 | 0 | 24 V DC | 24 V DC power to CPWB-R |
|  | 7 | MPFDRN | $\bigcirc$ | 0/24 V DC | MPSOL: On/Off |
|  | 8 | OUTB2 | $\bigcirc$ | 0/24 V DC (pulse) | SBM drive control signal |
|  | 9 | OUTB1 | 0 | 0/24 V DC (pulse) | SBM drive control signal |
|  | 10 | OUTA2 | 0 | 0/24 V DC (pulse) | SBM drive control signal |
|  | 11 | OUTA1 | $\bigcirc$ | 0/24 V DC (pulse) | SBM drive control signal |
|  | 12 | GND | - |  | Ground |
| YC11 | 1 | +24V4 | 0 | 24 V DC | 24 V DC power to DRM |
| Connected to drum motor | 2 | GND | - |  | Ground |
|  | 3 | DMOTRDYN | 1 | 0/5 V DC | DRM ready signal |
|  | 4 | DMOTCLK | 0 | 0/5 V DC (pulse) | DRM clock signal |
|  | 5 | DMOTONN | $\bigcirc$ | 0/5 V DC | DRM: On/Off |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC12 | 1 | POLRDYN | 1 | 0/5 V DC | PM ready signal |
| Connected to main PWB | 2 | POLONN | $\bigcirc$ | 0/5 V DC | PM: On/Off |
|  | 3 | OUTPEN | $\bigcirc$ | 0/5 V DC | Laser output enable signal |
|  | 4 | PDMASKN | 0 | 0/5 V DC | Horizontal synchronizing signal |
|  | 5 | SBSY | 0 | 0/5 V DC | Serial busy signal |
|  | 6 | SDIR | $\bigcirc$ | 0/5 V DC | Serial communication direction change signal |
|  | 7 | EGIRN | 0 | 0/5 V DC | Engine interruption signal |
|  | 8 | EGSI | 1 | 0/5 V DC (pulse) | Serial communication data signal input |
|  | 9 | EGSO | $\bigcirc$ | 0/5 V DC (pulse) | Serial communication data signal output |
|  | 10 | SCKN | 1 | 0/5 V DC (pulse) | Serial communication clock signal |
|  | 11 | RESETN | 0 | 0/5 V DC | Reset signal |
|  | 12 | +24V5 | 0 | 24 V DC | 24 V DC power to MPWB |
|  | 13 | +5V1 | 0 | 5 V DC | 5 V DC power to MPWB |
|  | 14 | +5V1 | 0 | 5 V DC | 5 V DC power to MPWB |
|  | 15 | GND | - |  | Ground |
|  | 16 | +5V1 | 0 | 5 V DC | 5 V DC power to MPWB |
|  | 17 | GND | - |  | Ground |
|  | 18 | GND | - |  | Ground |
|  | 19 | GND | - |  | Ground |
|  | 20 | +24V4 | 0 | 24 V DC | 24 V DC power to MPWB |
| YC15 | 1 | +5V1 <br> FFANDRN | $\begin{aligned} & 0 \\ & 0 \end{aligned}$ | $\begin{aligned} & 5 \mathrm{~V} D C \\ & 0 / 2.5 / 5 \vee D C \end{aligned}$ | 5 V DC power to FFM <br> FFM: Full speed/Half speed/Off |
| Connected to feed fan motor | 2 |  |  |  |  |
| YC501 | 1 | +24V4 | 0 | 24 V DC | 24 V DC power to MM |
| Connected to main motor | 2345 | GND | - |  | Ground |
|  |  | MMOTONN | 0 | 0/5 V DC | MM ready signal |
|  |  | MMOTRDYN | 1 | 0/5 V DC | MM clock signal |
|  |  | MMOTCLK | $\bigcirc$ | 0/5 V DC (pulse) | MM: On/Off |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC502 | 1 | LMOTON | 0 | 0/24 V DC | LM: On/Off |
| Connected to connect-R PWB | 2 | DUDRN | $\bigcirc$ | $0 / 24 \mathrm{~V}$ DC | DUCL: On/Off |
|  | 3 | DLPDRN | 0 | 0/24 V DC | DEVSOL: On/Off |
|  | 4 | MIDDRN | $\bigcirc$ | 0/24 V DC | MCL: On/Off |
|  | 5 | +24V2 | 0 | 24 V DC | 24 V DC power to CPWB-R |
|  | 6 | +24V2 | 0 | 24 V DC | 24 V DC power to CPWB-R |
|  | 7 | REGDRN | $\bigcirc$ | $0 / 24 \mathrm{~V}$ DC | RCL: On/Off |
|  | 8 | FEEDDRN | 0 | $0 / 24 \mathrm{~V}$ DC | PFCL: On/Off |
|  | 9 | EXITFAN | $\bigcirc$ | $0 / 24$ V DC | EFM: On/Off |
| YC503 | 1 | NC | - | - | Not used |
| Connected to connect-L PWB | 2 | HEATONN1 | 0 | 0/5 V DC | FH: On/Off |
|  | 3 | ZCROSS | 1 | 0/5 V DC (pulse) | Zero-cross signal |
|  | 4 | SWSLEEPN | $\bigcirc$ | 0/5 V DC | Sleep mode signal: On/Off |
|  | 5 | HANDSN | 1 | 0/5 V DC | MPPS: On/Off |
|  | 6 | HPAP | 1 | 0/5 V DC | EVFSW: On/Off |
|  | 7 | SWFAN | $\bigcirc$ | 0/24 V DC | PSFM: On/Off |
|  | 8 | CASET | 1 | Analog | CSSW detection voltage |
|  | 9 | TNMOT | 0 | 0/24 V DC | TM: On/Off |
|  | 10 | TNLEVEL | 1 | Analog | TS detection voltage |
| YC504 | 1 | OPSDI | 1 | 0/5 V DC (pulse) | Serial communication data signal input |
| Connected to connect-L PWB | 2 | OPSEL2 | $\bigcirc$ | 0/5 V DC | Paper feeder select signal (2) |
|  | 3 | OPSEL1 | $\bigcirc$ | 0/5 V DC | Paper feeder select signal (1) |
|  | 4 | OPSELO | $\bigcirc$ | 0/5 V DC | Paper feeder select signal (0) |
|  | 5 | OPRDYN | 1 | 0/5 V DC | Paper feeder ready signal |
|  | 6 | OPSCLK | $\bigcirc$ | 0/5 V DC (pulse) | Serial communication clock signal |
|  | 7 | WTNLEDN | 0 | 0/5 V DC (pulse) | WTS (light emission) control signal |
|  | 8 | ERASER | $\bigcirc$ | 24/0 V DC | CL: On/Off |
|  | 9 | EEDIo | I/O | 0/5 V DC (pulse) | DRPWB EEPROM data signal |
|  | 10 | EECLK | $\bigcirc$ | 0/5 V DC (pulse) | DRPWB clock signal |
|  | 11 | LFANDRN | $\bigcirc$ | 0/12/24 V DC | LFM: Full speed/Half speed/Off |
|  | 12 | WTNFUL | 1 | 0/5 V DC (pulse) | WTS detection signal |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC506 | 1 | FUSER-L | 1 | 2 to 5 V DC | EVSW-L detection voltage |
| Connected to fuser unit | 2 | FUSER-R | 1 | 2 to 5 V DC | EVSW-R detection voltage |
|  | 3 | +5V1 | 0 | 5 V DC | 5 V DC power to fuser unit |
|  | 4 | THERM3 | - | - | Not used |
|  | 5 | +5V2 | 0 | 5 V DC | 5 V DC power to ES |
|  | 6 | EXITPAP | 1 | 0/5 V DC | ES: On/Off |
|  | 7 | GND | - | - | Ground |
|  | 8 | THERM1 | 1 | Analog | FTH1 detection voltage |
|  | 9 | +5V1 | 0 | 5 V DC | 5 V DC power to FTH1 |
|  | 10 | FDDRN | 0 | 0/24 V DC | FSSOL: On/Off |
|  | 11 | +24V2 | 0 | 24 V DC | 24 V DC power to FSSOL |
|  | 12 | FUDRN | 0 | 0/24 V DC | FSSOL: On/Off |
|  | 13 | +5V2 | 0 | 5 V DC | 5 V DC power to DUS |
|  | 14 | DUPAP | 1 | 0/5 V DC | DUS: On/Off |
|  | 15 | GND | - | - | Ground |
|  | 16 | +5V1 | 0 | 5 V DC | 5 V DC power to FTH2 |
|  | 17 | THERM2 | 1 | Analog | FTH2 detection voltage |

## 2-3-3 Main PWB



Figure 2-3-3 Main PWB silk-screen diagram

| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC1 | A1 | NC | - | - | Not used |
| Connected to FAX control PWB | B1 | NC | - | - | Not used |
|  | A2 | NC | - | - | Not used |
|  | B2 | TXDREQ | 1 | $0 / 3.3 \vee$ DC | Transmission DMA request signal |
|  | A3 | AUDIO | 1 | $0 / 3.3 \vee$ DC | Audio signal |
|  | B3 | 3.3 V | 0 | 3.3 V DC | 3.3 V DC power output |
|  | A4 | 3.3 V | $\bigcirc$ | 3.3 V DC | 3.3 V DC power output |
|  | B4 | A15 | 0 | 0/3.3 V DC (pulse) | Address bus signal |
|  | A5 | GND | - | - | Ground |
|  | B5 | A14 | 0 | 0/3.3 V DC (pulse) | Address bus signal |
|  | A6 | A13 | $\bigcirc$ | 0/3.3 V DC (pulse) | Address bus signal |
|  | B6 | A12 | $\bigcirc$ | 0/3.3 V DC (pulse) | Address bus signal |
|  | A7 | A11 | $\bigcirc$ | 0/3.3 V DC (pulse) | Address bus signal |
|  | B7 | A10 | 0 | 0/3.3 V DC (pulse) | Address bus signal |
|  | A8 | A9 | 0 | 0/3.3 V DC (pulse) | Address bus signal |
|  | B8 | A8 | $\bigcirc$ | 0/3.3 V DC (pulse) | Address bus signal |
|  | A9 | GND | - | - | Ground |
|  | B9 | A7 | 0 | 0/3.3 V DC (pulse) | Address bus signal |
|  | A10 | A6 | $\bigcirc$ | 0/3.3 V DC (pulse) | Address bus signal |
|  | B10 | A5 | $\bigcirc$ | 0/3.3 V DC (pulse) | Address bus signal |
|  | A11 | A4 | 0 | 0/3.3 V DC (pulse) | Address bus signal |
|  | B11 | A3 | $\bigcirc$ | 0/3.3 V DC (pulse) | Address bus signal |
|  | A12 | A2 | 0 | 0/3.3 V DC (pulse) | Address bus signal |
|  | B12 | A1 | $\bigcirc$ | 0/3.3 V DC (pulse) | Address bus signal |
|  | A13 | GND | - | - | Ground |
|  | B13 | 3.3 V | - | 3.3 V DC | $3.3 \vee$ DC power output |
|  | A14 | OP2IFN | 0 | 0/3.3 V DC | Select signal |
|  | B14 | OP2ACKN | 1 | 0/3.3 V DC (pulse) | OP2ACKN signal |
|  | A15 | OP2IRN | 1 | 0/3.3 V DC | Interruption signal |
|  | B15 | 5 V | - | 5 V DC | 5 V DC power output |
|  | A16 | RDY | 0 | 0/3.3 V DC | Ready signal |
|  | B16 | RXDREQ | 1 | 0/3.3 V DC | Reception DMA request signal |
|  | A17 | GND | - | - | Ground |
|  | B17 | RXDMACKN | 0 | 0/3.3 V DC (pulse) | Reception DMAACK signal |
|  | A18 | IORN | $\bigcirc$ | 0/3.3 V DC | Read enable signal |
|  | B18 | IOWN | $\bigcirc$ | $0 / 3.3 \vee$ DC | Write enable signal |
|  | A19 | RESETN | $\bigcirc$ | 0/3.3 V DC | Reset signal |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC1 | B19 | TXDMAACKN | 1 | 0/3.3 V DC | Transmission DMAACK signal |
| Connected to FAX control PWB | A20 | D15 | I/O | 0/3.3 V DC (pulse) | Data bus signal |
|  | B20 | D14 | I/O | 0/3.3 V DC (pulse) | Data bus signal |
|  | A21 | GND | - | - | Ground |
|  | B21 | D13 | I/O | 0/3.3 V DC (pulse) | Data bus signal |
|  | A22 | D12 | I/O | 0/3.3 V DC (pulse) | Data bus signal |
|  | B22 | D11 | I/O | 0/3.3 V DC (pulse) | Data bus signal |
|  | A23 | D10 | I/O | 0/3.3 V DC (pulse) | Data bus signal |
|  | B23 | D9 | I/O | 0/3.3 V DC (pulse) | Data bus signal |
|  | A24 | D8 | I/O | 0/3.3 V DC (pulse) | Data bus signal |
|  | B24 | D7 | I/O | 0/3.3 V DC (pulse) | Data bus signal |
|  | A25 | GND | - | - | Ground |
|  | B25 | D6 | I/O | 0/3.3 V DC (pulse) | Data bus signal |
|  | A26 | D5 | I/O | 0/3.3 V DC (pulse) | Data bus signal |
|  | B26 | D4 | I/O | 0/3.3 V DC (pulse) | Data bus signal |
|  | A27 | D3 | I/O | 0/3.3 V DC (pulse) | Data bus signal |
|  | B27 | D2 | I/O | 0/3.3 V DC (pulse) | Data bus signal |
|  | A28 | D1 | I/O | 0/3.3 V DC (pulse) | Data bus signal |
|  | B28 | D0 | I/O | 0/3.3 V DC (pulse) | Data bus signal |
|  | A29 | GND | - | - | Ground |
|  | B29 | NC | - | - | Not used |
|  | A30 | NC | - | - | Not used |
|  | B30 | NC | - | - | Not used |
| YC3 | 1 | VBUS | O | 5 V DC | 5 V DC power output |
| Connected to USB | 2 | DATA- | I/O | - | USB data signal |
|  | 3 | DATA+ | I/O | - | USB data signal |
|  | 4 | GND | - |  | Ground |
| YC4 | 1 | TCT | 0 | 3.3 V DC | 3.3 V DC power output |
| Connected to ethernet/USB | 2 | TD+ | 0 | 0/3.3 V DC (pulse) | Transmission data |
|  | 3 | TD- | 0 | 0/3.3 V DC (pulse) | Transmission data |
|  | 4 | RD+ | 1 | 0/3.3 V DC (pulse) | Received data |
|  | 5 | RD- | 1 | 0/3.3 V DC (pulse) | Received data |
|  | 6 | RCT | 0 | 3.3 V DC | 3.3 V DC power output |
|  | 7 | 100B_LED_K | - | - | 100 Base/10 Base display |
|  | 8 | 100B_LED_A | - | - | 100 Base/10 Base display |
|  | 9 | LINK_LED_K | - | - | LINK LED |
|  | 10 | LINK_LED_A | - | - | LINK LED |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC4 | U1 | VBUS | $\bigcirc$ | 5 V DC | 5 V DC power output |
| Connected to ethernet/USB | U2 | DATA- | I/O | - | USB data signal |
|  | U3 | DATA+ | I/O | - | USB data signal |
|  | U4 | GND | - | - | Ground |
| YC7 | 1 | GND | - | - | Ground |
| Connected to operation panel PWB | 2 | PANCTS | 1 |  | Transmitting enable signal |
|  | 3 | PANRTS | 0 |  | Receiving enable signal |
|  | 4 | +3.3V | 0 | 3.3 V DC | 3.3 V DC power to OPPWB |
|  | 5 | PANRXD | 0 | 0/3.3 V DC (pulse) | OPPWB received data |
|  | 6 | PANTXD | 1 | 0/3.3 V DC (pulse) | OPPWB transmission data |
|  | 7 | FPRSTN | $\bigcirc$ | 0/3.3 V DC | OPPWB reset signal |
|  | 8 | GND | - | - | Ground |
|  | 9 | POWERKEY | 1 | $0 / 3.3 \vee$ DC | Power key input signal |
|  | 10 | +5V1 | - | 5 V DC | 5 V DC power output |
| YC8 | 1 | LAMP | 0 | 0/24 V DC | EL drive signal |
| Connected to CCD PWB | 2 | NC | - | - | Not used |
|  | 3 | GND | - | - | Ground |
|  | 4 | GND | - | - | Ground |
|  | 5 | HPSW | 1 | 0/3.3 V DC | HPS: On/Off |
|  | 6 | +3.3V | $\bigcirc$ | 3.3 V DC | $3.3 \vee$ DC power to CCDPWB |
|  | 7 | GND | - | - | Ground |
|  | 8 | CCDRSN | 0 | LVDS | CCD reset signal |
|  | 9 | CCDRSP | $\bigcirc$ | LVDS | CCD reset signal |
|  | 10 | GND | - | - | Ground |
|  | 11 | CCDCLPP | 0 | LVDS | CCD clamp signal |
|  | 12 | CCDCLPN | $\bigcirc$ | LVDS | CCD clamp signal |
|  | 13 | GND | - | - | Ground |
|  | 14 | CCDPH1N | O | LVDS | CCD shift register clock signal |
|  | 15 | CCDPH1P | $\bigcirc$ | LVDS | CCD shift register clock signal |
|  | 16 | GND | - | - | Ground |
|  | 17 | CCDPH2P | O | LVDS | CCD shift register clock signal |
|  | 18 | CCDPH2N | $\bigcirc$ | LVDS | CCD shift register clock signal |
|  | 19 | GND | - | - | Ground |
|  | 20 | CCDSH | 0 | 0/3.3 V DC | CCD shift gate signal |
|  | 21 | CCDSW | $\bigcirc$ | 0/3.3 V DC | CCD color/BW change signal |
|  | 22 | GND | - | - | Ground |
|  | 23 | CCDDATAR | 1 | Analog | CCD image output signal (R) |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC8 | 24 | CCDDATAG |  | - | Ground |
| Connected to CCD PWB | 25 |  | 1 | Analog | CCD image output signal (G) |
|  | 26 | GND | - | - | Ground |
|  | 27 | CCDDATAB | 1 | Analog | CCD image output signal (B) |
|  | 28 | GND | - | - | Ground |
|  | 29 | +12V | 0 | DC12V | 12 V DC power to CCDPWB |
|  | 30 | GND | - | - | Ground |
|  | 31 | +5V1 | 0 | 5 V DC | 5 V DC power to CCDPWB |
|  | 32 | +5V1 | 0 | 5 V DC | 5 V DC power to CCDPWB |
| YC12 | 1 | OUTOUT+ | 0 | Analog <br> Analog | Speaker sound signal (-) <br> Speaker sound signal (+) |
| Connected to speaker |  |  |  |  |  |
| YC13 |  | POLRDYN | 0 | 0/5 V DC | PM ready signal |
| Connected to | 2 | POLONN | 1 | $0 / 5 \text { V DC }$ | PM: On/Off |
|  |  | OUTPEN | 1 | 0/5 V DC | Laser output enable signal |
|  | 4 | PDMASKN | 1 | 0/3.3 V DC | Horizontal synchronizing signal |
|  | 5 | SBSYSDIR | 1 | $0 / 3.3 \vee$ DC | Serial busy signal <br> Serial communication direction change signal |
|  | 6 |  | 1 | 0/3.3 V DC |  |
|  | 7 | EGIRN | 1 | 0/3.3 V DC | Engine interruption signal |
|  | 8 | EGSI | 0 | 0/3.3 V DC (pulse) | Serial communication data signal input |
|  | 9 10 | EGSO | 1 | 0/3.3 V DC (pulse) | Serial communication data signal output <br> Serial communication clock signal <br> Reset signal |
|  | 10 | SCKN | $\bigcirc$ | 0/3.3 V DC (pulse) |  |
|  | 11 | RESETN | 1 | 0/5 V DC |  |
| YC14 | 1234 | +24V5 | 0 | 24 V DC | 24 V DC power to PM |
| Connected to |  | GND | - |  | Ground |
| laser scanner |  | POLONN | O | 0/5 V DC | PM: On/Off |
|  | 3 | POLRDYN POLCLK | 1 | $\begin{aligned} & 0 / 5 \vee D C \\ & 0 / 5 \vee D C \text { (pulse) } \end{aligned}$ | PM ready signal |
|  | 5 |  | 0 |  | Serial communication clock signal |
|  | 5 | GND | - | $0 / 5$ V DC (pulse) | Ground <br> Video data signal (-) |
|  | 6 | VDATAN1 |  |  |  |
|  | 8 | OUTPEN | 0 | 0/5 V DC | Video data signal (+) |
|  |  |  | $0$ |  | Laser output enable signal |
|  | $\begin{aligned} & 10 \\ & 11 \\ & 12 \end{aligned}$ | SAMPLEN1 <br> $+5 \mathrm{~V} 3$ <br> NC | 0 | $0 / 3.3 \text { V DC }$ | Sample/hold signal |
|  |  |  |  |  | 5 V DC power to APCPWB <br> Not used |
|  |  |  | - | 5 V DC |  |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC15 | 1 | +24V5 | 1 | 24 V DC | 24 V DC power from EPWB |
| Connected to engine PWB | 2 | +5V1 | 1 | 5 V DC | 5 V DC power from EPWB |
|  | 3 | +5V1 | 1 | 5 V DC | 5 V DC power from EPWB |
|  | 4 | GND | - | - | Ground |
|  | 5 | +5V1 | 1 | 5 V DC | 5 V DC power from EPWB |
|  | 6 | GND | - | - | Ground |
|  | 7 | GND | - | - | Ground |
|  | 8 | GND | - | - | Ground |
|  | 9 | +24V4 | 1 | 24 V DC | 24 V DC power from EPWB |
| YC16 | 1 | +3.3V | - | 3.3 V DC | 3.3 V DC power to PDPWB |
| Connected to PD PWB | 2 | PDN | 1 | $0 / 5 \mathrm{~V}$ DC (pulse) | Horizontal synchronizing signal |
|  | 3 | GND | - | - | Ground |
| YC1001 | 1 | +24V1 | 1 | 24 V DC | 24 V DC power from CPWB-L |
| Connected to connect-L PWB | 2 | NC | - | - | Not used |
|  | 3 | GND | - | - | Ground |
| YC1004 | 1 | SCMOT1A | 0 | 0/24 V DC (pulse) | ISUM drive control signal |
| Connected to ISU motor | 2 | SCMOT2B | $\bigcirc$ | 0/24 V DC (pulse) | ISUM drive control signal |
|  | 3 | SCMOT1B | 0 | 0/24 V DC (pulse) | ISUM drive control signal |
|  | 4 | SCMOT2A | $\bigcirc$ | 0/24 V DC (pulse) | ISUM drive control signal |
| YC1005 | 1 | FEEDCL | 0 | 0/24 V DC | DPPFCL: On/Off |
| Connected to DP drive PWB | 2 | REVSOL | 0 | 0/24 V DC | DPSBSOL: On/Off |
|  | 3 | PRESOLN | 0 | 0/24 V DC | DPPRSOL: On (Press)/Off |
|  | 4 | RELSOLN | $\bigcirc$ | 0/24 V DC | DPPRSOL: On (Release)/Off |
|  | 5 | DPDETN | 1 | $0 / 3.3 \mathrm{~V}$ DC | DP set signal |
|  | 6 | OPSWN | 1 | $0 / 3.3 \vee \mathrm{DC}$ | DPOCS: On/Off |
|  | 7 | ORGSWN | 1 | 0/3.3 V DC | DPOS: On/Off |
|  | 8 | TIMSWN | 1 | 0/3.3 V DC | DPTS: On/Off |
|  | 9 | GND | - | - | Ground |
|  | 10 | +3.3V | 0 | 3.3 V DC | 3.3 V DC power to DPDPWB |
| YC1008 | 1 | MOT1A | 0 | 0/24 V DC (pulse) | DPPFM drive control signal |
| Connected to DP drive PWB | 2 | MOT2A | $\bigcirc$ | 0/24 V DC (pulse) | DPPFM drive control signal |
|  | 3 | MOT1B | 0 | 0/24 V DC (pulse) | DPPFM drive control signal |
|  | 4 | MOT2B | 0 | 0/24 V DC (pulse) | DPPFM drive control signal |
|  | 5 | +24V6 | 0 | 24 V DC | 24 V DC power to PDPWB |
|  | 6 | GND | - | - | Ground |

## 2-3-4 Connect-L PWB



Figure 2-3-4 Connect-L PWB silk-screen diagram

| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC1 | 1 | +24V2 | 1 | 24 V DC | 24 V DC power from PSPWB (via ILSW) |
| Connected to power source PWB | 2 | +24V2 | 1 | 24 V DC | 24 V DC power from PSPWB (via ILSW) |
|  | 3 | GND | - | - | Ground |
|  | 4 | GND | - | - | Ground |
|  |  | GND | - | - | Ground |
|  | 6 | GND | - | - | Ground |
|  | 7 | +24V2 | 1 | 24 V DC | 24 V DC power from PSPWB (via ILSW) |
|  | 8 | SWSLEEPN | $\bigcirc$ | 0/5 V DC | Sleep mode signal: On/Off |
|  |  | ZCROSS | 1 | 0/5 V DC (pulse) | Zero-cross signal |
|  | 10 | HEATONN1 | $\bigcirc$ | 0/5 V DC | FH: On/Off |
|  | 11 | N.C. | - |  | Not used |
|  | 12 | HANDSN | 1 | 0/5 V DC | MPPS: On/Off |
|  |  | HUNITN | 1 | 0/5 V DC | EVFSW: On/Off |
|  | 13 | +24V1 | 1 | 24 V DC | 24 V DC power from PSPWB |
|  | 5 | +5V1 | 1 | 5 V DC | 5 V DC power from PSPWB |
|  | 16 |  | 1 | 5 V DC | 5 V DC power from PSPWB |
|  | 17 | $+5 \mathrm{~V} 1$ | 1 | 5 V DC | 5 V DC power from PSPWB |
| YC2 | 1 | $\begin{aligned} & +24 \mathrm{~V} 1 \\ & \text { OPSCLK } \end{aligned}$ | 0 | 24 V DC | 24 V DC power to paper feeder |
| Connected to paper feeder |  |  | $\bigcirc$ | 0/5 V DC (pulse) | Serial communication clock signal |
|  | 3 | +5V1 | $\bigcirc$ | 5 V DC | 5 V DC power to paper feeder |
|  | 4 | OPRDYN | 1 | 0/5 V DC | Paper feeder ready signal |
|  | 5 | OPSELO | $\bigcirc$ | 0/5 V DC | Paper feeder select signal (0) |
|  | 6 | OPSEL1 | $\bigcirc$ | 0/5 V DC | Paper feeder select signal (1) |
|  | 7 |  | $\bigcirc$ | 0/5 V DC | Paper feeder select signal (2) |
|  |  | OPSDI | 1 | 0/5 V DC (pulse) | Serial communication data signal input |
|  | 9 | OPSDO | $\bigcirc$ | 0/5 V DC (pulse) | Serial communication data signal output |
|  | 10 | GND | - |  | Ground |
| YC3 | 1 | GND <br> ERASER | 0 |  | Ground |
| Connected to drum PWB | 2 |  |  | $0 / 24$ V DC | CL: On/Off |
|  | 3 | GND | - |  | Ground |
|  | 4 | WTNLEDN | 0 | 0/5 V DC (pulse) | WTS (light emission) control signal |
|  | 5 | EECLK | $\bigcirc$ | 0/5 V DC (pulse) | DRPWB clock signal |
|  | 6 | WTNFUL | 1 | 0/5 V DC (pulse) | WTS detection signal |
|  | 7 | EEDIO | I/O | 0/5 V DC (pulse) | DRPWB EEPROM data signal |
|  | 8 | +5V2 | 0 | 5 V DC | 5 V DC power to DRPWB |
|  | 9 | GND | - | - | Ground |
|  | 10 | +5V2 | 0 | 5 V DC | 5 V DC power to DRPWB |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC4 | 1 | +24V1 | 0 | 24 V DC | 24 V DC power to LFM |
| Connected to left fan motor | 2 | LFANDRN | $\bigcirc$ | 0/12/24 V DC | LFM: Full speed/Half speed/Off |
| YC5 | 1 | GND | - |  | Ground |
| Connected to paper full sensor | 2 3 | $\begin{array}{\|l} \text { FDPFULN } \\ +5 \mathrm{~V} 2 \end{array}$ | $\begin{aligned} & \text { I } \\ & 0 \end{aligned}$ | $0 / 5 \mathrm{~V} D C$ <br> 5 V DC | PFS: On/Off <br> 5 V DC power to PFS |
| YC6 | 1 | WTNFUL | 0 | 0/5 V DC (pulse) | WTS detection signal |
| Connected to engine PWB | 2 | LFANDRN | 1 | 0/12/24 V DC | LFM: Full speed/Half speed/Off |
|  | 3 | EECLK | 1 | 0/5 V DC (pulse) | DRPWB clock signal |
|  | 4 | EEDIO | I/O | 0/5 V DC (pulse) | DRPWB EEPROM data signal |
|  | 5 | ERASER | 1 | $24 / 0$ V DC | CL: On/Off |
|  | 6 | WTNLEDN | 1 | 0/5 V DC (pulse) | WTS (light emission) control signal |
|  | 7 | OPSCLK | 1 | 0/5 V DC (pulse) | Serial communication clock signal |
|  | 8 | OPRDYN | $\bigcirc$ | 0/5 V DC | Paper feeder ready signal |
|  | 9 | OPSELO | 1 | 0/5 V DC | Paper feeder select signal (0) |
|  | 10 | OPSEL1 | 1 | 0/5 V DC | Paper feeder select signal (1) |
|  | 11 | OPSEL2 | 1 | 0/5 V DC | Paper feeder select signal (2) |
|  | 12 | OPSDI | $\bigcirc$ | 0/5 V DC (pulse) | Serial communication data signal output |
| YC7 | 1 | OPSDO | 1 | 0/5 V DC (pulse) | Serial communication data signal output |
| Connected to engine PWB | 2 | +24V2 | 0 | 24 V DC | 24 V DC power to EPWB (via ILSW) |
|  | 3 | +24V2 | 0 | 24 V DC | 24 V DC power to EPWB (via ILSW) |
|  | 4 | GND | - |  | Ground |
|  | 5 | GND | - | - | Ground |
|  | 6 | GND | - |  | Ground |
|  | 7 | GND | - | - | Ground |
|  | 8 | GND | - |  | Ground |
|  | 9 | +24V1 | 0 | 24 V DC | 24 V DC power to EPWB |
|  | 10 | +5V1 | 0 | 5 V DC | 5 V DC power to EPWB |
|  | 11 | +5V1 | 0 | 5 V DC | 5 V DC power to EPWB |
|  | 12 | +5V1 | 0 | 5 V DC | 5 V DC power to EPWB |
|  | 13 | +5V2 | 1 | 5 V DC | 5 V DC power from EPWB |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC8 | 1 | TNLEVEL | 0 | Analog | TS detection voltage |
| Connected to engine PWB | 2 | TNMOT | 1 | 0/24 V DC | TM: On/Off |
|  | 3 | CASET | $\bigcirc$ | Analog | CSSW detection voltage |
|  | 4 | SWFAN | 1 | 0/24 V DC | PSFM: On/Off |
|  | 5 | HPAP | $\bigcirc$ | 0/5 V DC | EVFSW: On/Off |
|  | 6 | HANDSN | $\bigcirc$ | 0/5 V DC | MPPS: On/Off |
|  | 7 | SWSLEEPN | 1 | 0/5 V DC | Sleep mode signal: On/Off |
|  | 8 | ZCROSS | $\bigcirc$ | 0/5 V DC (pulse) | Zero-cross signal |
|  | 9 | HEATONN1 | 1 | 0/5 V DC | FH: On/Off |
|  | 10 | NC | - | - | Not used |
| YC9 | 1 | RFDATA | I/O | 0/5 V DC (pulse) | RFID data signal |
| Connected to developing PWB | 2 | TNMOT | $\bigcirc$ | 0/24 V DC | TM: On/Off |
|  | 3 | TNLEVEL | 1 | Analog | TS detection voltage |
|  | 4 | +5V2 | O | 5 V DC | 5 V DC power to DEVPWB |
|  | 5 | GND | - | - | Ground |
|  | 6 | RFCLK | O | 0/5 V DC (pulse) | RFID clock signal |
| YC10 | 1 | CAS2 | 1 | 0/5 V DC | CSSW: On/Off |
| Connected to cassette size switch | 2 | CAS1 | 1 | 0/5 V DC | CSSW: On/Off |
|  | 3 | CASET | 1 | Analog | CSSW detection voltage |
|  | 4 | CASO | 1 | 0/5 V DC | CSSW: On/Off |
| YC11 | 1 | +24V1 | 0 | 24 V DC | 24 V DC power to PSFM |
| Connected to powersource fan motor | 2 | SWFAN | $\bigcirc$ | 0/24 V DC | PSFM: On/Off |
| YC12 | 1 | +24V1 | 0 | 24 V DC | 24 V DC power to MPWB |
| Connected to main PWB | 2 | GND | - | - | Ground |
| YC13 |  | RELAY |  | 0/5 V DC | Relay mode signal: On/Off |
| Connected to relay PWB | 2 | GND | - | - | Ground |

## 2-3-5 Connect-R PWB



Figure 2-3-5 Connect-R PWB silk-screen diagram

| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC1 | 1 | GND |  | - | Ground |
| Connected to engine PWB | 2 | OUTA1 | 1 | 0/24 V DC (pulse) | SBM drive control signal |
|  | 3 | OUTA2 | 1 | $0 / 24 \vee D C$ (pulse) | SBM drive control signal |
|  | 4 | OUTB1 | 1 | 0/24 V DC (pulse) | SBM drive control signal |
|  | 5 | OUTB2 | 1 | 0/24 V DC (pulse) | SBM drive control signal |
|  | 6 | MPFDRN | 1 | 0/24 V DC | MPSOL: On/Off |
|  | 7 | +24V1 | 1 | 24 V DC | 24 V DC power from EPWB |
|  | 8 | RFANDRN | 1 | 0/12/24 V DC | RFM: Full speed/Half speed/Off |
|  | 9 | AIRTEMP | $\bigcirc$ | Analog | TEMS detection voltage (temperature) |
|  | 10 | +5V1 | 1 | 5 V DC | 5 V DC power from EPWB |
|  | 11 | WETCLK1 | 1 | 0/5 V DC (pulse) | TEMS clock signal |
|  | 12 | WETCLK2 | 1 | 0/5 V DC (pulse) | TEMS clock signal |
|  |  |  | $\bigcirc$ | Analog | TEMS detection voltage (humidity) |
| YC2 | 1 | LMOTON | 1 | 0/24 V DC | LM: On/Off |
| Connected to engine PWB | 2 | DUDRN | 1 | $0 / 24 \mathrm{~V}$ DC | DUCL: On/Off |
|  | 3 | DLPDRN | 1 | $0 / 24 \mathrm{~V}$ DC | DEVSOL: On/Off |
|  | 4 | MIDDRN | 1 | 0/24 V DC | MCL: On/Off |
|  | 5 | +24V2 | 1 | 24 V DC | 24 V DC power from EPWB |
|  | 6 | +24V2 | 1 | 24 V DC | 24 V DC power from EPWB |
|  | 7 | REGDRN | 1 | 0/24 V DC | RCL: On/Off |
|  | 8 | FEEDDRN | 1 | $0 / 24 \mathrm{~V}$ DC | PFCL: On/Off |
|  | 9 | EXITFAN | 1 | $0 / 24 \mathrm{~V}$ DC | EFM: On/Off |
| YC3 | 1 | OUTA1 | $\bigcirc$ | 0/24 V DC (pulse) | SBM drive control signal |
| Connected to switchback motor | 2 | OUTA2 | 0 | 0/24 V DC (pulse) | SBM drive control signal |
|  | 3 | OUTB1 | 0 | 0/24 V DC (pulse) | SBM drive control signal |
|  | 4 | OUTB2 | 0 | 0/24 V DC (pulse) | SBM drive control signal |
| YC4 | 1 | +24V2 | 0 | 24 V DC | 24 V DC power to DEVSOL |
| Connected to developing solenoid | 2 | DLPDRN | 0 | 0/24 V DC | DEVSOL: On/Off |
| YC5 | 1 | +24V2 | 0 | 24 V DC | 24 V DC power to PFCL |
| Connected to paper feed clutch | 2 | FEEDDRN | 0 | 0/24 V DC | PFCL: On/Off |
| YC6 | 1 | +24V2 | 0 | 24 V DC | 24 V DC power to RCL |
| Connected to registration clutch | 2 | REGDRN | $\bigcirc$ | 0/24 V DC | RCL: On/Off |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC7 | 2 | $\begin{aligned} & \hline+24 \mathrm{~V} 2 \\ & \text { MIDDRN } \end{aligned}$ | 0 | 24 V DC | 24 V DC power to MCL |
| Connected to middle clutch |  |  | $\bigcirc$ | 0/24 V DC | MCL: On/Off |
| YC8 | $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | $\begin{aligned} & \text { LMOTON } \\ & \text { GND } \end{aligned}$ | 0 | 0/24 V DC | LM: On/Off |
| Connected to lift motor |  |  | - | - | Ground |
| YC9 | $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | $\begin{array}{\|l\|} \hline+24 \mathrm{~V} 2 \\ \text { DUDRN } \end{array}$ | 0 | 24 V DC | 24 V DC power to DUCL |
| Connected to duplex clutch |  |  | $\bigcirc$ | 0/24 V DC | DUCL: On/Off |
| YC10 | 1 | $\begin{aligned} & +24 \mathrm{~V} 2 \\ & \text { MPFDRN } \end{aligned}$ | 0 | 24 V DC | 24 V DC power to MPSOL |
| Connected to MP solenoid |  |  | $\bigcirc$ | 0/24 V DC | MPSOL: On/Off |
| YC11 | 1 | $\begin{aligned} & \hline+24 \mathrm{~V} 1 \\ & \text { RFANDRN } \end{aligned}$ | 0 | 24 V DC | 24 V DC power to RFM |
| Connected to right fan motor |  |  | 0 | 0/12/24 V DC | RFM: Full speed/Half speed/Off |
| YC12 | $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | ATRTEMP ATRTEMP2 | O | 5 V DC | 5 V DC power to FUSW |
| Connected to fuser unit switch |  |  | 1 | 0/5 V DC | FUSW: On/Off |
| YC13 | 1 | $\begin{aligned} & +24 \mathrm{~V} 1 \\ & \text { EXITFAN } \end{aligned}$ | 0 | 24 V DC | 24 V DC power to EFM |
| Connected to eject fan motor |  |  | 0 | 0/24 V DC | EFM: On/Off |

## 2-3-6 DP drive PWB



Figure 2-3-6 DP drive PWB silk-screen diagram

| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC1 | 1 | MOT1A | 1 | 0/24 V DC (pulse) | DPPFM drive control signal |
| Connected to main PWB | 2 | MOT2A | 1 | 0/24 V DC (pulse) | DPPFM drive control signal |
|  | 3 | MOT1B | 1 | 0/24 V DC (pulse) | DPPFM drive control signal |
|  | 4 | MOT2B | 1 | 0/24 V DC (pulse) | DPPFM drive control signal |
|  | 5 | +24V6 | 1 | 24 V DC | 24 V DC power from MPWB |
|  | 6 | GND | - | - | Ground |
| YC2 | 1 | PILED | 0 | 3.3 V DC | 3.3 V DC power to DPOCS |
| Connected to DP open/ close sensor, DP original sensor and DP timing sensor | 2 | GND |  | - | Ground |
|  | 3 | OPSWN | 1 | $0 / 3.3 \vee D C$ | DPOCS: On/Off |
|  | 4 | PILED | 0 | 3.3 V DC | 3.3 V DC power to DPOS |
|  | 5 | GND | - | - | Ground |
|  | 6 | ORGSWN | 1 | 0/3.3 V DC | DPOS: On/Off |
|  | 7 | PILED | 0 | 3.3 V DC | $3.3 \vee$ DC power to DPTS |
|  | 8 | GND | - | - | Ground |
|  | 9 | TIMSWN | 1 | 0/3.3 V DC | DPTS: On/Off |
| YC3 | 1 | DPMOT1A | 0 | 0/24 V DC (pulse) | DPPFM drive control signal |
| Connected to DP paper feed motor | 2 | DPMOT2A | 0 | 0/24 V DC (pulse) | DPPFM drive control signal |
|  | 3 | DPMOT1B | 0 | 0/24 V DC (pulse) | DPPFM drive control signal |
|  | 4 | DPMOT2B | 0 | 0/24 V DC (pulse) | DPPFM drive control signal |
| YC4 | 1 | +24V6 | 0 | 24 V DC | 24 V DC power to DPPRSOL |
| Connected to DP pressure solenoid | 2 | PRESOLN | 0 | 0/24 V DC | DPPRSOL: ON (Press)/Off |
|  | 3 | RELSOLN | $\bigcirc$ | 0/24 V DC | DPPRSOL: On (Release)/Off |
| YC5 | 1 | +24V6 | 0 | 24 V DC | 24 V DC power to DPSBSOL |
| Connected to DP switchback solenoid | 2 | REVSOL | 0 | 0/24 V DC | DPSBSOL: On/Off |
| YC6 | 1 | +24V6 | 0 | 24 V DC | 24 V DC power to DPPFCL |
| Connected to DP paper feed clutch | 2 | FEEDCL | 0 | 0/24 V DC | DPPFCL: On/Off |



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## 2-4-1 Appendixes

(1) Wiring diagram



## (2) Repetitive defects gauge

First occurrence of defect

(3) Maintenance kits

| Maintenance part name |  | Parts No. | Alternative part No. |
| :---: | :---: | :---: | :---: |
| Name used in service | Name used in parts list |  |  |
| Maintenance kit (300,000 pages) | MK-350 B/MAINTENANCE KIT (OPTION) | $\begin{aligned} & \text { 1702LX7US0 } \\ & \text { 1702LX8AS0 } \\ & \text { 1702LX8NL0 } \end{aligned}$ | 072LX7US <br> 072LX8AS <br> 072LX8NL |
| Drum unit | DK-320 | - | - |
| Developing unit | DV-350(E) B <br> DV-352(U) B <br> DV-354(AO) B | - | - |
| Fuser unit | $\begin{aligned} & \text { FK-350(E) } \\ & \text { FK-350(U) } \end{aligned}$ | - | - |
| Retard roller assembly | RETARD ROLLER ASSY | - | - |
| Paper feed assembly | FEED HOLDER ASSY | - | - |
| Separation brush unit | DC BRUSH ASSY | - | - |
| Transfer roller | ROLLER TRANSFER ASSY | - | - |
| Maintenance kit (150,000 pages) | MK-370/MAINTENANCE KIT (OPTION) | 1702LXOUNO | 072LXOUN |
| DP forwarding pulley assembly | - | - | - |
| DP separation pad assembly |  | - | - |

## (4) Firmware Environment Commands

The printer maintains a number of printing parameters in its memory. There parameters may be changed permanently with the FRPO (Firmware RePrOgram) commands.
This section provides information on how to use the FRPO command and its parameters using examples.

## Using FRPO Commands for Reprogramming Firmware

The current settings of the FRPO parameters are listed as optional values on the service status page.
Note: Before changing any FRPO parameter, print out a service status page, so you will know the parameter values before the changes are made. To return FRPO parameters to their factory default values, send the FRPO INIT (FRPO-INITialize) command.(!R! FRPO INIT; EXIT;)

The FRPO command is sent to the printer in the following sequence:
!R! FRPO parameter, value; EXIT;
Example: Changing emulation mode to PC-PR201/65A
!R! FRPO P1, 11; EXIT;

## FRPO Parameters

| Environment | Param eter | Values | Factory setting |
| :---: | :---: | :---: | :---: |
| Top margin | A1 | Integer value in inches | 0 |
|  | A2 | Fraction value in 1/100 inches | 0 |
| Left margin | A3 | Integer value in inches | 0 |
|  | A4 | Fraction value in 1/100 inches | 0 |
| Page length | A5 | Integer value in inches | 16 |
|  | A6 | Fraction value in 1/100 inches | 61 |
| Page width | A7 | Integer value in inches | 16 |
|  | A8 | Fraction value in 1/100 inches | 61 |
| Default pattern resolution | B8 | 0: 300 dpi | 0 |
|  |  | 1: 600 dpi |  |
| Page orientation | C1 | 0: Portrait | 0 |
|  |  | 1: Landscape |  |
| Default font No. * | C2 | Middle two digits of power-up font | 0 |
|  | C3 | Last two digits of power-up font | 0 |
|  | C5 | First two digits of power-up font | 0 |
| Print density | D4 | Number from 1 (Light) to 5 (Dark) | 3 |
| Total host buffer size | H8 | 0 to 99 in units of the size defined by FRPO S5 | 5 |
| Form feed time-out value | H9 | Value in units of 5 seconds (0 to 99). | 1 |
| Reduce ratio | J0 | 0: $100 \%$ | 0 |
|  |  | 5: 70 \% |  |
|  |  | 6: 81 \% |  |
|  |  | 7: 86 \% |  |
|  |  | 8: 94 \% |  |
|  |  | 9: $98 \%$ |  |
| Offset (horizontal direction) | K0 | Integer value in Centimeters (-7 to +7) | 0 |
|  | K1 | Fraction value in $1 / 100$ Centimeters ( -99 to +99) | 0 |


| Environment | Param eter | Values | Factory setting |
| :---: | :---: | :---: | :---: |
| Offset (vertical direction) | K2 | Integer value in Centimeters (-7 to +7) | 0 |
|  | K3 | Fraction value in $1 / 100$ Centimeters (-99 to +99) | 0 |
| KIR mode | N0 | $\begin{aligned} & \text { 0: Off } \\ & \text { 2: On } \end{aligned}$ | 2 |
| Duplex binding | N4 | 0: Off <br> 1: Long edge <br> 2: Short edge | 0 |
| Sleep timer time-out time | N5 | 1 to 240 minutes [0: Off] | 15 |
| Ecoprint level | N6 | $\begin{aligned} & \text { 0:Off } \\ & \text { 2:On } \end{aligned}$ | 0 |
| Printing resolution | N8 | $\begin{aligned} & 0: 300 \mathrm{dpi} \\ & \text { 1: 600dpi } \\ & 3: 1200 \mathrm{dpi} \end{aligned}$ | 1 |
| Default emulation mode | P1 | 0: Line Printer <br> 1: IBM Proprinter X24E <br> 2: Diablo 630 <br> 5: Epson LQ-850 <br> 6: PCL 6 <br> 9: KPDL | 6 |
| Carriage-return action * | P2 | 0 : Ignores 0x0d <br> 1: Carriage-return <br> 2: Carriage-return+linefeed | 1 |
| Linefeed action * | P3 | 0 : Ignores 0x0d <br> 1: Linefeed <br> 2: Linefeed+carriage-return | 1 |
| Automatic emulation sensing (For KPDL3) | P4 | 0 :AES disabled <br> 1:AES enabled | 0 |
| Alternative emulation (For KPDL3) | P5 | Same as the P1 values except that 9 is ignored. | 6 |
| Automatic emulation switching trigger (For KPDL3) | P7 | 0 : Page eject commands <br> 1: None <br> 2: Page eject and Prescribe EXIT <br> 3: Prescribe EXIT <br> 4: Formfeed (^L) <br> 6: Page eject, Prescribe EXIT and formfeed 10: Page eject commands; if AES fails, resolves to KPDL | 10 |
| Command recognition character | P9 | ASCII code of 33 to 126 | 82 (R) |


| Environment | Param eter | Values | Factory setting |
| :---: | :---: | :---: | :---: |
| Default paper size | R2 | 0: Size of the default paper cassette (See R4.) <br> 1: Monarch (3-7/8 $\times 7-1 / 2$ inches) <br> 2: Business (4-1/8 $\times 9-1 / 2$ inches) <br> 3: International DL ( $11 \times 22 \mathrm{~cm}$ ) <br> 4: International C5 ( $16.2 \times 22.9 \mathrm{~cm}$ ) <br> 5: Executive ( $7-1 / 4 \times 10-1 / 2$ inches) <br> 6: US Letter ( $8-1 / 2 \times 11$ inches) <br> 7: US Legal ( $8-1 / 2 \times 14$ inches) <br> 8: A4 ( $21.0 \times 29.7 \mathrm{~cm}$ ) <br> 9: JIS B5 $(18.2 \times 25.7 \mathrm{~cm})$ <br> 13: ISO A5 <br> 14: A6 (10.5 $\times 14.8 \mathrm{~cm}$ ) <br> 15: JIS B6 (12.8 $\times 18.2 \mathrm{~cm})$ <br> 16: Commercial \#9 (3-7/8 $\times 8-7 / 8$ inches) <br> 17: Commercial \#6 (3-5/8 $\times 6-1 / 2$ inches) <br> 18: ISO B5 $(17.6 \times 25 \mathrm{~cm})$ <br> 19: Custom ( $11.7 \times 17.7$ inches)f <br> 20: B4 $\rightarrow$ A4 reduces <br> 21: $\mathrm{A} 3 \rightarrow \mathrm{~A} 4$ reduces <br> 22: A4 $\rightarrow$ A4 98\% reduces <br> 23: Stock form $\rightarrow$ A4 reduces <br> 31: Hagaki $(10 \times 14.8 \mathrm{~cm})$ f <br> 32: Ofuku-Hagaki $(14.8 \times 20 \mathrm{~cm})$ f <br> 33: Officio II <br> 40: 16K <br> 50: Statement <br> 51: Folio <br> 52: Youkei 2 <br> 53: Youkei 4 | 0 |
| Default cassette | R4 | 0: Multi-purpose tray 1 <br> 1: Cassette 1 <br> 2: Cassette 2 <br> 3: Cassette 3 <br> 4: Cassette 4 | 1 |
| MP tray paper size | R7 | Same as the R2 values except: 0 | 8 (A4) |
| A4/letter equation | S4 | $\begin{aligned} & \text { 0:Off } \\ & \text { 1:On } \end{aligned}$ | 0 |
| Host buffer size | S5 | $\begin{aligned} & \text { 0: } 10 \mathrm{kB}\left(\mathrm{x} \mathrm{H}^{2}\right) \\ & \text { 1: } 100 \mathrm{kB}(\mathrm{x} \mathrm{H8}) \\ & \text { 2: } 1024 \mathrm{kB}\left(\mathrm{x} \mathrm{H}^{2}\right) \end{aligned}$ | 1 |
| Wide A4 | T6 | $\begin{aligned} & \text { 0:Off } \\ & \text { 1:On } \end{aligned}$ | 0 |
| Line spacing * | U0 | Lines per inch (integer value) | 6 |
| Line spacing * | U1 | Lines per inch (fraction value) | 0 |
| Character spacing * | U2 | Characters per inch (integer value) | 10 |
| Character spacing * | U3 | Characters per inch (fraction value) | 0 |


| Environment | Param eter | Values | Factory setting |
| :---: | :---: | :---: | :---: |
| Country code | U6 | 0: US-ASCII <br> 1: France <br> 2: Germany <br> 3: UK <br> 4: Denmark <br> 5: Sweden <br> 6: Italy <br> 7: Spain <br> 8: Japan <br> 9: US Legal <br> 10: IBM PC-850 (Multilingual) <br> 11: IBM PC-860 (Portuguese) <br> 12: IBM PC-863 (Canadian French) <br> 13: IBM PC-865 (Norwegian) <br> 14: Norway <br> 15: Denmark 2 <br> 16: Spain 2 <br> 17: Latin America <br> 21: US ASCII (U7=50 SET) <br> 77: HP Roman-8 (U7=52 SET) | 0 |
| Code set at power up in daisywheel emulation | U7 | 0 : Same as the default emulation mode (P1) <br> 1: IBM <br> 6: IBM PC-8 <br> 50: US ASCII (U6=21 SET) <br> 52: HP Roman-8 (U6=77 SET) | 0 |
| Font pitch for fixed pitch scalable font | U8 | Integer value in cpi: $0-99$ | 10 |
|  | U9 | Fraction value in 1/100 cpi: $0-99$ | 0 |
| Font height for the default scalable font * | V0 | Integer value in 100 points: 0-9 | 0 |
|  | V1 | Integer value in points: 0-99 | 12 |
|  | V2 | Fraction value in 1/100 points: $0,25,50,75$ | 0 |
| Default scalable font * | V3 | Name of typeface of up to 32 characters, enclosed with single or double quotation marks | Courier |
| Default weight (courier and letter Gothic) | V9 | 0:Courier = darkness <br> Letter Gothic = darkness <br> 1:Courier = regular letter Gothic = darkness <br> 4:Courier = darkness <br> Letter Gothic = regular <br> 5:Courier = regular letter Gothic $=$ regular | 5 |



| Environment | Param eter | Values | Factory setting |
| :---: | :---: | :---: | :---: |
| Paper type for paper cassettes 2 to 4 | $\begin{aligned} & \text { X2 } \\ & \text { X3 } \\ & \text { X4 } \end{aligned}$ | 1: Plain <br> 3: Preprinted <br> 5: Bond <br> 6: Recycled <br> 9: Letterhead <br> 10: Color <br> 11: Prepunched <br> 17: High Quality <br> 21: Custom1 <br> 22: Custom2 <br> 23: Custom3 <br> 24: Custom4 <br> 25: Custom5 <br> 26: Custom6 <br> 27: Custom7 <br> 28: Custom8 | 1 |
| PCL paper source | X9 | 0 : Performs paper selection depending on media type. <br> 1: Performs paper selection depending on paper sources. | 0 |
| Automatic continue for 'Press GO' | YO | $\begin{aligned} & \text { 0:Off } \\ & \text { 1:On } \end{aligned}$ | 0 |
| Automatic continue timer | Y1 | number from 0 to 99 in increments of 5 seconds | $\begin{gathered} 6 \\ \text { (30secons) } \end{gathered}$ |
| Error message for device error | Y3 | 0:Not Detect 1:Detect | 0 |
| Duplex operation for specified paper type (Prepunched, Preprintedand Letterhead) | Y4 | $\begin{aligned} & \text { 0:Off } \\ & \text { 1:On } \end{aligned}$ | 0 |
| Default operation for PDF direct printing | Y5 | 0 : Enlarges or reduces the image to fit in the current paper size. Loads paper from the current paper cassette. <br> 1: Through the image. Loads paper which is the same size as the image. <br> 2: Enlarges or reduces the image to fit in the current paper size. Loads Letter, A4 size paper depending on the image size. <br> 3: Through the image. Loads Letter, A4 size paper depending on the image size. <br> 8: Through the image. Loads paper from the current paper cassette. <br> 9: Through the image. Loads Letter, A4 size paper depending on the image size. <br> 10: Enlarges or reduces the image to fit in the current paper size. Loads Letter, A4 size paper depending on the imagesize. | 0 |

[^2]
## (5) Maintenance Commands

This section provides information on how to use the maintenance command and its parameters using examples.

Adjusting the print start timing (alternative command for the maintenance mode U034)

## Description

Adjusts the leading edge registration or left edge.

## Purpose

Make the adjustment if there is a regular error between the leading edges of the copy image and original. Make the adjustment if there is a regular error between the left edges of the copy image and original.

| Format | !R! KCFG"PFRC",\#1 , \#2 ,\#3; |  |
| :---: | :---: | :---: |
| Parameter | \#1 | Paper source number <br> 0: MP tray <br> 2-6: Cassette2-6 <br> 100: Duplex (e.g. landscape images short-edge bind) <br> 200: Rotated duplex (e.g. portrait images long-edge bind) |
|  | \#2 | Edge to adjust <br> 1: Leading edge <br> 2: Left edge |
|  | \#3 | Adjustable range (-128 to +127) number of dot in 600dpi |

Example: Set the leading edge of MP tray to $\mathbf{+ 3 0}$ dots
!R! KCFG "PFRC",0,1,30;EXIT;


Adjusting the scanner magnification (alternative command for the maintenance mode U065)

## Description

Adjusts the magnification of the original scanning.

## Purpose

Make the adjustment if the magnification in the main scanning direction is incorrect. Make the adjustment if the magnification in the auxiliary scanning direction is incorrect.

| Format | !R! KCFG "SCAN",8, \#1,\#2;EXIT; |  |
| :--- | :--- | :--- |
| Parameter | $\# 1$ | 1: Y SCAN ZOOM Scanner magnification in the main scanning direction <br> $2:$ X SCAN ZOOM Scanner magnification in the auxiliary scanning direction |
|  | $\# 2$ | $\# 1=1:$ Adjustable range: -32 to 127 (in $0.1 \%$ increment) (0: default) <br> $\# 2=2$ : Adjustable range: -25 to 25 (in $0.1 \%$ increment) (0: default) |

Example: Y SCAN ZOOM set to 55, X SCAN ZOOM set to 10
!R! KCFG "SCAN", $8,1,55$; KCFG "SCAN", $8,2,10$;EXIT;


Adjusting the scanner leading edge registration (alternative command for the maintenance U066)

## Description

Adjusts the scanner leading edge registration of the original scanning.

## Purpose

Make the adjustment if there is a regular error between the leading edges of the copy image and original.

| Format | !R! KCFG "SCAN",5,\#1,\#2;EXIT; |  |
| :--- | :--- | :--- |
| Parameter | $\# 1$ | 1: Scanner leading edge registration <br> 2: Scanner leading edge registration of rotated scan |
|  | $\# 2$ | Adjustable range: -45 to 45 (in 0.086 mm increment) (0: default) |

Example: Scanner leading edge registration set to 10 to increase $\mathbf{0 . 8 6 m m}$ !R! KCFG "SCAN",5,1,"10";EXIT;


## Adjusting the scanner center line (alternative command for the maintenance mode U067)

## Description

Adjusts the scanner center line of the original scanning.

## Purpose

Make the adjustment if there is a regular error between the center lines of the copy image and original.

| Format | !R! KCFG "SCAN",6, \#1;\#2;EXIT; |  |
| :--- | :--- | :--- |
| Parameter | $\# 1$ | 1: Scanner center line <br> 2: Scanner center line of rotated scan |
|  | $\# 2$ | $\# 1=1:$ Adjustable range: -70 to 70 (in 0.086 mm increment) (0: default) <br> $\# 1=2: ~ A d j u s t a b l e ~ r a n g e: ~$ |

Example: Scanner leading edge registration set to 20 to increase 1.72 mm !R! KCFG "SCAN",6,1,20;EXIT;

Scanner center line (within $\pm 2.0 \mathrm{~mm}$ )


Original


Copy example 1


Copy example 2

Adjusting the scanning position for originals from the DP (alternative command for the maintenance mode U068)

## Description

Adjusts the position for scanning originals from the DP. Performs the test copy at the four scanning positions after adjusting.

## Purpose

Used when the image fogging occurs because the scanning position is not proper when the DP is used. Execute KCFG "EESS",4, 107, 1, "\#1"; command to adjust the timing of DP leading edge when the scanning position is changed.

| Format | !R! KCFG "SCAN",9, \#1,\#2;EXIT; |  |
| :--- | :--- | :--- |
| Parameter | $\# 1$ | 1: DP READ Starting position adjustment for scanning originals <br> 2: BLACK LINE Scanning position for the test copy originals |
|  | $\# 2$ | $\# 1=1:$ Adjustable range: -33 to 33 (in 0.086 mm increment) (0: default) <br> $\# 1=2:$ Adjustable range: 0 to 3 (in 0.22 mm increment) (0: default) |

## Example: DP READ set to 15, BLACK LINE set to 3

!R! KCFG "SCAN",9,1,15; KCFG "SCAN",9,2,3;EXIT;

## Adjusting the DP magnification (alternative command for the maintenance mode U070)

## Description

Adjusts the DP original scanning speed.
Purpose
Make the adjustment if the magnification is incorrect in the auxiliary scanning direction when the DP is used.

| Format | !R! KCFG "SCAN",4, \#1;\#2;EXIT; |  |
| :--- | :--- | :--- |
| Parameter | $\# 1$ | 2: CONVEYING SPEED Magnification in the auxiliary scanning direction |
|  | $\# 2$ | Adjustable range: --25 to 25 (in $0.1 \%$ increment) (0: default) |

Example: DP scanning magnification set to 20 to increase 2\%
!R! KCFG "SCAN",4,2,20;EXIT;

## Leading edge registration



Original


Copy example 1


Copy example 2

Adjusting the DP scanning timing (alternative command for the maintenance mode U071)

## Description

Adjusts the DP original scanning timing.

## Purpose

Make the adjustment if there is a regular error between the leading or trailing edges of the original and the copy image when the DP is used.

| Format | !R! KCFG "SCAN",2,\#1,\#2;EXIT; |  |
| :---: | :---: | :---: |
| Parameter | \#1 | 1: FRONT HEAD Leading edge registration (first page) <br> 2: FRONT TAIL Trailing edge registration (first page) <br> 3: BACK HEAD Leading edge registration (second page) <br> 4: BACK TAIL Trailing edge registration (second page) <br> 5: ROTATE Leading edge registration (rotate scan) |
|  | \#2 | \#1=1: Adjustable range: -32 to 32 (in 0.196 mm increment) (0: default) <br> \#1=2: Adjustable range: -32 to 32 (in 0.196 mm increment) (0: default) <br> \#1=3: Adjustable range: -45 to 45 (in 0.196 mm increment) (0: default) <br> \#1=4: Adjustable range: -45 to 45 (in 0.196 mm increment) (0: default) <br> $\# 1=5$ : Adjustable range: -128 to 128 (in 0.196 mm increment) (0: default) |

Example: FRONT HEAD set to 10, FRONT TAIL set to 15, BACK HEAD set to 10, BACK TAIL 15 !R! KCFG "SCAN",2,1,10; KCFG "SCAN",2,2,15; KCFG "SCAN",2,3,10; KCFG "SCAN",2,4,15;EXIT;

## Leading edge registration



Original


Copy example 1


Copy
example 2

Trailing edge registration



Copy example 1


Copy example 2

## Adjusting the DP center line (alternative command for the maintenance mode U072)

## Description

Adjusts the scanning center line for the DP original.

## Purpose

Make the adjustment if there is a regular error between the centers of the original and the copy image when the DP is used.

| Format | !R! KCFG "SCAN",3, \#1,\#2;EXIT; |  |
| :--- | :--- | :--- |
| Parameter | $\# 1$ | 1: FRONT Center line (first page) <br> 2: BACK Center line (second page) <br> 3: ROTATE Center line (rotated scan) |
|  | $\# 2$ | Setting range: -39 to 39 (in 0.086 mm increment) (initial: 0 ) |

## Example: FRONT set to 15, BACK set to 3

!R! KCFG "SCAN",3,1,15; KCFG "SCAN",3,2,3;EXIT;

## DP center line



Original


Copy example 1


Copy
example 2

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[^0]:    *: Refer to figure 1-4-2 for paper jam location (see page 1-4-2)

[^1]:    *: Refer to figure 1-4-2 for paper jam location (see page 1-4-2)

[^2]:    *. Ignored in some emulation modes.

